

# GE Consumer & Industrial Service Bulletin

June 2005

REFRIGERATION

REF 04-05

Monogram Side by Side Non Dispenser Models

Ice cubes hanging up between the Icemaker  
and the rear duct FZ



## WARNING

To prevent electrical shock, disconnect power supply to the refrigerator before performing these steps. Do not operate the refrigerator until installation is completed.

### Monogram Side by Side Non-Dispenser models

#### Tools required:

- #2 Phillips screwdriver
- 1/4" Nut driver or socket
- Cordless drill/screwdriver

The purpose of this bulletin is to outline the procedure to replace the Rear Duct FZ to address the problem of ice cubes hanging up on the icemaker.

**Note!** The new part is very similar to the old part – the only difference being .200" in the location of the bend in the panel just above the icemaker.

#### Part required:

Rear Duct FZ **WR74X10116** ZIS360/420 **or** rear Duct FZ **WR74X10107** ZIS480

### Rework Procedure:

#### Remove Rear Duct FZ

1. Unplug the unit from the wall receptacle.
2. Remove the Ice Bin.
3. Remove the icemaker and unplug the icemaker harness
4. Remove (6) screws in rear duct and "carefully" remove the rear duct and discard.

**Note!** The new part is very similar to the old part – the only difference being .200" in the location of the bend in the panel just above the icemaker.

5. Install the new rear duct, replacing (6) screws. Note – the top holes will not line up with the existing holes and will need to be re-drilled using the self drilling screws removed earlier. Make sure there are not gaps between the RH FZ liner and air duct when reinstalled
6. Re-install the icemaker – **make sure it is level.** Re-connect the icemaker wiring harness



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