

# Service Bulletin

FEBRUARY 2007

MONOGRAM BAR MODELS

ZIBI240PII

ZIBS240PSS

SERIAL NUMBER RANGE TG TO VH AND GL TO LL

REF 02-07 SUPERCEDES REF 02-05

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## EVAPORATOR/DRAIN PAN/DRAIN HOSE/EVAPORATOR FAN ICING

This bulletin addresses the issue of the evaporator, evaporator drain pan & drain hose and/or evaporator fan icing in Monogram Bar refrigerators caused by permagum used around the drain hose (foamed-in), insufficient defrost heat and/or excessive moisture.



### WARNING

To prevent electrical shock, disconnect power supply to the refrigerator before performing these steps. Do not operate the refrigerator until installation is completed.

**Important:** Iced-Over units must be allowed to completely defrost before attempting to service them. Failure to do this can cause permanent damage to the evaporator system. Alert consumers who have iced-over units to turn the unit "Off" and let the unit defrost for several days prior to the service call.

Indicators of Evaporator/Drain Pan/Drain Hose/  
Evaporator Fan Icing

- Pooling water present in FF section on glass shelves (water dripping from evaporator compartment)
- FF actual temperatures are too warm or are not being maintained
- Visible ice behind the ice bucket on the rear wall (look at vents and air ducting)
- Stalled evaporator fan or visible ice arresting fan
- Fan noise (blade impacting ice)
- Damper cycling noise (plastic snapping noise when in defrost)

To prevent further icing, install new drain hose electric heater and replace the evaporator wall assembly using service kit **WR49X10157**. This kit supercedes service kit **WR49X10122**.

**Note:** If the unit has a previously installed metal heat probe, **WR2X9393**, and the above indicators are present, remove the heat probe and follow all service kit instructions.

**The service kit WR49X10157 contains:**

- Drain Tube Electric Heater
- Heater Splitter harness with thermal fuse, WR23X10517
- Aluminum Tape, WD49X27
- Permagem WR97X81
- Tie Wrap, plastic
- Fan cover isolation, WR02X11956 (foam tube), extra in case damaged
- Evap Wall / Fan Cover Assembly, (includes evaporator wall, fan cover, fan assembly with heater, damper with heater)
- Plug connector
- Installation instructions

Follow the service kit instructions completely and install all parts.

### Additional and important information

Units made under serial number GL to LL were manufactured without the foamed-in permagem and with the metal heat probe, WR2X9393, installed. Therefore, it is very unlikely you will encounter a frozen drain pan/hose. If you do encounter a frozen evaporator fan, follow the kit installation instructions related to the evaporator wall assembly replacement, starting with steps 1-2 and 6-18. Discard old evaporator wall assembly.



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