

GE Appliances

General Electric Company Appliance Park, Louisville, KY 40225

Service Bulletin

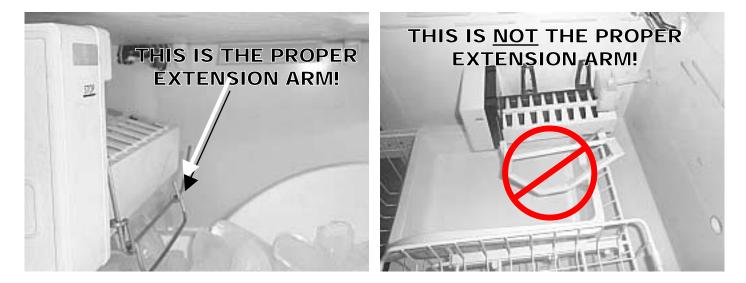
TCD/TCS18 BOTTOM MOUNT REF 19-00 REFRIGERATOR (Drawer Freezer) ICE MAKER EXTENSION ARM CHANGE

September 2000

This service bulletin addresses problems associated with ice spillage, ice overflow, and not being able to shut off the IM3 ice maker in the TCD/TCS18 Bottom Mount Refrigerator (Drawer Freezer)

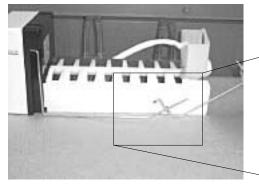
Ice Maker Shut Off- The TCD/TCS18 feeler arm addition on the IM3 ice maker has been changed to allow the ice maker to be manually shut off. Past production units had a white plastic ice rake or "ski" on the feeler arm of the ice maker which would interfere with the roof of the freezer if the user attempted to lift the arm into the locked out, manual shut off position.

Ice Spillage / Overflow- Due to the ice bucket sliding in and out with the drawer instead of being static with the ice maker, consumers may find their ice buckets fill up if they open the drawer a lot and don't consume much ice. This is because every time the drawer is opened and the ice bucket pulled out, the feeler arm goes back into the down or "on" position. When the drawer is pushed back in, the feeler arm will slide through the ice instead of resting on top of the ice in the "off" position. When the drawer is pulled out, the ice maker will reset and dump one more time regardless of the ice level. This is normal operation for the <u>drawer model</u>. The consumer should simply manually place the ice maker in the off position if they find they are not using enough ice and turn it back on once they have consumed enough.

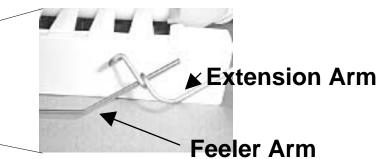


*<u>NOTE</u>: THERE HAS BEEN SOME CONFUSION REGARDING THE STEP SHELF KIT. THE TCD/TCS18 (*DRAWER* FREEZER MODEL) <u>DOES NOT TAKE THE</u> <u>STEP SHELF KIT</u> THAT THE TCX18 (*DOOR* FREEZER MODEL) DOES. THE DRAWER MODEL ONLY USES THE ICE BUCKET THAT COMES WITH THE REFRIGERATOR AND THE EXTENSION ARM DESCRIBED HERE FOR NORMAL ICE MAKER OPERATION.

Installation Instructions for the Ice Maker Feeler Extension Arm (WR29X10015) on the TCD/TCS18 Bottom Mount Refrigerator



1) Remove sleeve from feeler arm and insert loop in extension arm nearest the "hook" end onto the back of the Ice Maker feeler arm





2) Continue to slide the extension arm down the feeler arm through the second loop. Continue to slide all the way forward.



3) Once the extension arm is all the way forward, rotate the "hook" end until it engages the vertical portion of the feeler arm.

*NOTE <u>: SHOULD YOU FIND YOUR</u> <u>ICE BUCKET FILLS UP FASTER THAN</u> <u>YOU CONSUME ICE, SIMPLY SHUT OFF</u> <u>THE ICE MAKER BY LIFTING THE</u> <u>FEELER ARM TOWARD THE FREEZER</u> <u>ROOF UNTIL IT LOCKS IN THE UP (OFF)</u> <u>POSITION. TO RE-ENGAGE THE ICE</u> <u>MAKER PUSH THE ARM BACK TO THE</u> <u>DOWN (ON) POSITION.</u>

