

# Service Bulletin

APRIL 2005

LAUNDRY  
WASHER ROD & SPRING NOISE  
ALL LOUISVILLE PRODUCED WASHERS

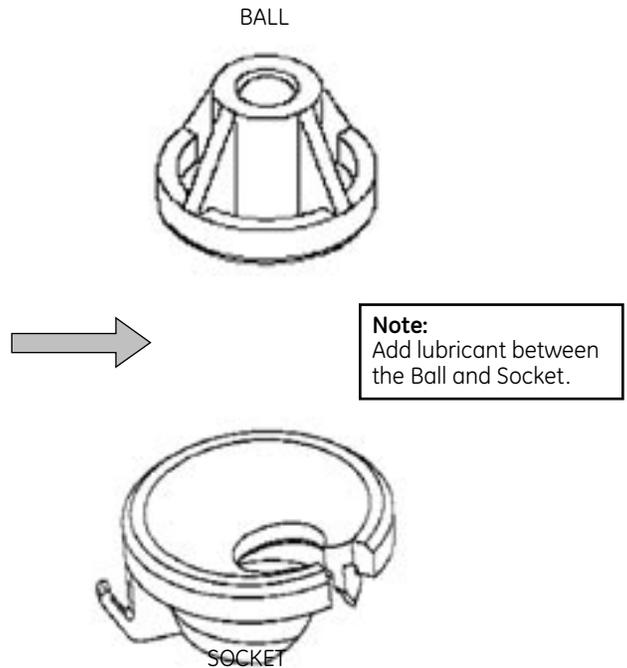
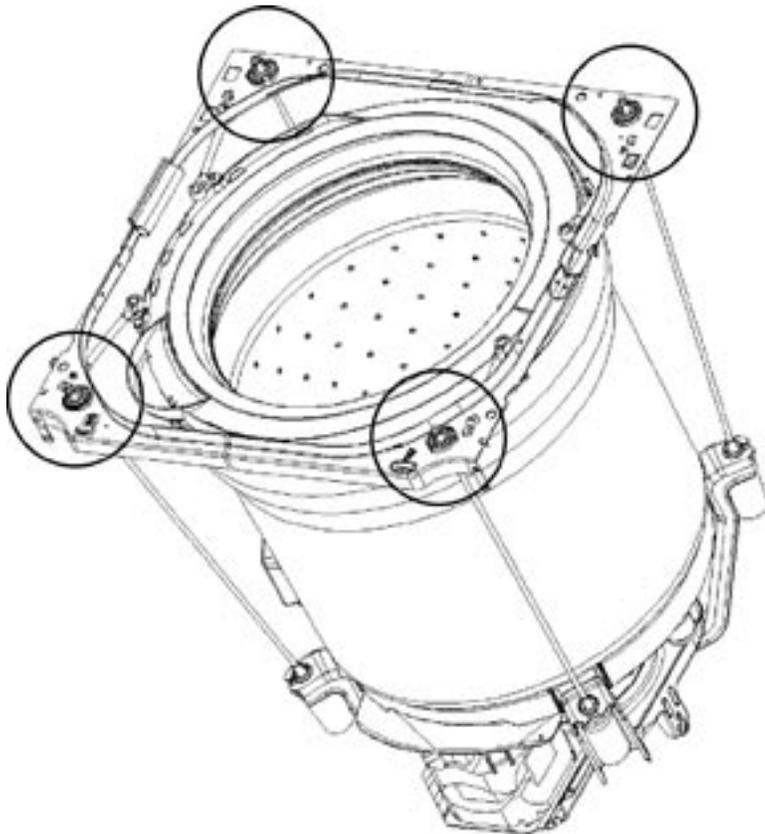
HL 03-05

## PROPER LUBRICANT (WC32X5003) FOR ROD AND SPRING ASSEMBLY

This service bulletin is to alert technicians about using the proper lubricant when servicing washers for noise reduction related to the rod and spring assembly of the suspension system.

The use of **silicon** based lubricants between the ball and socket joint of the rod and spring assembly **is not recommended**. Laboratory tests have shown that application of silicon-based lubricant between the ball and socket joint will reduce noise for the short term, but when the lubricant dries and hardens, will actually make the noise problems worse.

The use of **lithium** based lubricant (WC32X5003) between the ball and socket joint of the Rod and Spring assembly **is recommended**. Laboratory tests have shown that application of lithium-based grease between the ball and socket joint will significantly reduce noises. Over the long term, the lubricant may wear away, and more lubricant may be required, but the problem will not be any worse than initially reported. The factory is evaluating adding lubricant at the factory.



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