

Service Bulletin

MARCH 2005

HOME LAUNDRY
GE WASHERS
ENERGY STAR ELECTRONIC KNOB

HL 02-05

NO WARM WATER

There have been consumer issues concerning Automatic Temperature Control (ATC) on Energy Star Electronic Knob (L2) Models. The concerns are mostly with the Warm or Colors Temperature settings and are noticed by the consumer while filling the tub. There are two reasons for this.



Models with ATC turn the hot and cold water valves on and off during fill to achieve the optimum temperatures for wash or rinse. On Energy Star models with the lid raised, and Warm / Colors temperature

selected, the ATC feature is turned off and **only the cold water** valve will stay open. When the consumer feels the water stream coming from the fill funnel they will feel only cold water when warm water is expected. The unit is operating as designed. There is not a problem with the controls or the ATC probe.

Energy Star Models have also reduced the water temperatures for energy savings. These models will have either a Warm or Colors setting and this setting is noticeably cooler than the Warm setting on the consumer's previous unit. The unit is operating as designed to meet Federal Energy Savings guidelines.

CURRENT ENERGY STAR MODELS:

GWSE5190, S5200E, WHDRE526E, WHRE5260E, WHSE5240D, WPRE5240E, WSERE526F, WZRE5260F

ATC Control Setpoints	Current Non-Energy Star®	Energy Star®
Hot	125 ± 15°F	110 ± 15°F
Warm/Colors	90 ± 10°F	70 ± 10°F
Cold	62 ± 10°F	60 ± 10°F

Explain the design to the consumer. Have the consumer fill the tub with the lid down and then check water temperatures. Check the temperature of the water coming from the hot water heater; unit does not heat water coming into the washer.



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