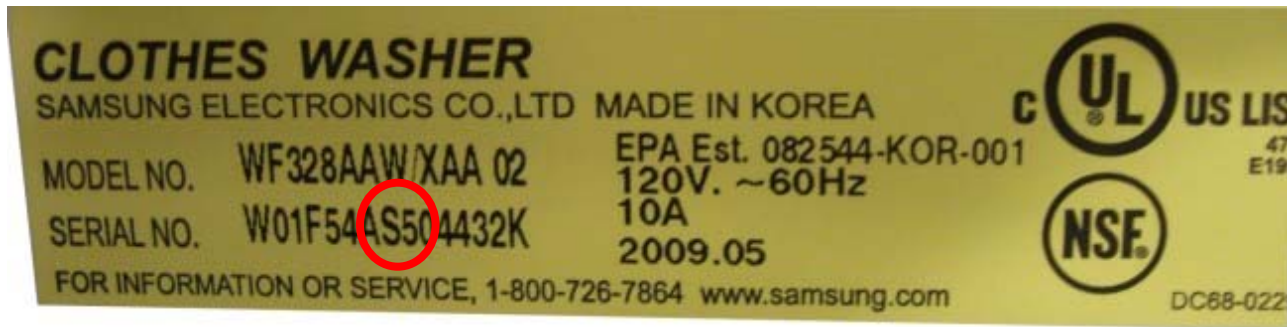




SERVICE BULLETIN	
PRODUCT:	Laundry Products
BULLETIN NUMBER:	ASC20091221001
BULLETIN DATE:	12/18/2009
MODELS:	WF328AAG/XAA WF328AAR/XAA WF328AAW/XAA

**SUBJECT:** There are two different versions of the WF328 washing machines. Versions produced after May 2009 (8th and 9th digit of the serial number S5 or higher) have the drain pump mounted in the front. Earlier versions have the pump mounted in the rear.

**SOLUTION:** When accessing the exploded parts lookup on GSPN, the updated version with the front mounted drain pump is labeled as Version 0001, the older version with the rear mounted pump is labeled version 0000.



Rear mounted Drain pump	Version 0000
Front mounted Drain pump	Version 0001

**Exploded View**

Model Search

Model Code:  Search

No	Model Code	Product Description	Plant	Registered Date	Contents View
1	WF328AAW/XAA	ASSY-WASHING MACHINE;UNITED STATES	SEC	2007-08-23	<a href="#">Click</a>
2	WF328AAG/XAA	ASSY-WASHING MACHINE;UNITED STATES	SEC-LIVING	2008-04-20	<a href="#">Click</a>
3	WF328AAR/XAA	ASSY-WASHING MACHINE;UNITED STATES	SEC	2008-04-18	<a href="#">Click</a>

1

**Version Selection**

[CONTACT US FOR EXPLODED VIEW](#)

\* The same exploded view images are the same content ID.

Version	Bom File	Content ID	Exploded-view Image	View
0001	WF328AAW_XAA_0001.bom	377354	WF328AAW_XAA.djvu	<a href="#">Click</a>
0000	WF328AAW_XAA_0000.bom	263993	20070824145308640_wf328.djvu	<a href="#">Click</a>

**Note:** Consult the Samsung Service Website at [service.samsungportal.com](http://service.samsungportal.com) for the Service Manual and other information on this product.

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