



SERVICE BULLETIN	
PRODUCT:	Washing Machine
BULLETIN NUMBER:	ASC20070420001
BULLETIN DATE:	04/20/2007
MODELS:	WF316xxx Series WF306BHW
Chassis	Frontier 1

SUBJECT: Intermittent Shutdown due to water leak.

SYMPTOM: Water leakage onto the electrical connections to the washing machine's thermal sensor could cause an electrical short and ignite a circuit board, posing a fire hazard.

DETAIL: When servicing a washing machine for the following model number and serial number range the GFCI adaptor must be installed.

Model No.	DOM	Serial Number Range
WF306BHF	06 Jan	230854A1000001 ~ A999999
& WF316xxx	06 Feb - July	230854L2000001 ~ L7999999

PARTS LIST:

Name	Part Number
GFCI Adaptor	GFCI








PROCESS: When scheduling a service appointment with the customer, ask the customer if they have received the GFCI adaptor from Samsung? If they have the GFCI adaptor run the service call and confirm that the GFCI adaptor is properly installed. If the customer has not received the GFCI adaptor from Samsung, order the GFCI adaptor from Samsung GPCA and install it during your service call.

Warranty Claim: If you ordered the GFCI adaptor from Samsung GPCA list the part number "GFCI" on the claim. Since this part is sent Free of Charge, no dollar amount will appear on the warranty claim.

This information is published for experienced repair technicians only and is not intended for use by the public. It does not contain warnings to advise non-technical individuals of possible dangers in attempting to service a product. Only experienced professional technicians should repair products powered by electricity. Any attempt to service or repair the product or products dealt with in this information by anyone else could result in serious injury or death. Information provided in this bulletin is subject to change or update without notice.

SERVICE PROCEDURE:

Ground Fault Circuit Interrupter (GFCI) Quick Installation Guide

1 	Open the GFCI package and verify the content. A. GFCI main unit B. "Quick Guide" and "Installation and Operating Instructions"
2 	Make certain the washer is off. Unplug the washer and plug the GFCI into the electrical outlet. Make sure the indicator light is lit.
3 	Press the red "TEST" button on the GFCI and verify that the indicator light is off.
4 	Press the white "RESET" button on the GFCI and verify that the indicator light turns back on.
5 	Plug the washer power cord directly into GFCI, press the power button. Verify that the washer turns on.

Notice

1. If GFCI trips, the indicator light (LED) light will turn off. To reset GFCI, press "RESET" button. If GFCI cannot be reset, contact (800) 726-7864 for assistance.
2. If the indicator light (LED) is not turned off with the press of "TEST" button, contact (800) 726-7864 assistance.
3. For further information, refer to the "Installation and Operating Instructions" sheet.

Note: Consult the Samsung Service Website at (www.service.samsungportal.com) for the Service Manual and other information on this product.

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