

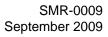
# Service Manual

This manual is to be used by qualified appliance technicians only. Viking does not assume any responsibility for property damage or personal injury for improper service procedures done by an unqualified person.

# Built-In All Refrigerators All Freezers

This Base Manual covers general and specific information including, but not limited to the following models:

**VCFB530 VCRB530 VCFB536 VCRB536 VIFB530 VIRB530 VIFB536 VIRB536 DDFB530 DDRB530 DDFB536 DDRB536 DFFB530 DFRB530 DFFB536 DFRB536** 





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# SAVE THESE INSTRUCTIONS

### REVIEW ALL SERVICE INFORMATION IN THE APPROPRIATE SERVICE MANUAL AND TECHNICAL SHEETS BEFORE BEGINNING REPAIRS.

Pride and workmanship go into every product to provide our customers with quality appliances. It is possible, however, that during the lifetime of a product, service may be required. Products should be serviced only by a qualified authorized service technician who is familiar with the safety procedures required to perform the repair and is equipped with the proper tools, parts, testing instruments, and the appropriate service manual.

## **Safety Information**

We have provided many important safety messages throughout this manual and on the appliance. **ALWAYS** read and obey all safety messages. This is a safety alert symbol.



This symbol alerts personnel to hazards that can kill or hurt you and others. All safety messages will be preceded by a safety alert symbol and the word "DANGER", "WARNING" or "CAUTION". These words mean:

# **DANGER**

Immediate hazards which WILL result in severe personal injury or death.

# WARNING

Hazards or unsafe practices which COULD result in severe personal injury or death.

# **CAUTION**

Hazards or unsafe practices which COULD result in minor personal injury, product or property damage.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and inform you what can happen if the instructions are not followed.

# WARNING

To avoid risk of serious injury or death, repairs should not be attempted by unauthorized personnel.

# **CAUTION**

VIKING will not be responsible for any injury or property damage from improper service procedures. If performing service on your own product, you must assume responsibility for any personal injury or property damage which may result.

To locate an authorized service agent, call: Viking Customer Service Phone No. 1-888-845-4641

Address your written correspondence to: Viking Preferred Service 1803 HWY 82 West Greenwood, MS 38930



# All Refrigerator/All Freezer

### Two Year Full Warranty

All Refrigerators, All Freezers and all of their components and accessories, except as detailed below\*, are warranted to be free from defects in material or workmanship under normal household use for a period of two (2) years from the date of original retail purchase. Viking Range Corporation, warrantor, agrees to repair or replace, at its option, any part which fails or is found to be defective during the warranty period.

\*Glass (including light bulbs), painted and decorative items are warranted to be free from defective materials or workmanship for a period of ninety (90) days from the date of original retail purchase. ANY DEFECTS MUST BE REPORTED TO THE SELLING DEALER WITHIN NINETY (90) DAYS FROM DATE OF ORIGINAL RETAIL PURCHASE.

Viking Range Corporation uses the most up-to-date processes and best materials available to produce all color finishes. However, slight color variation may be noticed because of the inherent differences in painted parts and porcelain parts as well as differences in kitchen lighting, product locations, and other factors.

### Six Year Full Warranty

Any sealed refrigeration system component, as listed below, or any automatic ice maker is warranted to be free from defective materials or workmanship in normal household use during the third through the sixth year from the date of original retail purchase. Viking Range Corporation, warrantor, agrees to repair or replace, at its option, any part which fails or is found to be defective during the warranty period.

> Sealed Refrigeration System Components: Compressor, Evaporator, Condenser, Connecting Tubing, Dryer/Strainer

### **Twelve Year Limited Warranty**

Any sealed refrigeration system component, as listed above, which fails due to defective materials or workmanship in normal household use during the seventh through the twelfth year from the date of original retail purchase will be repaired or replaced, free of charge for the part itself, with the owner paying all other costs, including labor.

### Ninety (90) Day Residential Plus Warranty

This warranty applies to applications where use of the product extends beyond normal residential use. Examples are, but not limited to, bed and breakfasts, fire stations, private clubs, churches, etc. This warranty excludes all commercial locations such as restaurants, food service locations and institutional food service locations.

This warranty extends to the original purchaser of the product warranted hereunder and to each transferee owner of the product during the term of the warranty.

This warranty shall apply to products purchased and located in the United States and Canada. Products must be purchased in the country where service is requested. Warranty labor shall be performed by an authorized Viking Range Corporation service agency or representative. Warranty shall not apply to damage resulting from abuse, accident, natural disaster, loss of electrical power to the product for any reason, alteration, improper installation, improper operation or repair or service to the product by anyone other than an authorized Viking Range Corporation service agency or representative. Warranty shall not apply to damage resulting from indoor units being used in outdoor situations. This warranty does not apply to commercial usage. This warranty does not cover any food or medicine loss due to product failure. Warrantor is not responsible for consequential or incidental damage whether arising out of breach of warranty, breach of contract, or otherwise. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Owner shall be responsible for proper installation, providing normal care and maintenance, providing proof of purchase upon request, and making the appliance reasonably accessible for service. If the product or one of its component parts contains a defect or malfunction during the warranty period, after a reasonable number of attempts by the warrantor to remedy the defects or malfunctions, the owner is entitled to either a refund or replacement of the product or its component part or parts. Replacement of a component part includes its free installation. Warrantor's liability on any claim of any kind, with respect to the goods or services covered hereunder, shall in no case exceed the price of the goods or service or part there of which gives rise to the claim.

# VIKING RANGE CORPORATION

111 Front Street, Greenwood, Mississippi (MS) 38930 USA 662-455-1200

For more product information, call 1-888-VIKING1 (845-4641), or visit our web site at http://www.vikingrange.com

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# WARRANTY SERVICE

Under the terms of this warranty, service must be performed by a factory authorized Viking Range Corporation service agent or representative. Service will be provided during normal business hours, and labor performed at overtime or premium rates shall not be covered by this warranty. To obtain warranty service, contact the dealer from whom the product was purchased, an authorized Viking Range Corporation service agent, or Viking Range Corporation. Provide model and serial number and date of original purchase. For the name of your nearest authorized Viking Range Corporation service agency, call the dealer from whom the product was purchased or Viking Range Corporation. **IMPORTANT:** Retain proof of original purchase to establish warranty period.

<u>The return of the Owner Registration Card is not a condition of warranty coverage.</u> You should, however, return the Owner Registration Card so that Viking Range Corporation can contact you should any question of safety arise which could affect you.

Any implied warranties of merchantability and fitness applicable to the described halogen elements are limited in duration to the period of coverage of the applicable express written limited warranties set forth above. <u>Some</u> jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from jurisdiction to jurisdiction.

VIKING RANGE CORPORATION 111 Front Street • Greenwood, Mississippi 38930 USA (662) 455-1200 www.vikingrange.com

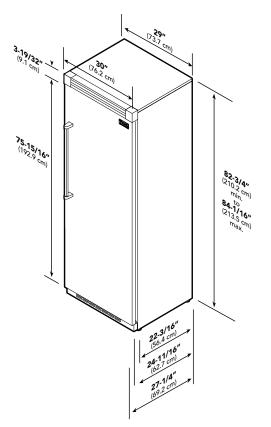
### Specification subject to change without notice.



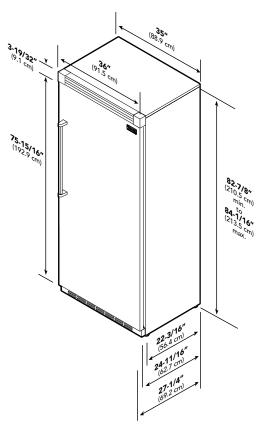
	30" & 36" Professional												
Description	VCFB530	VCRB530	VCRB536	VCFB536									
Overall Width	30" (76	6.2 cm)	36" (91	.5 cm)									
Overall height from bottom	(82	2-3/4" (210.2 cm) min. to	o 84-1/16" (213.5 cm) ma	ix.									
Overall depth from rear		22.2/17/											
To front edge of side trim: To front of top grille:	22-3/16" (56.4 cm) 24-11/16" (62.7 cm)												
To front of handle end-cap		27-1/4" (											
Electrical requirements	115 \		cated circuit; 3-wire cord	with									
		grounded 3-prong plu	ig attached to product										
Maximum amp usage	9.1 amps	5.7 amps	9.5 amps	6.5 amps									
Refrigerant Type		HFC-	134a										
Refrigerant Charge		See Rati	ng Label										
Approximate shipping weight	530 lbs. (238.5 kg)	505 lbs. (227.3 kg)	585 lbs. (263.3 kg)	570 lbs. (256.5 kg)									

\*Go to vikingrange.com for latest specifications

# VCFB530/VCRB530



### VCRB536/VCFB536

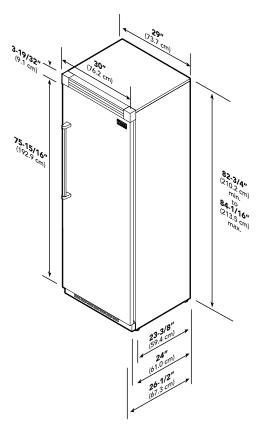




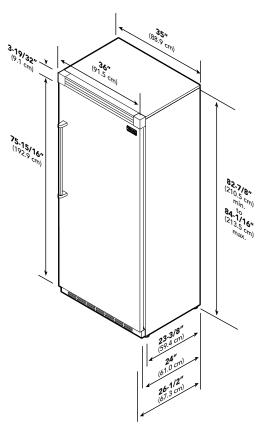
	30" & 36" Professional Integrated												
Description	VIFB530	VIRB530	VIFB536	VIRB536									
Overall Width	30" (76	6.2 cm)	36" (91	.5 cm)									
Overall height from bottom	(82	2-3/4" (210.2 cm) min. to	o 84-1/16" (213.5 cm) ma	IX.									
Overall depth from rear To front edge of side trim: To front of top grille: To front of handle end-cap		23-3/8" (59.4 cm) 24" (61.0 cm) 26-1/2" (67.3 cm)											
Electrical requirements	115 \		cated circuit; 3-wire cord Ig attached to product	with									
Maximum amp usage	9.1 amps	5.7 amps	9.5 amps	6.5 amps									
Refrigerant Type		HFC-	-134a										
Refrigerant Charge		See Rati	ng Label										
Approximate shipping weight	530 lbs. (238.5 kg)	505 lbs. (227.3 kg)	585 lbs. (263.3 kg)	570 lbs. (256.5 kg)									

\*Go to vikingrange.com for latest specifications

### VIFB530/VIRB530



### VIRB536/VIFB536

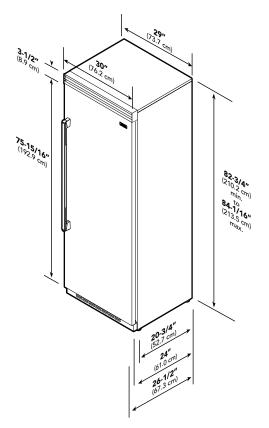




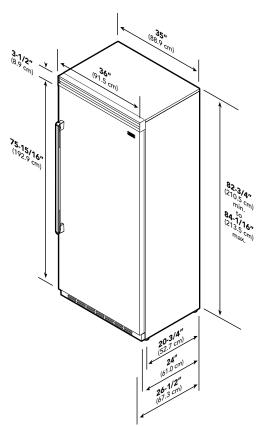
	30" & 36" Designer												
Description DDFB530 DDRB530 DDFB536 DDRB53													
Overall Width	30" (76	6.2 cm)	36" (9'	1.5 cm)									
Overall height from bottom	(8)	2-3/4" (210.2 cm) min. to	o 84-1/16" (213.5 cm) ma	ax.									
Overall depth from rear													
To front edge of side trim:		23-3/8"	. ,										
To front of top grille:		24" (6'	1.0 cm)										
To front of handle end-cap		26-1/2 (	67.3 cm)										
Electrical requirements	115 \	volt, 60 Hz, 15 amp dedi	cated circuit; 3-wire cord	l with									
		grounded 3-prong plu	ig attached to product										
Maximum amp usage	9.1 amps	5.7 amps	9.5 amps	6.5 amps									
Refrigerant Type		HFC-	-134a										
Refrigerant Charge		See Rati	ng Label										
Approximate shipping weight	525 lbs. (238.5 kg)	495 lbs. (227.3 kg)	580 lbs. (263.3 kg)	555 lbs. (256.5 kg)									

\*Go to vikingrange.com for latest specifications

# DDFB530/DDRB530



### DDFB536/DDRB536

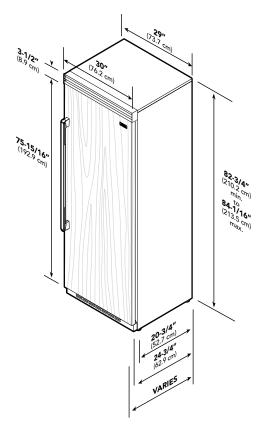




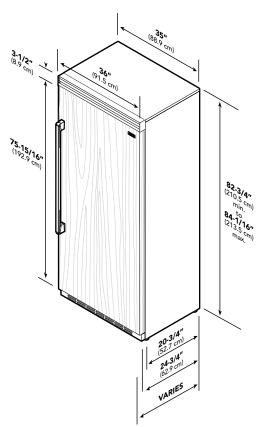
	30" & 36" Designer												
Description	DFFB530	DFRB530	DFFB536	DFRB536									
Overall Width	30" (76	6.2 cm)	36" (9	1.5 cm)									
Overall height from bottom	(8)	2-3/4" (210.2 cm) min. to	o 84-1/16" (213.5 cm) ma	ax.									
Overall depth from rear To front edge of side trim: To front of top grille: To front of handle end-cap	20-3/4" (52.7 cm) 24-3/4" (62.9 cm) varies												
Electrical requirements	115 \		cated circuit; 3-wire cord ig attached to product	l with									
Maximum amp usage	9.1 amps	5.7 amps	9.5 amps	6.5 amps									
Refrigerant Type		HFC	-134a										
Refrigerant Charge		See Rati	ng Label										
Approximate shipping weight	490 lbs. (181.4 kg)	425 lbs. (192.8 kg)	500 lbs. (226.8 kg)	500 lbs. (226.8 kg)									

\*Go to vikingrange.com for latest specifications

# DDFB530/DDRB530



### DDFB536/DDRB536





# Warnings

Read and follow all instructions before using this appliance to prevent the potential risk of fire, electric shock, personal injury, or damage to the appliance as a result of improper usage of the appliance. Use appliance only for its intended purpose as described in this manual.

To ensure proper and safe operation: appliance must be properly installed and grounded by a qualified technician. **DO NOT** attempt to adjust, repair, service, or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified servicer.

Make sure that incoming voltage is the same as unit rating. An electric rating plate specifying voltage, frequency, wattage, amperage, and phase is attached to the product.

### **Electrical Requirements**

Assure that the electrical installation is adequate and in conformance with the National Electrical Code, ANSI/NFPA 70-latest edition or Canadian Electrical Code C22.1-1998 and C22.2 No. 0-M91 (or latest edition), and all local codes and ordinances. A 115 volt, 60-Hz, 15 amp, fused, electrical supply is required. It is required that a separate circuit serving only this appliance be provided. This appliance is equipped with a power supply cord having a 3-prong grounding plug. To minimize possible shock hazard, the cord must be plugged into a mating 3-prong, grounding-type wall receptacle. **DO NOT use an extension cord.** 

### **Tip Over Hazard**

Most of the unit's weight is at the top. Extra care is needed when moving the unit to prevent tipping. Keep doors closed until appliance is completely installed and secured per installation instructions. Use two or more people to move and install appliance. Failure to do so can result in death or serious injury.

# WARNING

### TIP OVER HAZARD

Appliance is top heavy and tips easily when not completely installed. Keep doors closed until appliance is completely installed and secured per installation instructions.

Use two or more people to move and install appliance. Failure to do so can result in death or serious injury.

# WARNING

### ELECTRICAL SHOCK HAZARD

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Disconnect power or turn power disconnect switch to "OFF" position before removing top grille. Failure to do so can result in death or electrical shock.

# WARNING

ELECTRICAL SHOCK HAZARD Plug into a grounded 3-prong outlet. If a 2-prong wall receptacle is encountered, contact a qualified electrician. DO NOT remove ground prong. Unit must be grounded at all times. DO NOT use an adapter. DO NOT use an extension cord. Failure to follow these instructions can result in death, fire, or electrical shock.

# WARNING

### **BURN HAZARD**

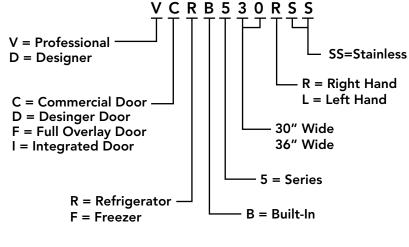
**DO NOT** touch condenser coils near defrost pan. Doing so can result in burns.



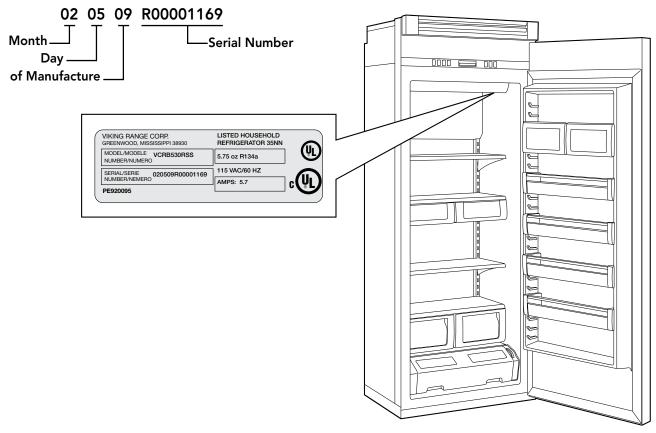
### Model – Serial Number Matrix

The serial number and model number for your appliance are located on the identification plate mounted on the upper right of the interior compartment.

### **Model Numbers**



### **Serial Numbers**





### Settings and Functions

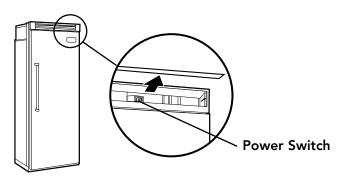
In order for your new refrigerator to work properly, it is important that you understand its various features, controls, and how to use them.

### Power On/Off Switch (Power Interruption Switch)

The power on/off switch is located behind your refrigerator's top grille. It is used to turn the power "OFF" when cleaning the refrigerator or changing the light bulbs. Your refrigerator arrives from the factory with the power interruption switch "ON".

To turn power "OFF", remove the center grille blade. Press the power on/off switch to the "OFF" position.

To turn power "ON", press power on/off switch to the "ON" position. Replace the center grille blade.



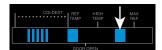
**IMPORTANT:** Be sure the power on/off switch is in the "ON" position after cleaning or changing light bulbs.

### Showroom Mode Initiation

Showroom mode allows electronic controls and interior lights to function independently of the refrigeration system.



To enter Showroom mode: Press and hold the "ACTIVATE CONTROLS" pad. While holding, press and hold the "HIGHER" and "ALARM OFF" pad simultaneously. One beep will be heard indicating that sequence was entered properly. Continue holding until three beeps are heard and then the Blue LED two steps to the right of the "HIGH TEMP" indicator will illuminate. Showroom mode is entered.



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To exit Showroom mode: Press and hold the "ACTIVATE CONTROLS" pad. While holding, press and hold the "HIGHER" and "ALARM OFF" pad simultaneously. One beep will be heard indicating that sequence was entered properly. Continue holding until three beeps are heard. The display will revert to normal operation

### **Electronic Temperature Settings**

ACTIVATE CONTROLS

Your refrigerator's electronic controls are located behind the door above the cabinet interior. To activate the electronic control panel, press "ACTIVATE CONTROLS" pad. All other pads, except the "Alarm Off" pad, will remain inactive until the "ACTIVATE CONTROLS" pad is pressed. Once activated, pad remains programmable for at least ten minutes.

When you first plug your new refrigerator in, you will find that five bars of nine are displayed. This means that all unit controls are pre-set at the midrange setting. Wait 24 hours after plug-in for the cabinets to reach this setting. After 24 hours, you may adjust controls as desired. The warmest setting displays one bar, while the coldest setting shows nine bars.

To adjust the refrigerator or freezer temperature, simply press the "REF TEMP" (AR model) or "FRZ TEMP" (AF model). Press the "HIGHER" or "LOWER" pad to adjust temperature setting one level at a time. Holding down the "HIGHER" or "LOWER" pad adjusts temperature more than one level at a time.



### **Key Press Confirmation**

The key press confirmation is the "beep" heard when a control pad is pressed. The confirmation can be active or inactive.

To activate the key press confirmation, press and hold the "ACTIVATE CONTROLS" pad for three to five seconds. Three beeps will be heard confirming the key press confirmation has been deactivated.

ACTIVATE CONTROLS

To activate the key press confirmation, press and hold the "ACTIVATE CONTROLS" pad until confirmation beep is heard.

# Settings and Functions (continued)

### Max Refrigerator Mode – AR Model



Max refrigerator mode adjusts the refrigerator temperature to the coldest setting for four hours, at the end of which

the refrigerator's temperature automatically returns to its previous setting.



To activate the max refrigerator mode, simply press the "ACTIVATE CONTROLS" pad, followed by the "MAX REF" pad.

The indicator light will glow to let you know you've turned on the max refrigerator mode.

To deactivate the max refrigerator mode before the end of the four hour cycle, press the "ACTIVATE CONTROLS" pad, followed by the "MAX REF" pad.

### Max Freezer Mode – AF Model



Max freezer mode adjusts the freezer temperature to the coldest setting for 4 hours, at the end of which, the freezer

temperature automatically returns to its previous setting.

To activate the max freezer mode, press the "ACTIVATE CONTROLS" pad, followed by the "MAX FRZ" pad. The indicator light will glow to let you know you have turned on the max freezer mode.

To deactivate the max freezer mode before the end of the 4 hours cycle, simply press the "ACTIVATE CONTROLS" pad, followed by the "MAX FRZ" pad.

### Door Open Alarm

The door open alarm sounds and an indicator light blinks if the door is left open for more than three minutes.



To deactivate the door open alarm, press the "ALARM OFF" pad or close the door.

### **High Temperature Alarm**

The high temperature alarm sounds and an indicator light glows if the refrigerator or the freezer temperature is too high for two hours. The alarm will end when the temperature is brought back to a proper setting.

To deactivate the high temperature alarm, press the "ALARM OFF" pad.



### **Thermistor Alarm**

The thermistor alarm is a special feature that electronically senses temperature problems. The thermistor alarm will sound and indicator lights 4-7 will scroll if the thermistor is not operating properly. The alarm can be deactivated by pressing the "ALARM OFF" pad on your refrigerator's control panel. If the alarm continues to sound, contact an authorized Viking Range Corporation technician immediately.

### **Display Panel**

To activate Control panel and display, press the "ACTIVATE CONTROLS" pad.

To deactivate Control panel and display, press the "ACTIVATE CONTROLS" or "DISPLAY OFF pad.



# Sabbath Mode

Sabbath mode is used to disable interior lights and alarms for observance of the Sabbath.

Before the Sabbath mode is engaged, the bale arm of the ice maker needs to be raised until it clicks into the detent. This turns off the power to the ice maker.

To enter Sabbath mode, press the "ACTIVATE CONTROLS" pad to activate the control panel. Then, press and hold "ACTIVATE CONTROLS" and "DISPLAY OFF" pads simultaneously for three seconds. It will beep three times and light the three right blue squares so you will know that you have activated Sabbath mode.



When your refrigerator is in Sabbath mode, interior

lights, display (excluding the three right hand side lit blue squares), and alarms are disabled.





# Settings and Functions (continued)

If your refrigerator loses power while in Sabbath mode, it will return to the Sabbath mode when power is reestablished.



To exit the Sabbath mode, press the "ACTIVATE CONTROLS" pad. Then, press and hold "ACTIVATE CONTROLS" and "DISPLAY OFF" pads

simultaneously for three seconds. You will then hear three beeps letting you know that you have turned the Sabbath mode "OFF".

Once your refrigerator has left the Sabbath mode, the bale arm of the ice maker needs to be pushed downward until it is no longer in the detent. This will restore power to the ice maker.

### **Setting the Controls**

Adjust control setting by using a high quality household temperature thermostat that can read temperatures between -5° to -50°F (-21° to 10°C).

### Checking the Temperature – AF Model

Place the thermometer snugly between frozen packages in freezer section. Wait five to eight hours, then check the temperature. If the freezer temperature is not 0° to 2°F (-17° to -16°C), adjust the temperature control one number at a time. Then, check the temperature again in five to eight hours.

### Checking the Temperature – AR Model

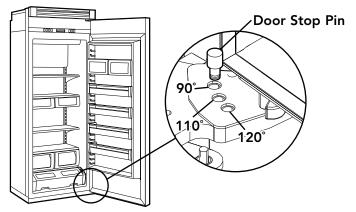
Place the thermometer in a glass of water in the middle of the refrigerator. Wait five to eight hours, and then check the temperature. If the refrigerator temperature is not  $38^{\circ}$  to  $40^{\circ}$ F ( $3^{\circ}$  to  $4^{\circ}$ C), adjust the control one number at a time. Check again after five to eight hours.

### **Automatic Ice Maker**

After the refrigerator reaches normal temperature, the ice maker fills with water and begins operating. Under normal conditions, the ice maker will produce seven to nine batches of ice per 24 hour period. **Note:** Allow 24 to 48 hours after installation before looking for ice in your ice drawer. You should discard the first three full drawers of ice produced by your refrigerator, and also throw out the first drawer full of ice your refrigerator produces after extended periods of non-use.

### **Door Stop Adjustment**

Your refrigerator is factory set at 110° door stop position. To change to either the 90° or 120° position, remove the door stop pin located in the bottom hinge using a 3/16″ allen wrench. For 120° swing, move the pin to stop hole closest to the unit. For 90° swing, move pin to stop hole farthest from the unit.



# Light Bulb

Disconnect power at breaker or turn power disconnect switch to the off position. Lightly grasp light cover with both hands and pull down. Replace bulb with an incandescent, medium base tubular bulb with a maximum of 40 watts. Replace cover by engaging light bracket with the back fingers on the light cover. Once engaged, snap the front fingers on the light cover.

**Note:** The clear section of the light cover is considered the back section. Reconnect power or turn power disconnect switch to the "ON" position.

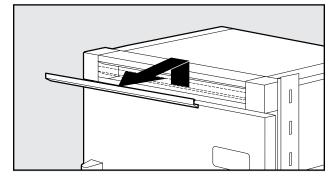


# **Door Hinge Adjustment**

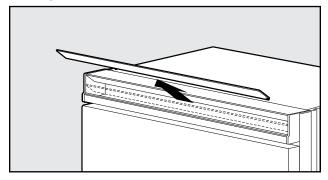
Removal of the upper grille assembly allows access to door hinge for adjustment.

### To remove upper grille:

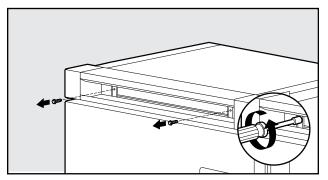
1a. (Professional) Lift center grille louver up and pull out.



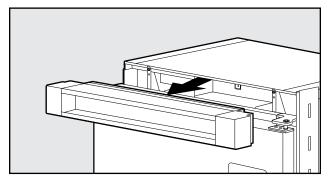
1b. (Designer) Pull the center grille louver up at an angle and pull out.



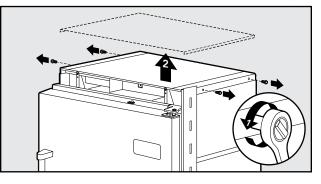
2. Using an 8" magnetic nut driver, remove the two 1/4" screws.



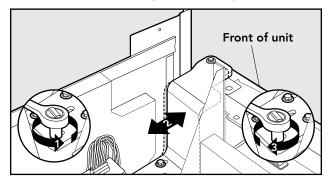
3. Remove grille assembly.



4. Remove four side screws and remove unit top.



5. Loosen the four hinge screws. Adjust door.



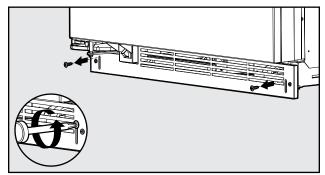
6. Reverse procedure for reinstallation.



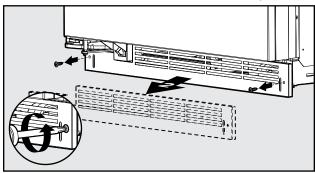
# **Height Adjustment**

Removal of the kickplate allows access to rollers and stablizing legs for height adjustment.

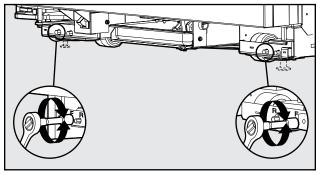
1. Remove lower kickplate screws using a phillips screwdriver.



2. Remove upper kickplate screws using a phillips screwdriver. Remove kickplate assembly.

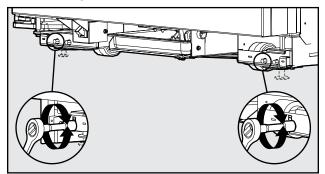


3. Using a 5/16" head wrench, turn the front (F) adjustment screws to raise or lower the front of the refrigerator.



**Note: DO NOT** use an electric device. Overtightening can cause damage.

4. Using a 5/16" head wrench, turn the rear (R) adjustment screws to raise or lower the rear of the refrigerator.



**Note: DO NOT** use an electric device. Overtightening can cause damage.

5. Reinstall kickplate.



# **Display Panel Operation**

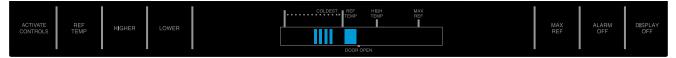
The unit being serviced has a control panel that allows operation of the unit as well as diagnostic abilities. See the information below for details.

Operation	Description	How to Access Function
Keyboard Entry Tone	Indicates a pad was pressed, command was read, and accepted	To turn off entry tone, press and hold "ACTIVATE CONTROLS" pad for 3 to 5 seconds
Command Accepted Tone	Three short tones sound indicating a command has been accepted	
Activate Controls Pad	If the pad is activated, the display panel remains active at least 10 minutes after the door is closed	Press the "ACTIVATE CONTROLS" pad
Freezer Temperature Pad (AF Model)	Freezer indicator light will glow and freezer temperature will be displayed. Factory setting is 5	Press "HIGHER TEMP" or "LOWER TEMP" pad
Refrigerator Temperature Pad (AR Model)	Refrigerator indicator light will glow and refrigerator temperature will be displayed. Factory setting is 5	Press "HIGHER TEMP" or "LOWER TEMP" pad
Higher Temp Pad	Raises temperature settings one bar at a time	Press "HIGHER TEMP" pad. To raise temperature at a faster rate, hold the pad down
Lower Temp Pad	Lowers temperature settings one bar at a time	Press "LOWER TEMP" pad. To lower temperature at a faster rate hold, the pad down
Max Frz Pad (AF Model)	Sets freezer temperature to coldest setting. Factory setting is 4 hours	Press "MAX FRZ" Pad to engage. A second press will disengage feature
Max Ref Pad (AR Model)	Sets refrigerator temperature to coldest setting. Factory setting is 4 hours	Press "MAX REF" pad to engage. A second press will disengage feature
Alarm Off Pad	Turns alarm signal off	Press "ALARM OFF" to terminate audible alarm, visual indicator light will continue to blink until alarm condition is cleared or permanently disabledTo reactivate, press and hold "ALARM OFF" pad for 3 seconds
Hidden Button	Puts unit in program mode	Open refrigerator or freezer door. Press "ACTIVATE CONTROLS" pad. Press hidden button (refer to control panel for unit being serviced). Within 6 seconds of pressing the hidden button, press "MAX REF", "MAX FRZ", "MAX REF", "MAX FRZ". Tone will sound 3 times and control will be in program mode A. Refer to Program Mode section.
Display Off Pad	Deactivates control panel	Press "DISPLAY OFF" pad to deactivate display. Press "ACTIVATE CONTROLS" pad to reactivate



# All Refrigerator (AR) Programing

### All Refrigerator Control Panel

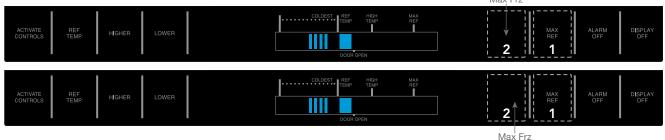


Mode A allows the reading of the Fresh Food Thermistor. It is also used to program the following:

- Defrost Duration (When set to conventional defrost in Service Mode B).
- VCC Speed (speed in which compressor will operate).
- Freezer and Fresh Food Cut-In/Cut-Out Differential (Temperature difference between "Cycle off" and cycle "ON" temperatures). Mode B is used for all other programmable functions. To access the program modes follow the steps below.
- 1. Open the refrigerator door.
- 2. Press "ACTIVATE CONTROLS" pad (far left pad). Then press "HIDDEN BUTTON" pad (located between Lower pad and display window).



3. Within 6 seconds of pressing the Hidden Button pad, press the "MAX REF" pad, then press the "MAX FRZ" pad, the "MAX REF" pad, then the "MAX FRZ".



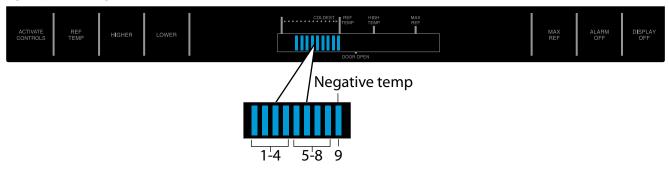
4. An audible tone will sound three times confirming the unit is in Program Mode A and the orange LED to the right of the HIGH TEMP indicator will illuminate.





### Reading Temperature Display

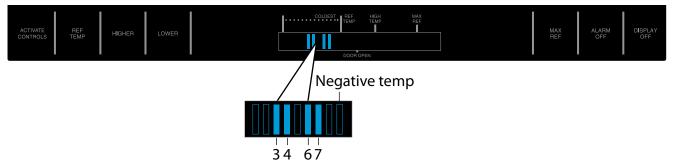
The temperature display will show thermistor temperature in binary code. The display has nine indicator lights that will light up to display the temperature. Lights 1 – 4 indicate the first digit of the compartment temperature and lights 5 – 8 indicate the second digit of the compartment temperature. The ninth light will light up for a negative temperature.



To read the temperature of the unit from the display, refer to the code chart below

Indicator	1	2	3	4	5	6	7	8	9	9
									Not Illuminated	Illuminated
Value	8	4	2	1	8	4	2	1	+ Temperature	- Temperature

Below is an example of the Fresh Food thermistor of an AR Model. In the first group of 4 indicators (10's column) indicator 3 and 4 are lit. In the second group of 4 indicators (0's column) indicator 6 and seven are lit. Add al the values to calculate the compartment temperature.



Indicator 3 is illuminated this is a value of 2 or 20 degrees Indicator 4 is illuminated this is a value of 1 or 10 degrees Add Indicator 3 and 4 together to get a total temp of 30 degrees for the 10's column.

Indicator 6 is illuminated this is a value of 4 or 4 degrees Indicator 7 is illuminated this is a value of 2 or 2 degrees Add Indicator 6 and 7 together to get a total temp of 6 degrees for the 1's column.

Indicator 9 is not illuminated so the temperature is positive.

The compartment temperature for this example would be 36 degrees.



### **Thermistor Temperature**

When Service Mode A is entered, press the "REF TEMP" pad. Using the Code on page 19, add up the value of the illuminated bars to get the current Fresh Food temp. The example below shows a Fresh Food temp of 36 degrees F.



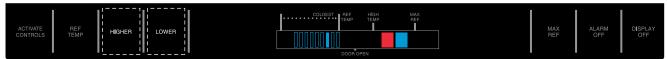
### VCC Compressor Frequency

This allows adjustment of the compressor frequency used when the compressor is running at low speed. (A new LV board comes at a default setting of 7). To verify the proper setting using the chart below, place the unit in Program Mode A (see All Refrigerator Programing on page 19). Press the "HIDDEN BUTTON" pad. An audio confirmation beep will be heard. The Blue LED to the right of the Orange LED will be lit. The Compressor Frequency will be displayed by having one of the nine segment indicators being lit.



\*30" All Refrigerator shown

The low speed frequency value is changed by using the Higher Temp and Lower Temp keys. Pressing the "HIGHER TEMP" key once will lower the frequency by one level; pressing the "LOWER TEMP" key once will increase the frequency.



\*30" All Refrigerator shown

The indicator light and corresponding Compressor Frequencies are listed below.

Indicator	1	2	3	4	5	6	7	8	9
VCC Compressor Frequency	55 Hz	57 Hz	62 Hz	65 Hz*	67 Hz	70 Hz	75 Hz**	80 Hz	85 Hz

\*36 All Refrigerator proper setting \*\*30" All Refrigerator proper setting

### Cut-In/Out Temperature Differential- AR

The parameter defines the temperature separation between the refrigerator cut-in and cut-out temperatures. Place the unit in Program Mode A (see All Refrigerator Programing on page 19). Press the "MAX REF" pad. An audio confirmation beep will be heard. The MAX REF indicator will be illuminated. The differential temperature will be displayed by use of one of the nine temperature indicator bars. The 9<sup>th</sup> bar is the default setting for the AR models.





### Cut-In/Out Temperature Differential- AR (continued)

The differential temperature is changed by using the Higher Temp and Lower Temp keys. Pressing the "HIGHER" key once will change the differential temperature by one level; pressing the "LOWER" key once will change the differential temperature by one level in the opposite direction.

ACTIVATE CONTROLS	REF TEMP	HIGHER	LOWER		MAX REF	ALARM OFF	DISPLAY OFF
		"		DOOR OPEN		•	

The indicator light and corresponding differential temperatures are listed below.

Indicator	1	2	3	4	5	6	7	8	9
Cut-In/Out Temperature Differential	3	5	5	6	7	8	9	10	12*

\*Example shown

## All Refrigerator (AR) Programing – Mode B Functions

Once in Program Mode A (see All Refrigerator Programing on page 19), press "ACTIVATE CONTROLS" pad to enter Program Mode B. The orange LED to the right of the HIGH TEMP indicator will turn off and the High Temp light will turn on. This indicates the controller is in Service Mode B. The blue LED 2 steps to the right of the High Temp LED indicates the controller is set to Adaptive defrost.



Once in Program Mode B, the following programmable functions can be achieved:

### AUTOMATIC KEYBOARD DISABLE

Pressing "DISPLAY OFF" pad toggles between active and inactive keyboard. If high temperature indicator glows, all pads (keys) except "ALARM OFF" and "ACTIVATE CONTROLS" will be disabled after 10 minutes. If high temperature indicator is off, all pads (keys) on the keyboard are always enabled. **DO NOT LEAVE KEYBOARD IN ENABLED MODE AFTER PROGRAMMING IS COMPLETE.** 

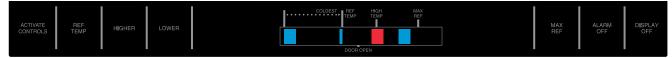


ACTIVATE CONTROLS REF TEMP HIGHER LOWER LOWER LOWER LOWER LOWER	ALARM OFF	DISPLAY
---	--------------	---------



### **Refrigerator Temperature Offset Calibration**

When you enter Service Mode B, the orange LED marked "HIGH TEMP" will be lit. The blue LED 2 steps to the right of the High Temp LED indicates the controller is set to Adaptive defrost.

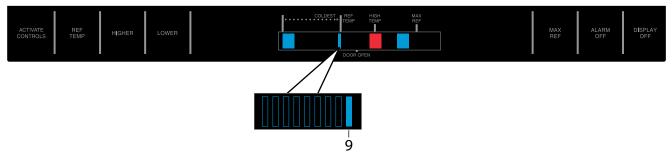


The chart below shows the amount of temperature offset from the factory default temperature setting per indicator setting.

Indicator	1	2	3	4	5	6	7	8	9*
Offset	+8	+6	+4	+2	0	-2	-4	-6	-8

\*30" and 36" All Refrigerator

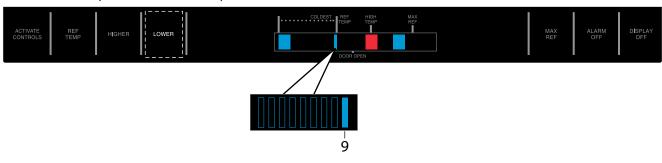
Because the All Refrigerator model does not have a freezer compartment, the LV board must be adjusted to the maximum freezer setting (9<sup>th</sup> bar) for proper operation. The display below shows the default freezer offset setting when Service mode B was entered. The Freezer temp (Left most Blue LED) is illuminated as well as the 9<sup>th</sup> temp bar.



**Note:** a new refrigerator SHOULD come from the factory set to the 9th bar. Only when replacing the LV board should this setting be checked and adjusted if required.

**Note:** Failure to adjust the freezer offset to the 9th bar will cause improper operation. If 9th bar is not selected, follow the instruction below to correct.

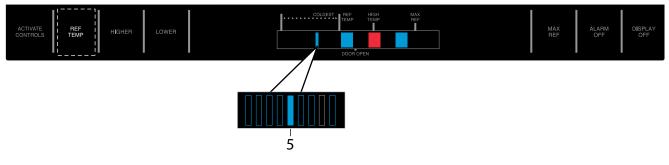
Press the lower pad until the 9<sup>th</sup> temp bar is illuminated.



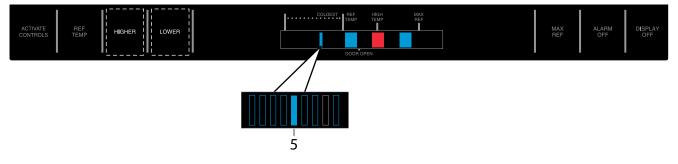


### **Refrigerator Temperature Offset Calibration (continued)**

Press the "REF TEMP" Pad. The REF TEMP LED will illuminate along with one of the 9 temperature indicator bars. The 5<sup>th</sup> bar should be illuminated for both the 30 and 36 inch AR models.



If the 5<sup>th</sup> bar is NOT illuminated, use the HIGHER /LOWER pad to adjust for the proper setting.



Press and hold the "ACTIVATE CONTROLS" pad until you here 3 confirmation tones and will see a display as shown below.

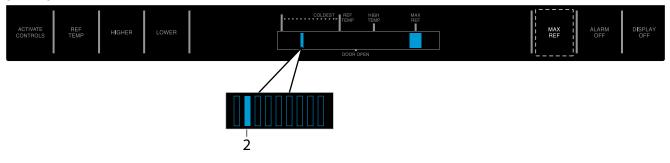


Note: MAX REF light will only be illuminted if MAX REF function was active prior to entering program mode.

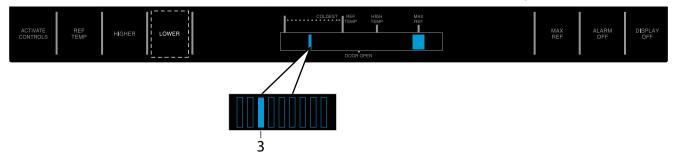


### MAX REF Run Time Duration

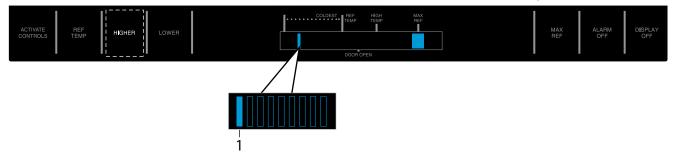
Press "MAX REF" pad. MAX REF" light will glow. One temperature indicator should glow indicating present Max Ref run time duration in two hour increments. Indicator light one glowing means 4 hours, indicator light 2 glowing means 6 hours, etc. The default duration is 4 hours



To increase the default MAX REF duration, press "LOWER" pad to increase duration by two hours.



To decrease the default MAX REF duration, press "HIGHER" pad to decrease duration by two hours.



The indicator light and corresponding MAX REF run time duration are listed below.

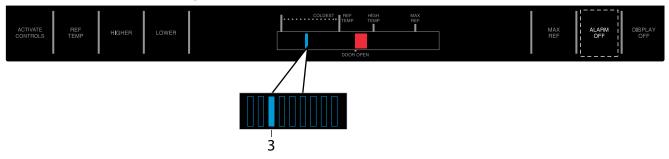
Indicator	1*	2	3	4	5	6	7	8	9
MAX REF Run Time Duration	4 hrs	6 hrs	8 hrs	10 hrs	12 hrs	14 hrs	16 hrs	18 frs	20 hrs

\* Default setting

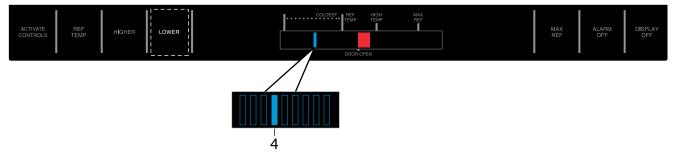


### Door Alarm Delay

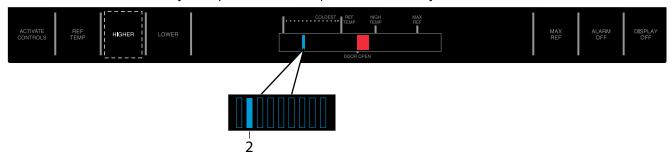
Press "ALARM OFF" pad. Door open indicator will glow. One temperature indicator should glow indicating present delay setting. Indicator light one glowing means one minute, indicator light two glowing means two minutes, etc. The default setting is 3 minutes.



To increase the default delay time, press "LOWER" pad to increase by one minute.



To decrease the default delay time press "HIGHER" pad to decrease by one minute.



The indicator light and corresponding default times are listed below.

Indicator	1	2	3*	4	5	6	7	8	9
Default Delay Time	1 min	2 min	3 min	4 min	5 min	6 min	7 min	8 min	9 min

\* Default setting



### **Forced Defrost**

Defrost can be forced to start by pressing and holding the "ALARM OFF" pad for 3 seconds. Program will be saved permanently in EEPROM and program mode will exit to Run Mode.



Note: there is no electrical heater, only an off cycle defrost which shuts off the compressor.

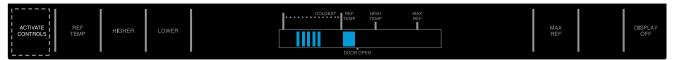
### **Forced Compressor Start**

Compressor start can be forced by pressing and holding "MAX FRZ" pad for 3 seconds. Program changes will be saved permanently in EEPROM. Compressor, evaporator fan, and condenser fan will come on.



### Exiting Program Mode

Press "ACTIVATE CONTROLS" for 3 seconds to exit Program Mode. An audible tone will sound three times indicating Program Mode has been exited. Changes made in Program Mode will be permanently saved in EEPROM.



**Note:** If no pad is pressed for 10 minutes, Program Mode will automatically exit. However, no changes will be saved if Program Mode exits automatically.



# All Freezer (AF) Programing

### All Freezer Control Panel

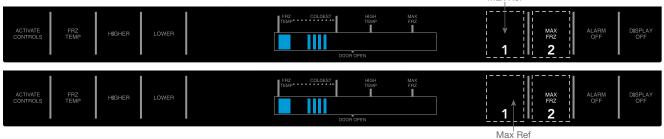


Mode A allows the reading of the Freezer Thermistor. It is also used to program the following:

- Defrost Duration (When set to conventional defrost in Service Mode B).
- VCC Speed (speed in which compressor will operate).
- Freezer and Fresh Food Cut-In/Cut-Out Differential (Temperature difference between "Cycle off" and cycle "ON" temperatures). Mode B is used for all other programmable functions. To access the program modes follow the steps below.
- 1. Open the Freezer door.
- 2. Press "ACTIVATE CONTROLS" pad (far left pad). Then press "HIDDEN BUTTON" pad (located between the Lower pad and display window).



3. Within 6 seconds of pressing the Hidden Button pad, press the "MAX REF" pad, then press the "MAX FRZ" pad, the "MAX REF" pad, then the "MAX FRZ".



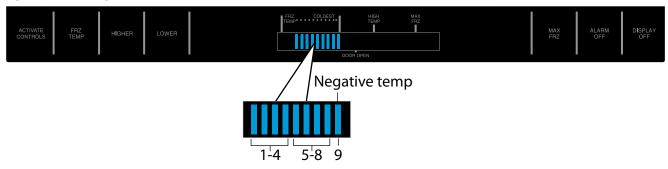
4. An audible tone will sound three times confirming the unit is in Program Mode A and the orange LED to the right of the HIGH TEMP indicator will illuminate.





### **Reading Temperature Display**

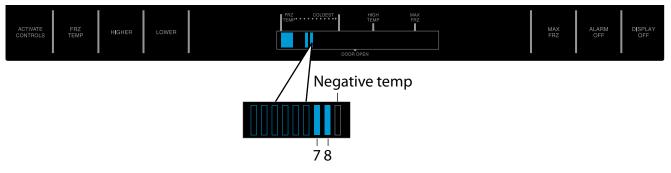
The temperature display will show thermistor temperature in binary code. The display has nine indicator lights that will light up to display the temperature. Lights 1 – 4 indicate the first digit of the compartment temperature and lights 5 – 8 indicate the second digit of the compartment temperature. The ninth light will light up for a negative temperature.



To read the temperature of the unit from the display, refer to the code chart below

Indicator	1	2	3	4	5	6	7	8	9	9
									Not Illuminated	Illuminated
Value	8	4	2	1	8	4	2	1	+ Temperature	- Temperature

Below is an example of the thermistor of an AF Model. In the first group of 4 indicators (10's column) no indicators are lit. In the second group of indicators (0's column) 7 and 8 are lit. Add al the values to calculate the compartment temperature.



Indicator 7 is illuminated this is a value of 2 or 2 degrees Indicator 8 is illuminated this is a value of 1 or 1 degree Add Indicator 7 and 8 together to get a total temp of 3 degrees for the 0's column.

Indicator 9 is not illuminated so the temperature is positive.

The compartment temperature for this example would be 3 degrees.



### Thermistor Temperature

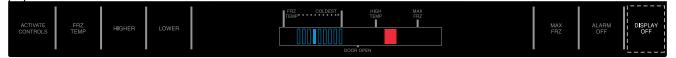
When Service Mode A is entered, press the "FRZ TEMP" pad. Using the Code on page 28, add up the value of the illuminated bars to get the current Freezer temp. The example below shows a Freezer Temp of 2° F.



### **Optional Conventional Defrost**

The unit comes set from the factory for Adaptive Defrost. In the event that more or less defrost intervals are required, the unit can be set for a conventional defrost cycle. In this mode the defrost program can be set to predetermined defrost times. Note: The defrost intervals are set in SERVICE MODE A. In order to activate the conventional defrost system, it must be initiated in SERVICE MODE B. See Defrost Mode Selection –Service Mode B on Page 31.

To change the defrost time, place the unit in Program Mode A (see All Freezer Programing on page 27). When you have entered SERVICE MODE A, Press and hold the "DISPLAY OFF" pad for 3 seconds. 1 audio confirmation beep will be heard. Both the FRZ temp and REF temp LED will extinguish. The Orange LED to the right of the High Temp LED and (1) bar will be lit. The default conventional defrost setting is the 4th bar (8 hours) shown



The Conventional Defrost time will be displayed by use of one of the temperature indicators. The times can be set to 4, 5, 6, 8, 12, 16, 18, 20, and 24 hours of Compressor Run Time (CRT).

The intervals are changed by using the "HIGHER" and "LOWER" Temp key pads. Each press of the "HIGHER" pad will decrease the defrost time by one level while each press of the "LOWER" pad once will increase the defrost time by one level in the other direction. Once Conventional defrost is initiated in SERVICE MODE B, the first defrost will always be 4 hours of CRT regardless of the level it has been changed to.

The indicator light and corresponding Defrost Times are listed below.

Indicator	1	2	3	4*	5	6	7	8	9
Defrost Time	4 hours	5 hours	6 hours	8 hours	12 hours	16 hours	18hours	20 hours	24 hours

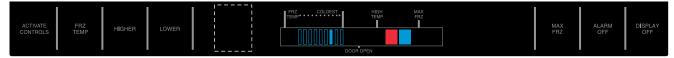
### \*Default setting

To exit Adjustable Conventional Defrost, press the "ACTIVATE CONTROLS" key.



### VCC Compressor Frequency

This allows adjustment of the compressor frequency used when the compressor is running at low speed. (A new LV board comes at a default setting of 7). To verify the proper setting using the chart below, place the unit in Program Mode A (see All Freezer Programing on page 27). Press the "HIDDEN BUTTON" pad. An audio confirmation beep will be heard. The Blue LED to the right of the Orange LED will be lit. The Compressor Frequency will be displayed by having one of the nine segment indicators being lit.



The low speed frequency value is changed by using the Higher Temp and Lower Temp keys.

Pressing the "HIGHER TEMP" key once will lower the frequency by one level. Press the "HIGHER TEMP" key until the 4th bar is illuminated.



The indicator light and corresponding Compressor Frequencies are listed below.

Indicator	1	2	3	4	5	6	7*	8	9
VCC Compressor Frequency	55 Hz	57 Hz	62 Hz	65 Hz	67 Hz	70 Hz	75 Hz	80 Hz	85 Hz

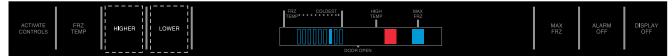
\*30" and 36" All Freezer proper setting

### **Cut-In/Out Temperature Differential**

The parameter defines the temperature separation between the freezer cut-in and cut-out temperatures. Place the unit in Program Mode A (see All Freezer Programing on page 27). Press the "MAX FRZ" pad. An audio confirmation beep will be heard. The MAX FRZ indicator will be illuminated. The differential temperature willbe displayed by use of one of the nine temperature indicator bars. The 7th bar is the default setting for the AF models.



The differential temperature is changed by using the HIGHER and LOWER Temp keys. Pressing the "HIGHER" key once will change the temperature by one level; pressing the "LOWER" key once will change the temperature by one level in the opposite direction.



The indicator light and corresponding differential temperatures are listed below.

Indicator	1	2	3	4	5	6	7	8	9
Cut-In/Out Temperature Differential	3	4	5	6	7	9	11*	13	15

\*Example shown on above

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Once in Program Mode A (see All Freezer Programing on page 27), press "ACTIVATE CONTROLS" pad to enter Program Mode B. The orange LED to the right of the HIGH TEMP indicator will turn off and the High Temp light will turn on. This indicates the controller is in Service Mode B.



Once in Program Mode B, the following programmable functions can be achieved:

### Automatic Keyboard Disable

Pressing "DISPLAY OFF" pad toggles between active and inactive keyboard. If high temperature indicator glows, all pads (keys) except "ALARM OFF" and "ACTIVATE CONTROLS" will be disabled after 10 minutes. If high temperature indicator is off, all pads (keys) on the keyboard are always enabled. **DO NOT LEAVE KEYBOARD IN ENABLED MODE AFTER PROGRAMMING IS COMPLETE.** 



### **Defrost Mode Selection**

Toggle between adaptive and convectional defrost mode by pressing "HIDDEN BUTTON" pad. If the BLUE LED to the Left of the MAX FRZ Indicator is "ON", then the Adaptive Defrost is activated (Factory Default Setting).



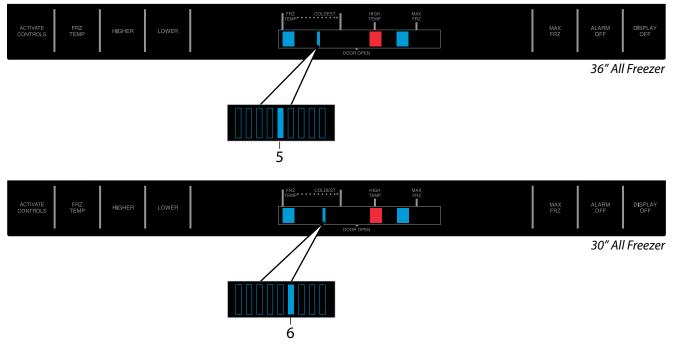
If the BLUE LED to the Left of the MAX FRZ Indicator is "OFF", conventional defrost is selected. Conventional Defrost time is adjusted in SERVICE MODE A. Refer to page 29 for settings. The factory default is 8 hours





### Freezer Temperature Offset Calibration

When you have entered Service Mode B, the orange (High Temp) LED should be illuminated as well as the Blue LED two spaces to the left of the MAX FRZ Indicator (indicating Adaptive Defrost) as shown below.



The chart below shows the amount of temperature offset from the factory default temperature setting per indicator setting.

Indicator	1	2	3	4	5*	6**	7	8	9 Coldest
Offset	+8	+6	+4	+2	0	-2	-4	-6	-8

\*36" All Freezer factory default \*\*30" All Freezer factory default

The display above is the default when Service mode B is entered. You will notice that the Freezer temp (Left most Blue LED) is illuminated as well as the 5<sup>th</sup> temp bar. The setting for the 36" model is the 5<sup>th</sup> bar and the setting for the 30" model is the 6th bar. Use the Lower or Higher pad to adjust for the proper setting.



Press and Hold the "ACTIVATE CONTROLS" pad until you here 3 confirmation tones and will see a display as shown below.

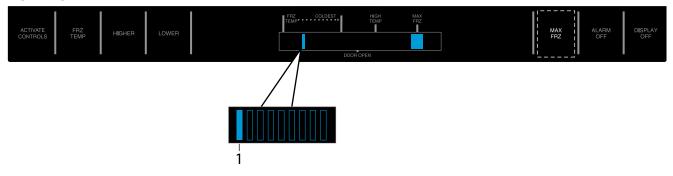


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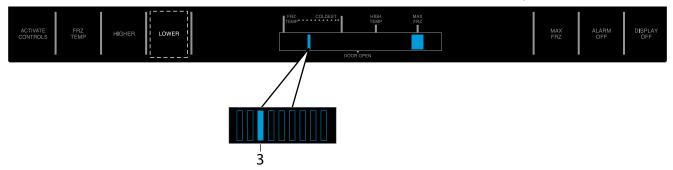


### MAX FRZ Run Time Duration

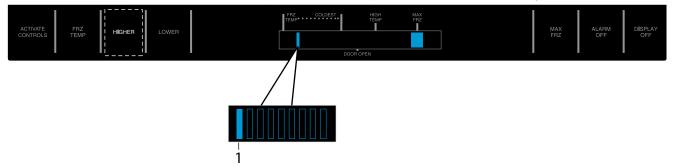
Press "MAX FRZ" pad. MAX FRZ light will glow. One temperature indicator should glow indicating present MAX FRZ run time duration in two hour increments. Indicator light one glowing means 4 hours, indicator light 2 glowing means 6 hours, etc. The default duration is 4 hours.



To increase the default MAX FRZ duration, press "LOWER" pad to increase duration by two hours.



To decrease the default MAX FRZ duration, press "HIGHER" pad to decrease duration by two hours.



The indicator light and corresponding MAX FRZ run time duration are listed below.

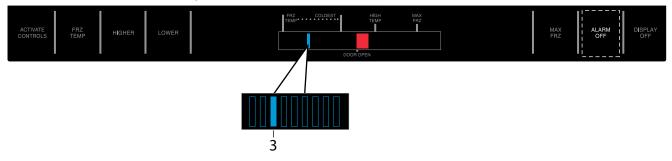
Indicator	1*	2	3	4	5	6	7	8	9
MAX FRZ Run Time Duration	4 hrs	6 hrs	8 hrs	10 hrs	12 hrs	14 hrs	16 hrs	18 frs	20 hrs

\* Default setting

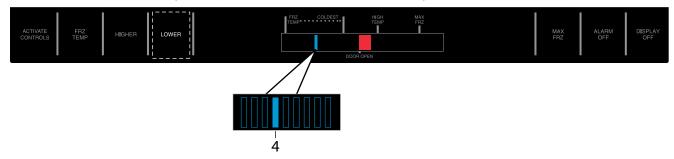


### Door Alarm Delay

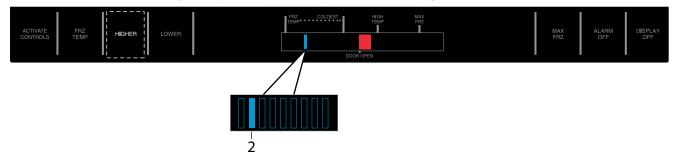
Press "ALARM OFF" pad. Door open indicator will glow. One temperature indicator should glow indicating present delay setting. Indicator light one glowing means one minute, indicator light two glowing means two minutes, etc. The default setting is 3 minutes.



To increase the default delay time, press "LOWER" pad to increase by one minute.



To decrease the default delay time press "HIGHER" pad to decrease by one minute.



The indicator light and corresponding default times are listed below.

Indicator	1	2	3*	4	5	6	7	8	9
Default Delay Time	1 min	2 min	3 min	4 min	5 min	6 min	7 min	8 min	9 min

\* Default setting



### **Forced Defrost**

Defrost can be forced to start by pressing and holding the "ALARM OFF" pad for 3 seconds. Program will be saved permanently in EEPROM and unit will exit Service Mode and defrost cycle will begin.



### Forced Compressor Start

Compressor start can be forced by pressing and holding "MAX FRZ" pad for 3 seconds. Program changes will be saved permanently in EEPROM. Unit will exit service mode and compressor, evaporator fan, and condenser fan will come on.



### Exiting Program Mode

Press "ACTIVATE CONTROLS" for 3 seconds to exit Program Mode. An audible tone will sound three times indicating Program Mode has been exited. Changes made in Program Mode will be permanently saved in EEPROM.



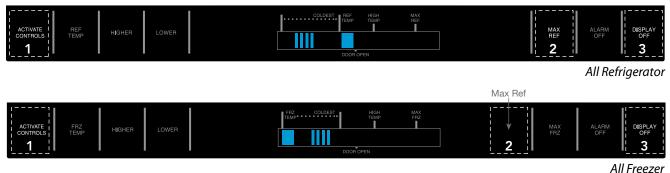
**Note:** If no pad is pressed for 10 minutes, Program Mode will automatically exit. However, no changes will be saved if Program Mode exits automatically.



The following features don not require entry into the service mode and can be performed by the consumer.

### Forced Defrost Start

Press "ACTIVATE CONTROLS" pad. While holding Activate Controls pad, press and hold "MAX REF" and "DISPLAY OFF" for 3 seconds.



### Forced Compressor Start

Press "ACTIVATE CONTROLS" pad. Press and hold "ALARM OFF" pad and "DISPLAY OFF" pad for 3 seconds.

ACTIVATE REF CONTROLS TEMP HIGHER LOWER	COLDEST REF HIGH MAX TEMP TEMP TEMP DOOR OPEN	MAX REF ALARM DISPLAY OFF OFF 2 2
--	---	--

All Refrigerator

ACTIVATE FRZ CONTROLS TEMP HIGHER LOWER	FRZ COLDEST HIGH MAX TEMP FRZ FRZ DCOR OPEN	MAX FRZ ALARM OFF OFF 2 2 2
--	---	---

All Freezer

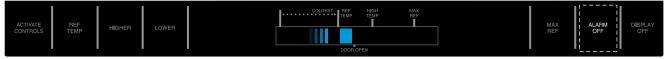
### **Open Thermistor Detect**

Alarm sounds and freezer or refrigerator indicator light illuminates and temperature indicators 4 through 7 will turn on in sequence if compartment thermistor circuit opens. *Refer to Temperature Control Section and Electronic Testing section.* 



\*All Refrigerator shown

Press "ALARM OFF" pad to turn off alarm. Alarm will reset for normal operation. If condition has not been corrected, alarm will sound again.



\*All Refrigerator shown



#### Showroom Mode

To enter Showroom mode: Press and hold the "ACTIVATE CONTROLS" pad. While holding, press and hold the "HIGHER" and "ALARM OFF" pad simultaneously. One beep will be heard indicating that sequence was entered properly.



\*All Refrigerator shown

Continue holding until three beeps are heard and then the Blue LED two steps to the right of the HIGH TEMP indicator will illuminate. Showroom mode activated. Showroom mode is entered.



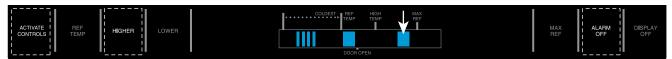
\*All Refrigerator shown

When the control is in Showroom Mode, the compressor, condenser fan motor, evaporator fan(s), service fan, defrost heater system (AF models), High Temperature and Open Thermistor alarms are all disabled. The keyboard, display, interior lights and door open alarm all operate normally.

**Note:** If door is left open for longer than 10 minutes, interior lights will switch off. Closing the door will reset interior light operation.

#### Exit Showroom Mode

To exit Showroom mode: Press and hold the "ACTIVATE CONTROLS" pad. While holding, press and hold the "HIGHER" and "ALARM OFF" pad simultaneously. One beep will be heard indicating that sequence was entered properly.



\*All Refrigerator shown

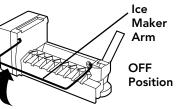
Continue holding until three beeps are heard. The display will revert to normal operation.



\*All Refrigerator shown

#### Sabbath Mode Feature for Sabbath Observance

Before the Sabbath mode is engaged, the bale arm of the ice maker needs to be raised until it clicks into the detent. This turns off the power to the ice maker.



VININ

#### **Enter Sabbath Mode**

To enter Sabbath mode, press the "ACTIVATE CONTROLS" pad to activate the control panel. Then, press and hold "ACTIVATE CONTROLS" and "DISPLAY OFF" pads simultaneously for three seconds.



\*All Refrigerator shown

The control will beep three times and illuminate the 3 right blue squares to alert the user that Sabbath Mode has been entered. When the control enters Sabbath Mode, it will disable the interior lights, display (excluding the 3 right hand blue squares), and alarm enunciators.



<sup>\*</sup>All Refrigerator shown

#### **Power Loss**

If power loss occurs in Sabbath Mode and the control experiences a long power loss, it will return to Sabbath Mode when power is regained.

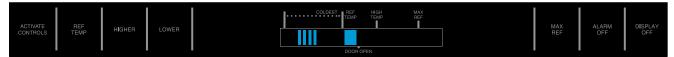
#### **Exit Sabbath Mode**

To exit Sabbath Mode the user must press and hold "ACTIVATE CONTROLS" and "DISPLAY OFF" for 3 seconds.

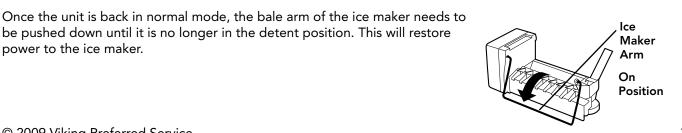


\*All Refrigerator shown

The control will beep three times alerting the user that Sabbath Mode has been exited. The control will return to normal mode.







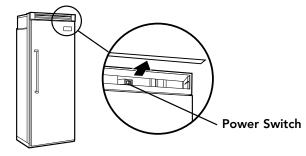
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power to the ice maker.



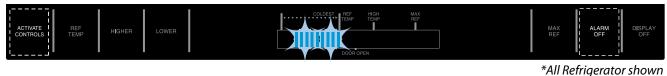
#### **Power Disconnect Switch**

Use power disconnect switch to disconnect power without unplugging unit. Switch is located behind air grille in top right corner.



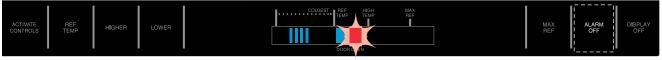
#### Power Up Alarm

After Power is initially plugged in, after a power loss, or if power disconnect switch is turned "OFF", all temperature indicator lights will flash until "ALARM OFF" or "ACTIVATE CONTROLS" is pressed.



#### Door Open Alarm

Alarm tone sounds and indicator lights blink if door is open for more than 3 minutes. To turn off Door Open Alarm, press "ALARM OFF" pad or close door.



\*All Refrigerator shown

To disable the Door Open Alarm press "ACTIVATE CONTROLS", then press and hold the "ALARM OFF" pad for three seconds. A three tone confirmation will sound indicating the alarm has been disabled. To Re-enable the Door Open Alarm, repeat the procedure.

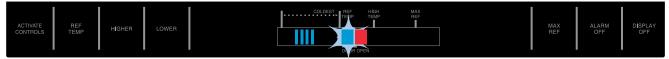


\*All Refrigerator shown

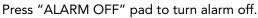
Door alarm delay can be adjusted in Program Mode B.

#### **High Temperature Alarm**

When the controller detects critical temperature in the unit for a duration of 2 hours, an alarm will sound. The HIGH TEMP red LED will illuminate and a flashing freezer or refrigerator indicator light will accompany the audible alarm. Alarm tone stops if temperature falls again.



\*All Refrigerator shown





\*All Refrigerator shown



#### **Thermistor Alarm**

When the controller detects an open thermistor circuit, the alarm sounds, freezer or refrigerator indicator light will be displayed, and temperature indicators 4 through 7 will turn on in sequence.



\*All Refrigerator shown

To turn alarm off, press "ALARM OFF" pad, alarm will reset for normal operation. If condition has not been corrected, alarm will sound again. Refer to Temperature Control Operation section and Electronic Testing section.



\*All Refrigerator shown

#### **Temperature Control Operation**

For any temperature setting, outputs will be turned off/on based on cut-in/cut-out temperature determined by resistance levels of freezer or refrigerator thermistors.

#### **Refrigerator and Freezer Thermistor (NTC)**

As temperature decreases, resistance increases. As temperature increases, resistance decreases.

**Note:** Open thermistor or thermistor circuit will result in failure of refrigerator to cool. Shorted thermistor will cause refrigerator to run 100 percent of time except during defrost cycle.

Deg F	Deg C	K-Ohms
-24	-31	565
-22	-30	531
-20	-29	499
-18	-28	469
-16	-27	441
-15	-26	415
-13	-26	391
-11	-24	368
-9	-23	347
-8	-22	327
-6	-21	308
-4	-20	291
-2	-19	274
0	-18	259
1	-17	245
3	-16	231
5	-15	218
7	-14	206
9	-13	195

Deg F	Deg C	K-Ohms
10	-12	185
12	-11	175
14	-10	165
16	-9	157
18	-8	148
19	-7	141
21	-6	133
23	-5	126
25	-4	120
27	-3	114
28	-2	108
30	-1	103
32	0	97
34	1	93
36	2	88
37	3	84
39	4	80
41	5	76
43	6	72

Deg F	Deg C	K-Ohms
45	7	69
46	8	65
48	9	62
50	10	59
52	11	56
54	12	54
55	13	51
57	14	49
59	15	47
61	16	44
63	17	42
64	18	41
66	19	39
68	20	37
70	21	35
72	22	34
73	23	32
77	24	31
77	25	30



### **Temperature Control Operation (continued)**

Open thermistor or thermistor circuit will result in failure to cool. Shorted thermistor will cause refrigerator to run 100 percent of time except for defrost cycle. Freezer temperature setting and thermistor value will determine if compressor/condenser fan and evaporator fan switches are open or closed. Compressor/ condenser fan switch must be open for 6 minutes before switch can close again (compressor dwell time). Refrigerator temperature setting and thermistor value will determine if fresh food switch is open or closed. Cut-out and cut-in temperature values must be reached and maintained for 15 seconds before output state will change (digital delay). Refrigerator and freezer control calibration can be adjusted in Program Mode B.

All Fr	All Freezer All Refrigerator			
Cut-Out °F (°C) +/- 1.5°	Cut-Out °F (°C) +/- 1.5°	Cut-Out °F (°C) +/- 1.5°	Cut-Out °F (°C) +/- 1.5°	Level
-12 (-24)	3 (-16)	25 (-3.9)	37 (2.8)	9
-10 (-23)	5 (-15)	27 (-2.8)	39 (3.9)	8
-8 (-22)	7 (-14)	29 (-1.7)	41 (5.0)	7
-7 (-22)	8 (-13)	30 (-1.1)	42 (5.4)	6
-6 (-21)	9 (-13)	31 (-0.6)	43 (6.1)	5
-5 (-21)	10 (-12)	32 (-0)	44 (6.6)	4
-4 (-20)	11 (-12)	33 (-0)	45 (7.2)	3
-2 (-19)	13 (-11)	35 (1.7)	47 (8.3)	2
0 (-18)	15 (-9)	37 (2.8)	49 (9.4)	1
-12 (-24)	3 (-16)			Max Frz
		25 (-3.9)	37 (2.8)	Max Ref

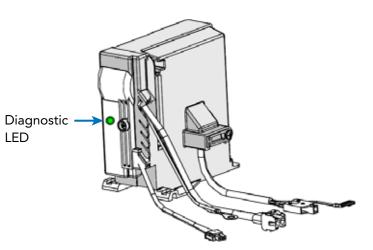
Diagnostic Procedures			
Code	Compressor Status	Probable Root Causes	Service Action
1 Flash–every 15 seconds	ON	No failure detected	If system is not working properly, check other refrigerator components
	OFF	<ul> <li>No signal from Control Board</li> <li>Open thermistor</li> </ul>	If refrigerator settings (thermistor condi- tions) are at levels in which compressor status should be "ON":
			* Unplug inverter from power supply and wait for 2 minutes, reconnect the inverter to the power supply and wait for 12 minutes
			<ul> <li>If inverter still shows 1 flash code and compressor is "OFF", then check the control board</li> </ul>
2 Flashes–every 5 seconds	OFF	No signal from     Control Board	Check frequency cable connection
			<ul> <li>If frequency cable connection is OK, replace inverter</li> </ul>
3 Flashes–every 5 seconds	OFF	• Compressor/inverter cable interrupted (open circuit)	Check inverter/compressor cable connection
		• Inverter damaged	• Check compressor winding resistances (among 3 terminal hermetic pins)
		• Compressor winding open circuit	<ul> <li>If resistance is within specification and inverter/compressor cable is OK, replace inverter</li> </ul>

### VCC3 Diagnostic Codes

- 1 Flash No failure detected
- 2 Flashes No signal from the control board
- 3 Flashes Inverter failure
- 4 Flashes Compressor failure

### **Flashing cycles**

1-flash code:	1 flash every 15 seconds
2-flash code:	2 flashes every 5 seconds
3-flash code:	3 flashes every 5 seconds
4-flash code	4 flashes every 5 seconds





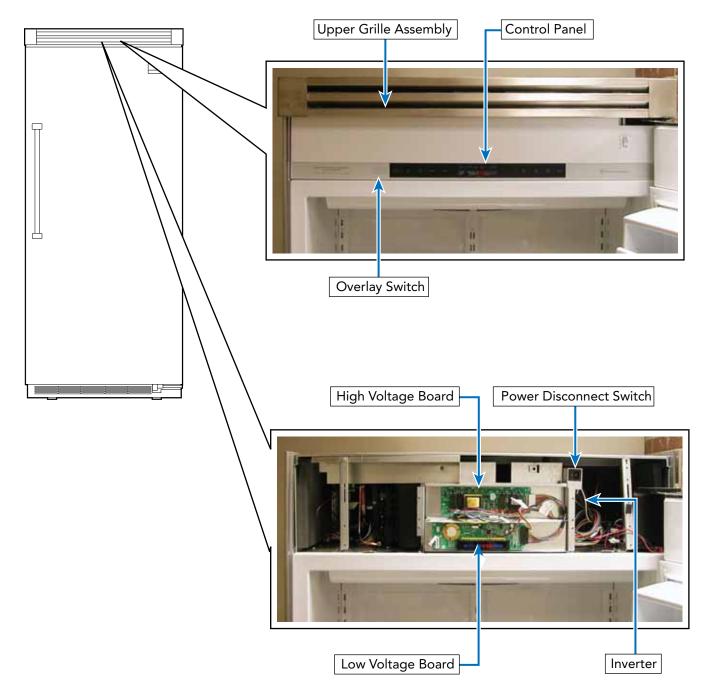


### Diagnostic Procedures (continued)

Code	Compressor Status	Probable Root Causes	Service Action
4 Flashes-every 5 seconds	OFF	• Compressor damaged/ system damaged	<ul> <li>Check compressor input power</li> <li>Check compressor windings resistances</li> </ul>
			• Check leakage current between hermetic terminal pins and compressor shell
			<ul> <li>If resistance or leakage current is out of spec, replace the compressor</li> </ul>
			<ul> <li>If resistance and leakage current are within the spec:</li> </ul>
			* Check inverter/compressor cable is interrupted
			* Unplug inverter from power supply and wait for 2 minutes
			* Reconnect the inverter to the power supply and wait for 12 minutes
			• If inverter still shows 4 flash code and compressor is "OFF", replace the compressor
LED OFF	OFF	• No input power signal– Inverter damaged	• Check the input power signal (115V)
			<ul> <li>If there is no signal, check the input power connections</li> </ul>
			• If voltage is within specifications, unplug the inverter from the power supply and wait 2 minutes. Reconnect the inverter to the power supply and wait for 12 minutes
			• If inverter shows no flash code and compressor is "OFF", change the inverter
			• If the inverter shows no flash code and the compressor is "ON", diagnostic function is not working properly



### Parts Location–Control Panel





To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Upper Grille Assembly**

Removal of the upper grille assembly allows access to the control assembly.

1. To remove the upper grille assembly, slide out the middle air louver.

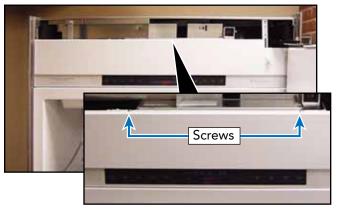


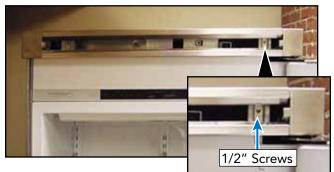
With the middle grille louver removed, remove
 (2) 1/2" screws securing the grille assembly.

# Control Panel

The control panel has an overlay switch attached to it that allows user input to the control boards.

1. To access the control panel, remove the upper air grille assembly (see Upper Grille Removal section), remove (2) screws securing the control panel.





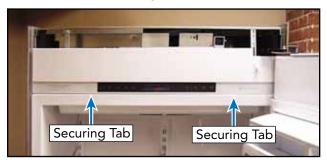
3. Remove the grille assembly.



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Note: photos shown are All Refrigerator.

2. Depress the securing tabs.



3. Lower the control panel. Take caution with the ribbon cable to prevent damage.





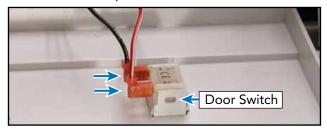
To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

### **Control Panel (continued)**

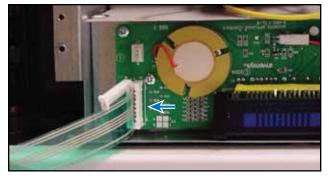
4. Remove the four screws securing the control board cover. Remove control board cover.



5. On the AR models, the evaporator fans are controlled by a N.O. fan switch mounted in the upper control panel. On AR models, disconnect the door switch from the back of the control panel.

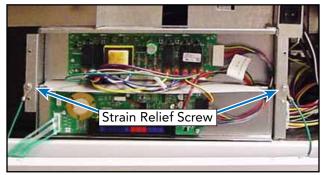


 Disconnect the ribbon from the control board. Take caution with the ribbon cable to prevent damage.



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7. Remove the two strain relief screws.

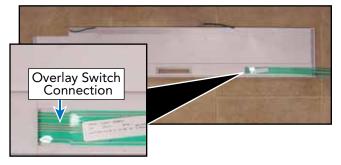


- 8. The control panel can now be removed and the power boards are accessible.
- 9. Reverse procedure to reinstall.

### **Overlay Switch**

The unit uses an overlay switch to communicate user input to the control boards. The overlay connects to the control board via a ribbon cable.

- 1. To access the overlay switch, remove the upper air grille assembly, remove the control panel (see Air Grille and Control Panel Removal sections).
- 2. From backside of control panel, disconnect overlay switch (remove excess adhesive).



3. Reverse procedure to reinstall.

Note: photos shown are All Refrigerator.

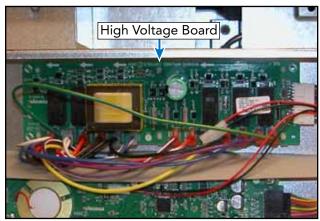


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

### High Voltage Board

A control board is used to operate functions of the unit. Once an input is received from the low voltage board, the high voltage board sends an output to activate the components.

- 1. To access the high voltage board, remove the upper air grille assembly, and control panel (see Air Grille and Control Panel Removal sections).
- 2. Remove screws securing low voltage board, disconnect wiring and remove.



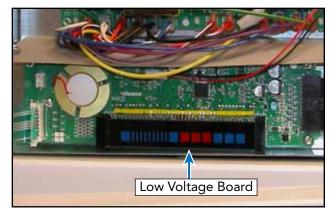
High voltage board is now accessible. To check high voltage board, refer to chart on page 48.

3. Reverse procedure to reinstall.

### Low Voltage Board

The unit uses a control board in conjunction with an overlay switch to operate functions of the refrigerator/freezer. Input comes to the low voltage board via the ribbon cable attached to the overlay switch.

- 1. To access the low voltage board, remove the upper air grille assembly, control panel (see Air Grille and Control Panel Removal sections).
- 2. Remove screws securing low voltage board disconnect wiring and remove.



To check low voltage board, refer to chart on page 49.

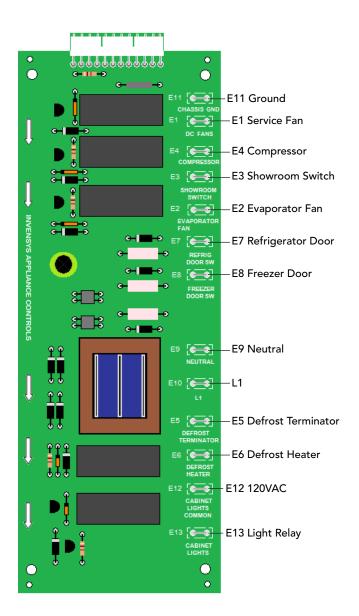
3. Reverse procedure to reinstall



To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

### **Component Testing-High Voltage Board**

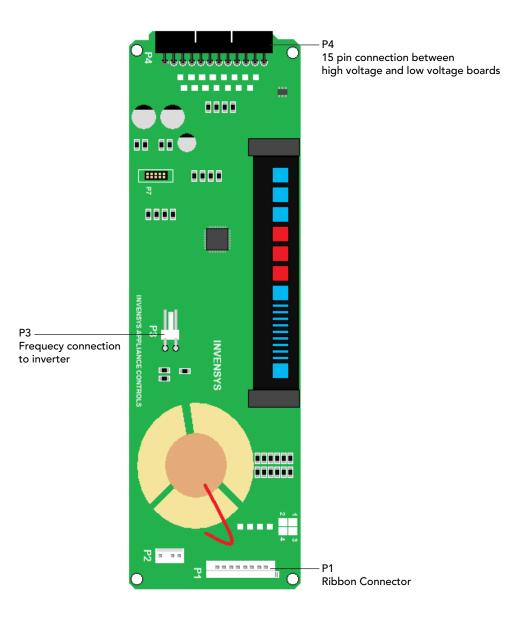
High Voltage Board				
Component	Test Point	Reading		
Service Fan	E1-E11	24VDC		
Evaporator Fans	E2-E11	115VAC		
L1	E3-E11	115VAC		
Compressor	E4-E11	115VAC		
Defrost Terminator (Open)	E5-E11	0VAC		
Defrost Terminator (Closed)	E5-E11	115VAC		
Defrost Heater	E6-E11	115VAC		
Fresh Food Lights	E7-E11	115VAC		
Freezer Lights	E8-E11	115VAC		
Neutral In	E9-E10	115VAC		
Line In	E10-E11	115VAC		
Ground	E11	N/A		
Neutral In-Lights	E12-E10	115VAC		
Neutral Out-Lights	E13-E10	115VAC		





To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Component Testing-Low Voltage Board**



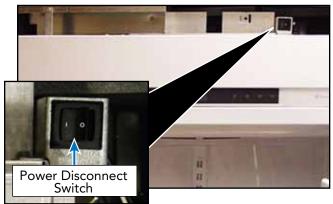


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Power Disconnect Switch**

The unit has a rocker switch, located in the upper right corner of the unit, that allows power to the unit to be turned "OFF" without removal of the unit.

1. To access the power disconnect switch, remove the upper air grille assembly (see Air Grille *Removal section*). The power disconnect is now accessible on the right side.



Verify contacts 4-5 open when the switch is in the "0" position and contacts 4-5 close when in the "1" position. 120VAC should be measured when in the "0" position and 0VAC should be measured when in the "1" position.

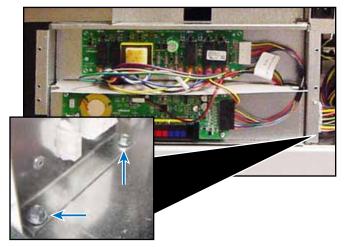
2. Reverse procedure to reinstall.

#### Inverter

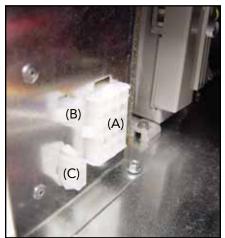
The Compressor is operated by an Inverter that varies the voltage to the compressor. This is determined by the frequency input from the low voltage board

1. To access the inverter, remove upper air grille assembly, remove control panel assembly (see Air Grille and Control Panel Removal sections).

 Remove the control box in order to gain easy access to the door hinge area for service. There are 4 ¼" hex screws (2 on each side) holding the control box to the refrigerator housing. Remove these screws.



3. Unplug the 15-pin Molex power plug (A), as well as the 2-wire converter frequency cable (B) and the 3-wire thermistor plug (C).

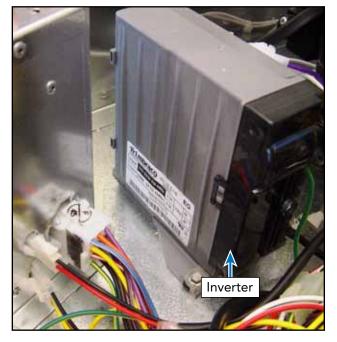




To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### Inverter (continued)

4. The inverter is now accessible on the right side.

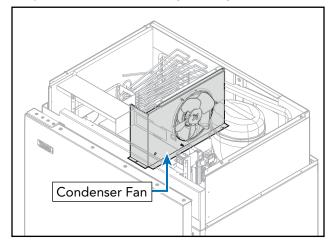


115 VAC is supplied to the inverter from E4 on the High Voltage Board. The LV board sends 5 VDC to the inverter to operate the compressor.

5. Reverse procedure to reinstall.

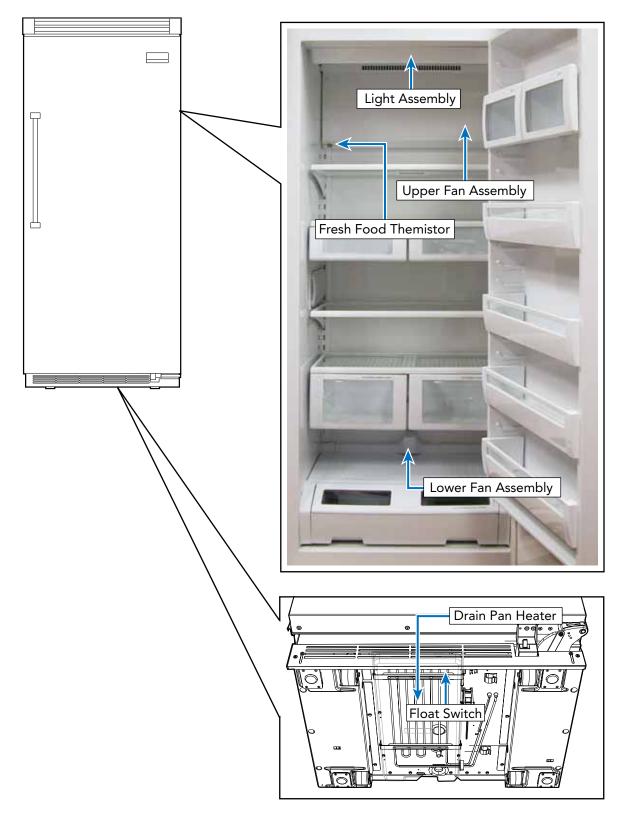
### **Condenser Fan**

The condenser fan is located in the upper machine compartment of the unit. 115 VDC is supplied to the fan when the Compressor / Condenser Fan relay closes to E4 on the High Voltage Board.





### Parts Location–All Refrigerator



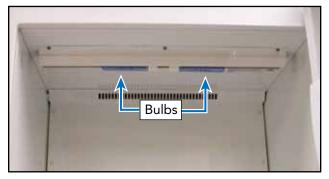


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Light Assembly**

The unit uses 40 watt bulbs to light the unit. The bulbs are located at the top of unit.

To access bulbs, remove light cover and bulb is accessible.

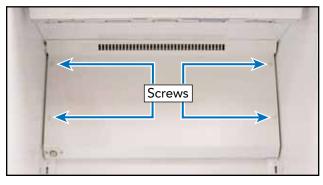


To check bulb, verify filament is not broken, resistance in the bulb, and voltage is supplied to the socket.

### **Upper Fresh Food Fan**

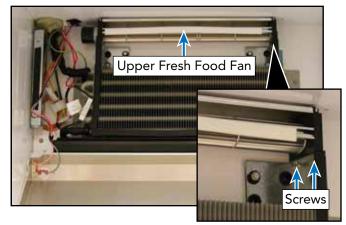
The all refrigerator unit uses two fans to circulate air through the refrigerator compartment.

 To access the upper fan, open the refrigerator door, remove the upper shelf. Remove four screws securing the evaporator cover, and remove evaporator cover.



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2. Remove four screws securing upper fresh food fan, disconnect wiring, and remove upper fresh food fan.



Fan measures approximately 100M  $\Omega$ , 3.2 W.

3. Reverse procedure to reinstall.

#### **Interior Lights**

The unit uses two lights, one on the left side and one on the right side to provide lighting for the cabinet.

To access the light bulb, remove the upper shelf, upper drawer, light cover and unscrew the bulb from the socket. To access the socket, remove the three securing screws, remove the light assembly, and replace/repair the socket.



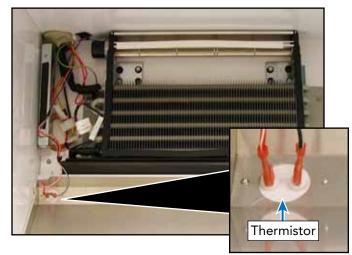


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

### **Fresh Food Thermistor**

The unit uses a thermistor (type of resistor whose resistance varies with temperature) to control temperature. The temperature of the thermistor equates to a resistance that is fed back to the low voltage control board. Refer to resistance vs. temperature chart on page 40 and Cut-in and Cutout temperature chart on page 41.

To access the thermistor, open the refrigerator door, remove the upper shelf, remove the screws securing it, and disconnect the wiring.

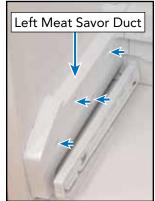


In order to check the Thermistor, refer to All Refrigerator Programing on page 19 and page 20 on reading the Binary Code to check the thermistor. If you are experiencing the scrolling temp bars described on page 40 then the Thermistor needs to be removed and tested.

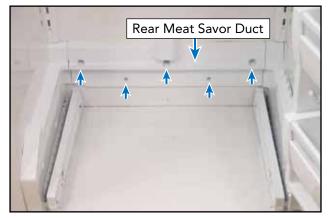
### Lower Fan Assembly

The all refrigerator unit uses two fans to circulate air through the refrigerator.

- 1. To access the lower fresh food fan, remove all shelves and drawers.
- 2. Remove screws securing left and right side meat saver ducts, remove screws securing rear meat saver duct.





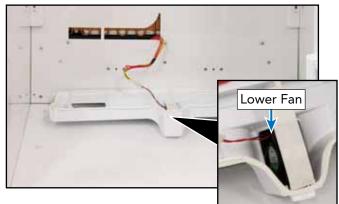




To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### Lower Fan Assembly (continued)

3. Remove rear, left and right side meat saver ducts and disconnect wiring. Lower fan is now accessible.

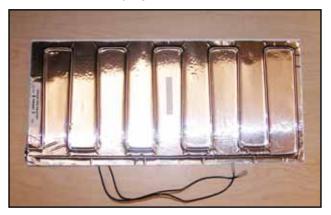


Fan measures approximately 3.2  $\Omega$ .

4. Reverse procedure to reinstall.

#### **Drain Pan Heater**

The unit uses a drain pan heater to vaporize condensate created by the refrigerator cooling process. The pan heater is energized once the float switch closes supplying 120VAC.

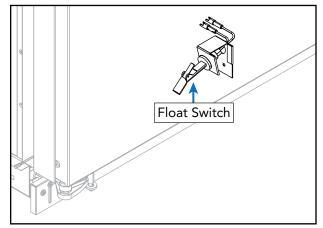


To access the drain pan heater, remove the lower access panel and the drain pan heater is accessible. Verify the resistance is approximately 790  $\Omega$ . Verify 120VAC to the heater and the float switch is closed. If the switch is closed and no voltage is supplied, verify wiring, power disconnect switch has not been turned "ON", and supply voltage. If voltage is supplied, the float switch is closed, and the heater does not energize, replace the heater.

### **Float Switch**

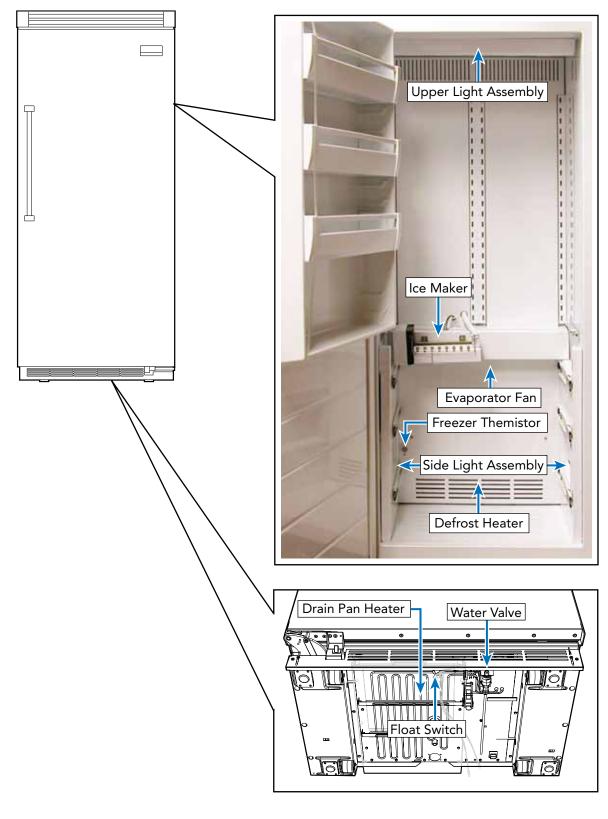
The unit uses a float switch in conjunction with the drain pan heater to vaporize condensate created from the refrigerator cooling process. The switch is normally open and closes as the water level in the pan rises thus energizing the drain pan heater. When the water is vaporized the switch opens removing power from the drain pan heater.

To access the float switch, remove the lower access panel and the float switch is accessible. Verify the switch reads open when in the down position and continuity in the up position. If the switch does not open or close properly, replace the float switch.





### Parts Location–All Freezer



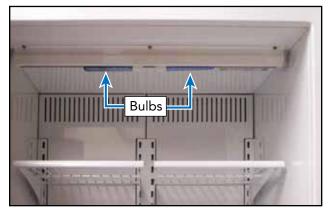


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Upper Light Assembly**

The unit uses 40 watt bulbs to light the unit. The bulbs are located at the top of unit.

To access bulbs, remove light cover and bulb is accessible.



To check bulb, verify filament is not broken, resistance in the bulb, and voltage is supplied to the socket.

### Lower Lights

The unit uses two lights, one on the left side and one on the right side to provide lighting for the cabinet.

To access the light bulb, remove the lower drawers, light cover and unscrew the bulb from the socket.

To access the socket, remove the three securing screws, remove the light assembly, and replace/ repair the socket.



#### Ice Maker

The unit uses an ice maker that consists of a mold heater, thermostat, motor, and wire harness. The ice maker always starts from and stops at the "park" position. In the park position (the ejector blades are pointing horizontally towards the back of the ice maker). Just before reaching the park, position the mold is filled with water. At the park, position all electrical components are de-energized, even though the shut-off arm is down, and the ice maker is ready for the next freeze cycle. The ice maker takes from 30 minutes to one hour to freeze the water. The primary time factors are the temperature in the freezer and the amount of airflow around the ice maker. Colder freezer settings and free air space around the ice maker to let air circulate will help make ice faster. After the ice forms, the ice maker continues to wait until it reaches 15°F before it starts the harvest cycle. This ensures that the ice is solid in all the cavities. At 15°F the thermostat closes, the mold heater turns on, and the ejector blades rotate up and forward until they stall out against the ice. The motor is designed to stall out and is geared to generate a lot of pressure. This minimizes the amount of melting needed to extract the ice. As soon as the ice is loose enough to move, the ejector pushes the ice out of the mold during the second half of the first revolution. During the second revolution, the ejector pushes the ice into the bucket.

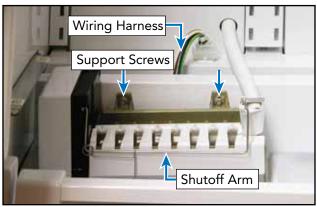
Just before the ejector completes the second revolution, the ice maker turns the water valve on for approximately 7.5 seconds and refills the mold with approximately 4.75 ounces of water and the freezing cycle is ready to begin again.



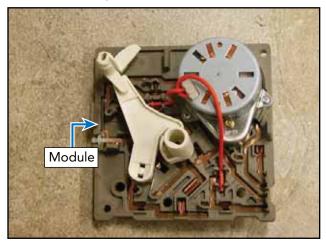
To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### Ice Maker (continued)

To access, remove all shelves, drawers, ice maker mount, loosen screws securing ice maker, disconnect wire harness, repair/replace ice maker.



To access module and heater assembly, remove three screws on front of module and remove support assembly.



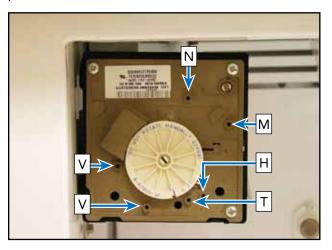
To make ice, an ice maker needs power, water, and sub-freezing temperatures.

**Note:** The freezer door switch turns off power to the ice maker when the freezer door is open. It will

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be necessary to manually close the freezer door switch for some troubleshooting steps. Ensure that the shut-off arm is down and instruct customer on its use if necessary.

To ensure power to the ice maker without a meter, remove the module cover and take note of the test points.



Test Point	Component	
N	Neutral side of line	
М	Motor connection	
Н	Heater connection	
Т	Thermostat connection	
L	L1 side of line	
V	Water valve connection	

Place a 14 gauge jumper wire across test points T and H. With hands clear of the ice maker, manually close the freezer door switch. This will put the ice maker in a manual cycle. If the ejector does not rotate, this indicates no power to the ice maker. Trace power from the wall socket to the door switch and to the connector. Repair circuit and connections or replace door switch as needed. If the ejector



To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### Ice Maker (continued)

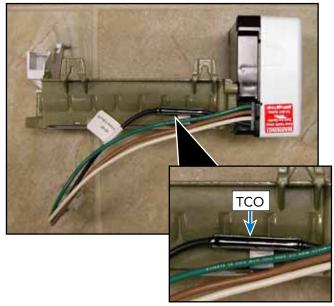
begins to rotate (very slowly) there is power. With power present, verify 0VAC between test points T and H (this verifies the thermostat has closed). Verify heater resistance is approximately 264  $\Omega$ . With motor running, verify heater is heating. If no heat is detected, replace mold assembly. Next ensure water is supplied to the ice maker. When the ejector blade gets to the 11:00 position, the water valve is energized for 7.5 seconds.

Verify the water valve has 120VAC between test points V and N and approximately 4.75 ounces of water is dispensed. If voltage is present and water is not dispensed verify water supply and fill rate. **CAUTION: DO NOT** use a Reverse Osmosis Water Filtration System. It reduces the water pressure below 20 psi and the ice maker will not fill. Use of a Reverse Osmosis system will void the warranty. Poor water quality can cause ice maker to fail or produce unacceptable cubes. Install a water filter to eliminate bad taste, odor, and visible contaminates. Mineral content or sand can restrict screen in water fill valve or particles of sand can keep valve from seating properly.

If water valve does not operate properly, the following could occur: no ice production, small or hollow ice cubes, flooding of ice container. Mineral content can cause lime build up in the mold, wicking of water over the mold and poor cube release. Mineral content can also restrict saddle valves. Verify water supply line is "ON", water pressure is not below 20 psi, saddle valve is fully open. Clear restrictions by fully closing and opening valve to dislodge sediment (if necessary, remove valve and enlarge pierced hole to 3/16" diameter with a drill and reinstall saddle valve). Ensure water line to unit is not pinched/kinked/clogged, ice is not present in inlet tube blocking water flow, water pressure is not above 120 psi. Water fill can be increased by turning the adjustment screw counterclockwise and decreased by turning the screw clockwise. One half turn will adjust the fill by approximately two thirds of an ounce. If supply is OK replace water valve. If no voltage is present, verify harness. If OK, replace module.

### Thermal Cut Out (TCO)

The TCO is a safety device and must NOT be bypassed. If the TCO is found to be electrically open, this indicates an overheat in the ice maker and the ice maker must be replaced.





To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Component Testing-Ice maker**

Module Ohmmeter	Module Ohmmeter Checks with No Power to Ice maker and Ejector Blades in End of Cycle			
Test Points	Component Module Position Ohms			
L-H	Mold & Heater	Attached to Support	264	
L-M	Motor	Separate from Heater	16,100	

Module Voltage Checks with Motor or Test Light Power to Ice maker				
Test Points	Component Line Voltage 0 Volts			
T-Module	Power On	Power Off	Power Off	
T-H	Bimetal	Open	Closed	
L-H	Heater	On	Off	
L-M	Motor	On	Off	
N-V	Water Valve	On	Off	



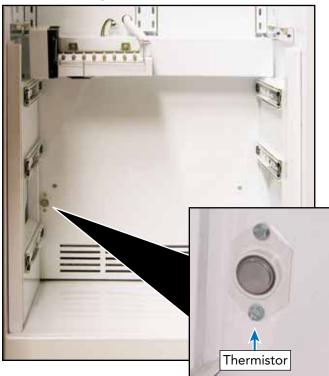
To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

4

#### **Freezer Thermistor**

The freezer thermistor is a device that reads freezer temperatures. The temperature of the freezer is measured and the thermistor cycles the compressor on and off to achieve the freezer setting selected by the end user. Readings can be checked in Service mode A or continuity at the LV board

To access the freezer thermistor, remove all shelves, drawers. Remove screws securing the thermistor, disconnect wiring, and repair/replace thermistor.



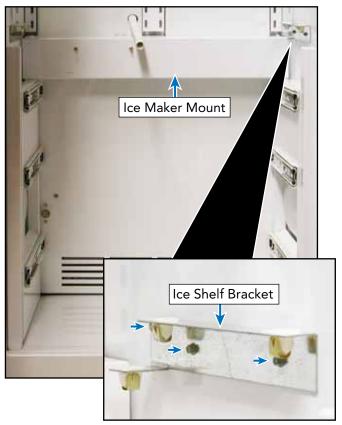
In order to check the Thermistor, refer to All Freezer Programing on page 27 and page 28 on reading the Binary Code to check the thermistor. If you are experiencing the scrolling temp bars described on page 40 then the Thermistor needs to be removed and tested.

#### Freezer Fan

The 30" unit uses a fan motor to pull air over the evaporator coil and circulate it throughout the unit.

The 36" unit uses two fan motors to pull air over the evaporator coil and circulate it throughout the unit.

1. To access the freezer fan, remove all shelves, drawers, ice maker (see Ice Maker section)





To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

4

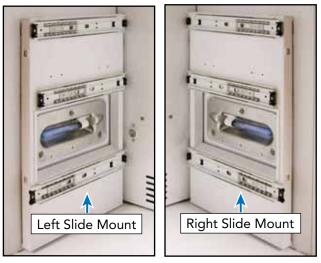
#### Freezer Fan (continued)

3. Remove lower light covers (see lower light section) and left and right trim pieces.

**Note**: The trim pieces and slide mounts have a clip attached that engages in a catch. To remove assembly, disengage clip from catch.



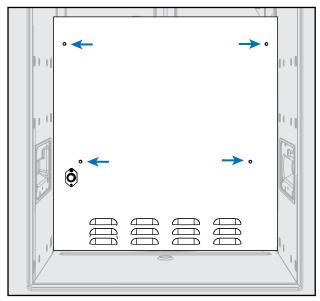
4. Remove left and right slide mounts.



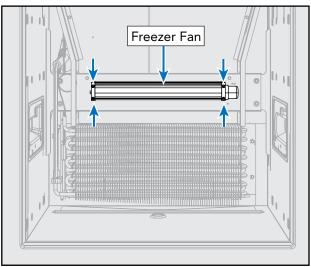
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#### 30" Unit

5a. Remove screws, remove rear cover, and disconnect wiring.



6a. Remove screws securing freezer fan, disconnect wiring, and repair/replace fan.



7. Reverse procedure to reinstall.

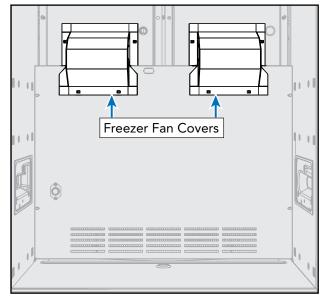


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

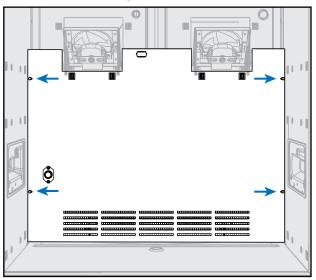
#### Freezer Fan (continued)

36" Unit

5b. Remove fan covers.

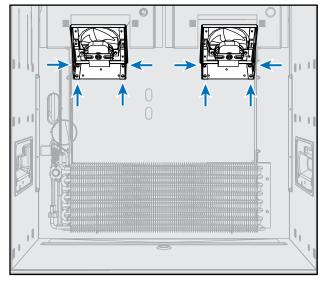


6b. Remove screws, remove rear cover, and disconnect wiring.



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7b. Remove screws securing freezer fans, disconnect wiring, and repair/replace fans.



8b. Reverse procedure to reinstall.

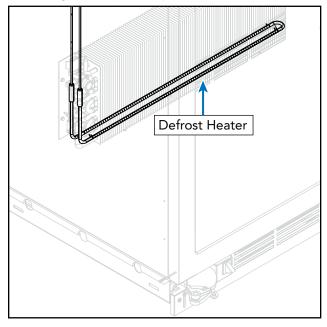


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Defrost Heater**

The unit uses a heater to help remove ice buildup during the defrost cycle. When the defrost terminator closes, voltage is supplied to the heater via the control board.

To access the defrost heater, (see freezer fan access section). With back cover removed, the defrost heater is clipped to the bottom of the evaporator. Remove the clips, remove the heater, disconnect the wiring, and replace/repair as needed.

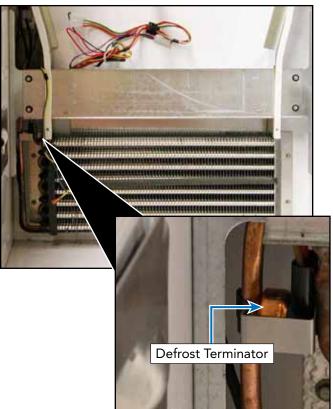


With the main power switch OFF, the defrost Heater can be tested by removing the orange wire off of terminal E6 on the HV board. Using an ohm meter, check the brown wire and Neutral and you should read approximately  $30 \Omega$ . During the defrost cycle line voltage passes through the Defrost Terminator the into terminal E5 (orange wire). With the defrost heater relay activated, the voltage exits the HV board from Terminal E6 (orange) to the heating element. If voltage is present at E5 but not at E6, then the Defrost relay is open. If there is 0 volts At E5, then the terminator is open. © 2009 Viking Preferred Service

### **Defrost Terminator**

The defrost terminator is a bimetal switch that is normally open. Below 20+/-8.5 °F, the terminator is closed. In order to test, first switch the main power switch to OFF, then locate the brown wire on E5 of the HV board. Unplug the wire and check for continuity between the brown wire and the black wire at E10. In the defrost cycle, this circuit will supply line voltage to the defrost relay.

To access the defrost terminator (see freezer fan access section). With rear cover off, defrost thermostat is located on the left side of the evaporator. Un-clip the terminator, disconnect wiring, repair/replace terminator.



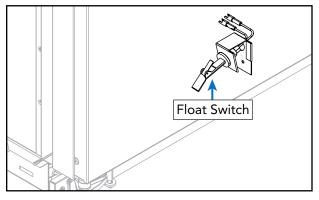


To avoid risk of electrical shock, personal injury, or death, disconnect electrical power to unit using power switch before servicing. Wires removed during disassembly must be replaced on proper terminals to insure correct earth ground and polarization. After servicing, reconnect power using power switch.

#### **Float Switch**

The unit uses a float switch to activate the pan heater which in turn dissipates water from the defrost cycle. When the switch is in the down position, the switch reads open and when the switch is in the up position it reads continuity.

To access the float switch, remove the lower access panel and the switch is accessible on the left hand side. Loosen the securing nut, disconnect wiring, and repair/replace as necessary.



#### Water Valve

The All Freezer uses a 120VAC 35 watt valve to supply water to the ice maker.

To access, remove the lower access panel and the valve is accessible on the left-hand side. To check the valve, ensure water supply, verify coil resistance approximately 192.2  $\Omega$ , and 120VAC.

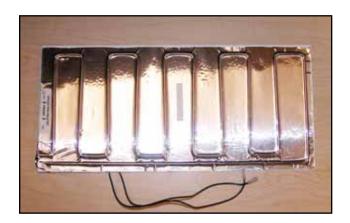


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#### **Drain Pan Heater**

The unit uses a drain pan heater to vaporize condensate created by the refrigerator cooling process. The pan heater is energized once the float switch closes supplying 120VAC.

To access the drain pan heater, remove the lower access panel and the drain pan heater is accessible. Verify the resistance is approximately 790  $\Omega$ . Verify 120VAC to the heater and the float switch is closed. If the switch is closed and no voltage is supplied, verify wiring, power disconnect switch has not been turned "ON", and supply voltage. If voltage is supplied, the float switch is closed, and the heater does not energize, replace the heater.





### Troubleshooting Guide

Below and on the following page are some general guides should a problem be detected. Please refer to the test procedures in this manual to determine the defective component.

Problem	Probable Cause	Correction
Unit will not operate	Power supply	Verify voltage
	Circuit breaker	Reset breaker
	Power switch	Turn to the "ON" position
Water overflows	Unit not level	Ensure unit is level
defrost pan	Float switch	Verify operation of float switch
	Pan heater	Verify heater is working
Ice maker will not operate	Freezer too warm	Verify freezer temperature
	Shut off arm	Verify the arm is in the "ON" position
	Open TCO or defective ice maker	Replace Ice Maker
	Water valve	Verify valve operation
	Water supply	Verify water supply
Refrigerator too warm	Door opening	Minimize door openings
(AR Model)	Warm food placed in unit	Allow temperatures to stabilize
	Control setting	Move control to medium setting
	Door seal	Verify closure, replace if needed
	Airflow	Ensure airflow is not obstructed
	Defective thermistor	Replace thermistor
	Condenser/evaporator fan	Verify movement/operation of fan
Refrigerator too cold	Control setting	Move control to medium setting
(AR Model)	Control board	Verify proper operation
(*	Defective thermistor	Replace thermistor
	Airflow	Verify airflow is not obstucted
Freezer too warm	Control setting	Move control to medium setting
(AF Model)	Door seal	Verify closure, replace if needed
	Dirty condenser	Clean condenser coil
	Defective thermistor	Replace thermistor
	Control board	Verify operation
Freezer too cold	Temperature setting	Move to medium setting
(AF Model)	Defrost thermostat	Verify thermostat is closing
	Defective thermistor	Replace thermistor
	Control board	Verify operation
Unit runs continually	Control setting	Move to medium setting
·····	Door seal	Verify closure, replace if needed
	Dirty condenser	Clean condenser coil
	Condenser/evaporator fan	Verify movement/operation of fan
	Defective thermistor	Replace thermistor
	Control board	Verify operation
Frost on evaporator	Defrost thermostat	Check indicator
1	Evaporator fan	Check connection and possible short open condition
	Defrost heater	Check connection and possible short open condition
	Door not sealing properly	Adjust door seal or replace.
Unit running and no lights	Sabbath Mode	Take out of Sabbath Mode
	Open circuit	Repair/replace wiring



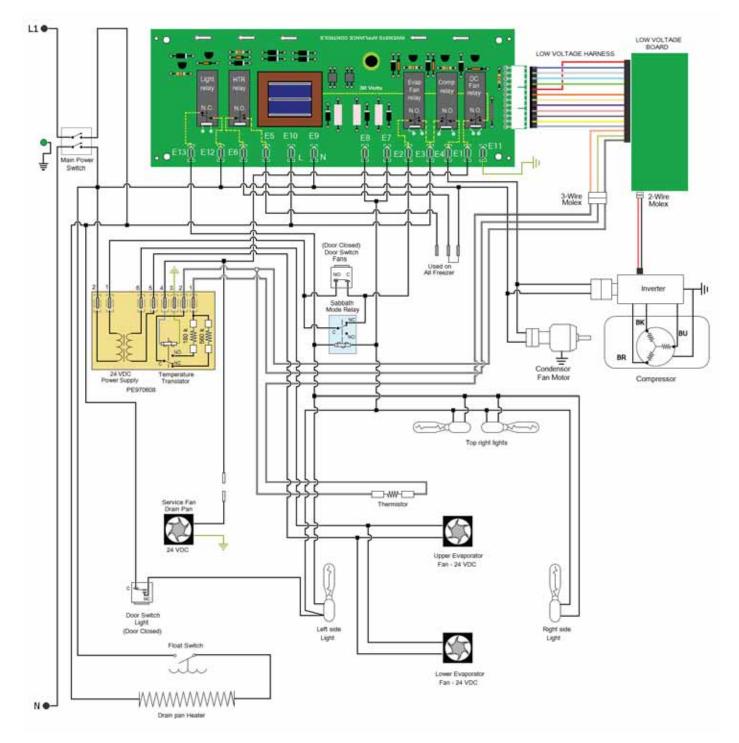
Ice Production Issues	Action
Jammed cubes (small or oversized cubes)	Adjust fill level or level ice maker or refrigerator
Hollow cubes	Adjust low fill or remove restrictions in supply line
	Level ice maker or refrigerator
	Remove obstructions to air flow at fill end so it freezes before thermostat end
Ice build-up on ejector blades	Usually caused by hollow cubes
	See hollow cubes above
	Remove ice maker, thaw out
Cubes falling back into mold during ejection	If some cubes are small, check fill level
	Check if fill cup is displaced and blocking ice
	Fix fill cup or replace ice maker
Cubes falling over back of ice maker	Check if fill cup is displaced and blocking ice
	Fix fill cup or replace ice maker
Power Problems	Action
No power to ice maker at connector socket	Determine discontinuity by tracing power
No power to water valve	Determine discontinuity by tracing power
Ice Maker – No Water (AF Models)	Action
No water to refrigerator	Turn on supply
	Look for obstructions in supply line or valve
No water to ice maker	Look for obstructions in water valve or fill tube
Clogged water valve	Clean or replace water valve depending on type
Insufficient water to ice maker (with correct fill time)	Check for restrictions in supply line and valve, especially saddle valves
Low water pressure at supply	Increase water pressure to 20 – 120 PSI
Low water pressure at water valve	Look for restrictions in line
Excessive water pressure	Install pressure regulator and set to 60 PSI
Low water fill volume	Adjust water fill screw, clear obstructions in supply line or supply valve, or replace water valve
Excessive water fill volume	Adjust water fill screw, reduce water pressure, or replace water valve
Water overflows fill cup	Reposition fill-tube in fill cup or remove obstruction in fill cup
Water overflows mold	Adjust water fill screw, level ice maker or refrigerator, reduce water pressure, or replace water valve or ice maker
Leaky water valve	Tighten connections or replace water valve
Temperature Problems	Action
Freezer too warm (AF Model)	Adjust freezer setting or repair refrigerator



Ice maker Problems	Action
Raised shut-off arm	Lower shut-off arm to "ON" position
Broken or bent shut-off arm	Repair arm or replace ice maker
Shut-off arm stuck or obstructed	Remove obstruction
Ice maker not level	Check level of refrigerator first, then level ice maker
Can't level ice maker	Level refrigerator first, then try again
Open thermostat (won't close below 17°F)	Replace ice maker
Closed thermostat (won't open above 32°F)	Replace ice maker
Heater not staked in mold	Replace ice maker
Won't cycle test with power available	Replace ice maker
Won't eject ice with power available	Replace ice maker

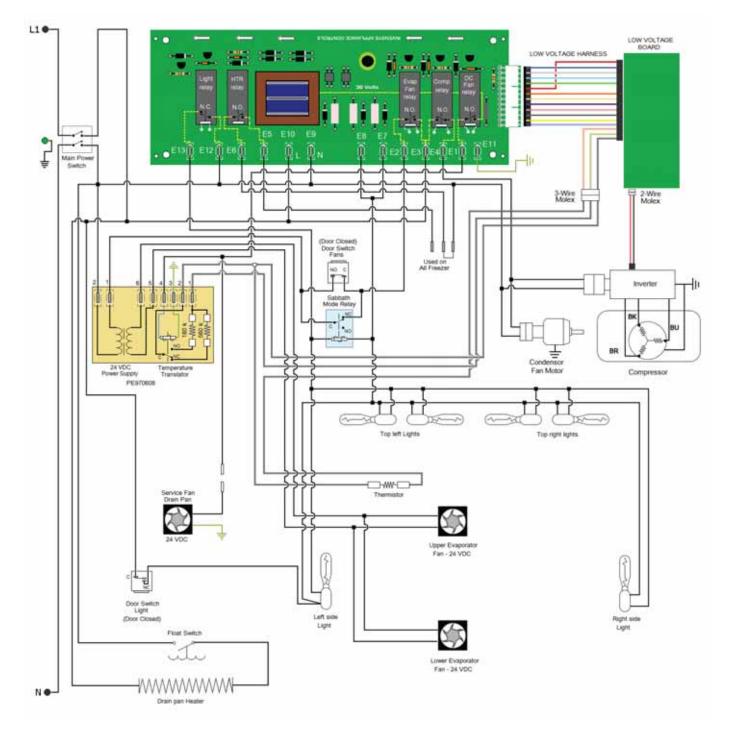


### 30" AR Schematic



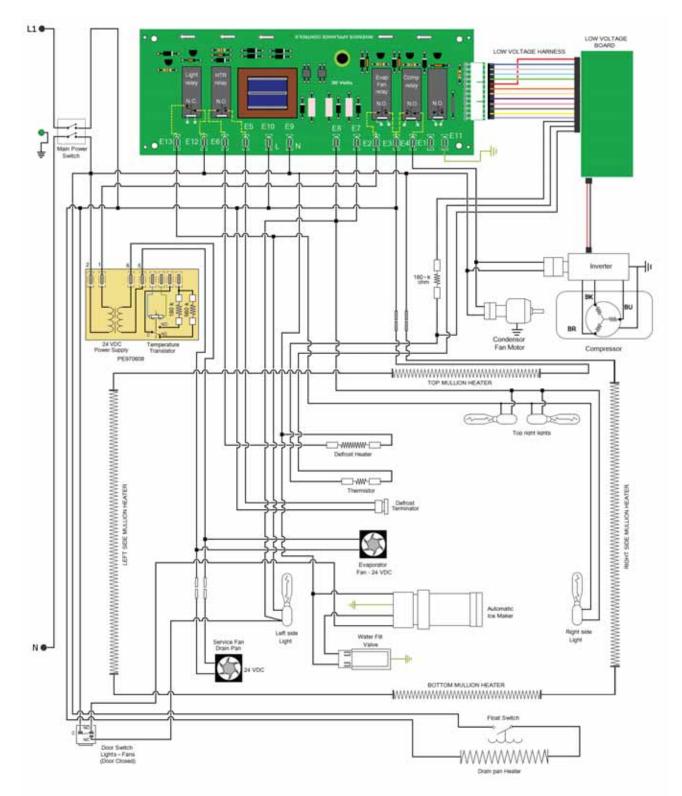


### 36" AR schematic



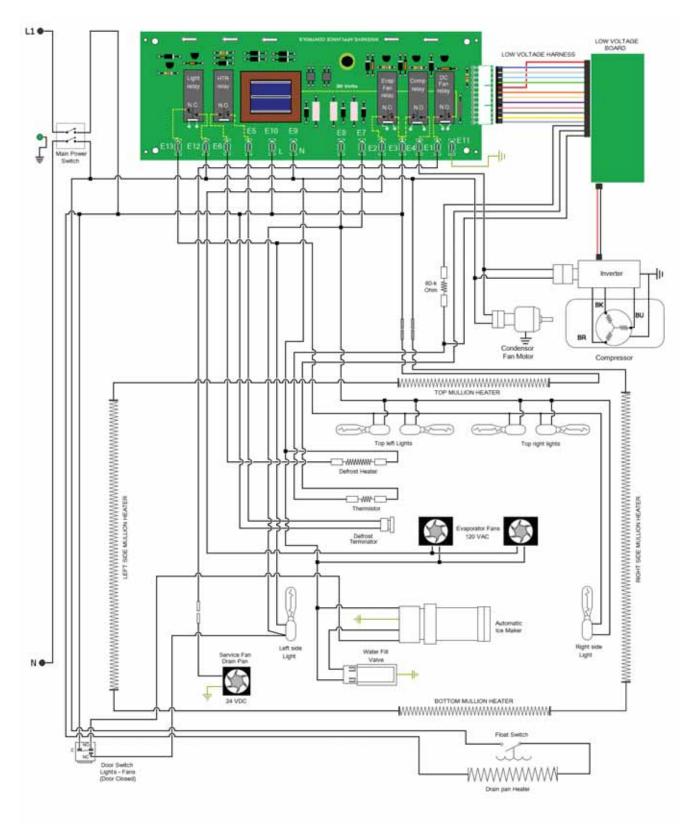


#### 30" AF Schematic





### 36 AF Schematic





### Wiring and Component Testing-High Voltage Board 30" and 36" AR

Terminal	Terminal	Description	Wire Colors	Ω-V	Volts	Notes
1	12	Relay - Temperature Translator	Purple to Green w/Yellow	1.63k Ω	24 VDC	
1	12	Relay - Temperature Translator w/Service Fan	Purple to Green w/Yelllow	1.6m Ω	24 VDC	
2	3	Closed loop on AR	Orange to Blue w/White	∞ or Ω	120 VAC	
4	*	Capped off on AR models <i>Heater on AF</i>	Brown	0Ω	0 or 120 V	
5	11	Line in from left door switch	Purple w/White to Black	0 or Ω	0 or 120 V	NOTE 1
6	10	Line out to Primary of Power supply	Yellow to White	17m Ω	120 V	NOTE 2
7	10	Line out to Inverter board	Blue to White	2m Ω	120 VAC	
8	10	Line out to Condenser fan motor	Brown w/White to White	550 Ω	120 VAC	
9	11	Line in from right door switch	Red w/White to Black	0 or ∞	120 VAC	NOTE 1
11	10	Main in to HV Board	Black to White	N/A	0 or 120 V	
13	*	Neutral OUT to cavity light	White w/Black	N/A	N/A	

#### Chart for cable view layout



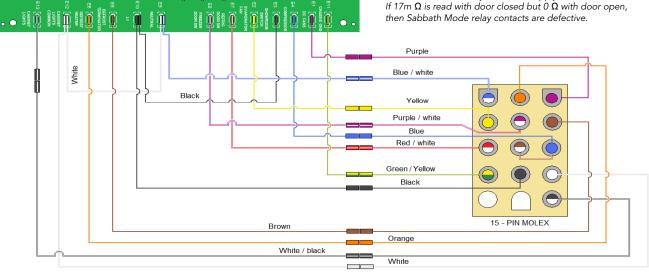
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Both terminal 5 (VT/WH) wire and terminal 9 (RD/WH) wire are connected in the main harness. Depending on the model, both will register line voltage when door is closed and main switch is on.

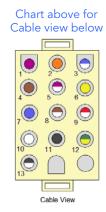
#### Note 2:

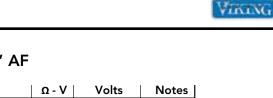
If 0  $\Omega$  are read, Primary on Power Supply is defective. If 17m  $\Omega$  is read with door closed but 0  $\Omega$  with door open,



Molex Connection	Wire Colors	HV Board connection
1	Purple	E1
2	Orange	E6
3	Blue w/White tracer	E9
4	Brown	E5
5	Purple w/White tracer	E8
6	Yellow	E2
7	Blue	E4
8	Brown w/White tracer	E4
9	Red w/White tracer	E1
10	White	E12
11	Black	E10
12	Green w/Yellow tracer	E11
13	White w/Black tracer	E13

 $\bigcirc$ Housing View





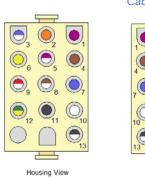
Wiring and Component	Testing–High Voltage Board 30" AF	
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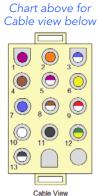
Terminal	Terminal	Description	Wire Colors	Ω-V	Volts	Notes
1	*	Capped off on AF30 models	Purple			
2	3	Defrost Heater	Orange to Blue w/White	30.3 Ω	120 VAC	
4	11	Defrost Bimetal	Brown to Black	0 or ∞	0 or 120 V	
5	11	Line in from left door switch	Purple w/White to Black	0 or ∞	0 or 120 V	NOTE 1
6	10	Line out to Primary of Power supply	Yellow to White	17m Ω	120 V	
7	10	Line out to Inverter board	Blue to White	2m Ω	120 VAC	
8	10	Line out to Condenser fan motor	Brown w/White to White	550 Ω	120 VAC	
9	11	Line in from right door switch	Red w/White to Black	0 or ∞	120 VAC	NOTE 1
11	10	Main in to HV Board	Black to White	N/A	0 or 120 V	
12	*	Ground	Green w/Yellow			
13	*	Neutral OUT to cavity lights	White w/Black	N/A	N/A	



0.9 Note 1: e-∎∎-e e-∎-e Ĵ Both terminal 5 (VT/WH) wire and terminal 9 (RD/WH) wire are connected in the main harness. Depending on the ļ model, both will register line voltage when door is closed and main switch is on. - Î Î FREEZE DOOR SW Purple White Blue / white Black lĊ Yellow Purple / white Blue Red / white  $\bigcirc$ ((Green / Yellow Black 15 - PIN MOLEX Brown Orange White / black White 

Molex Connection	Wire Colors	HV Board connection
1	Purple	E1
2	Orange	E6
3	Blue w/White tracer	E9
4	Brown	E5
5	Purple w/White tracer	E8
6	Yellow	E2
7	Blue	E4
8	Brown w/White tracer	E4
9	Red w/White tracer	E1
10	White	E12
11	Black	E10
12	Green w/Yellow tracer	E11
13	White w/Black tracer	E13

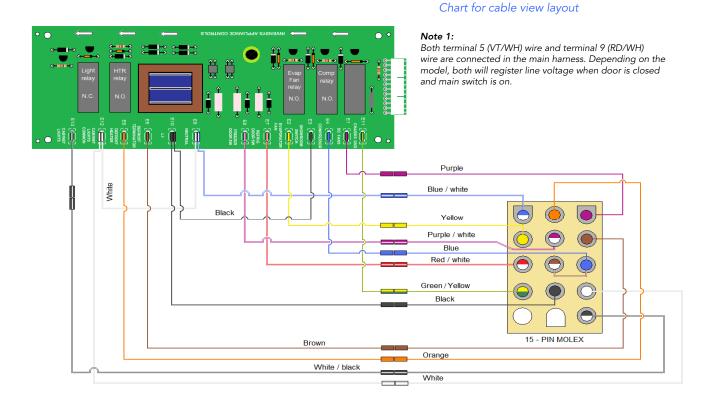




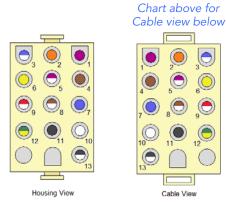


Terminal	Terminal	Description	Wire Colors	Ω - V	Volts	Notes
1	Ground	Service fan	Purple	0 or 3.23 mΩ	24 VDC	
2	3	Defrost Heater	Orange to Blue w/White	30.3 Ω	120 VAC	
4	11	Defrost Bimetal	Brown to Black	0 or ∞	0 or 120 V	
5	11	Line in from left door switch	Purple w/White to Black	0 or ∞	0 or 120 V	NOTE 1
6	10	Evaporator Fan Motors (2)	Yellow to White		120 V	
7	10	Line out to Inverter board	Blue to White	2m Ω	120 VAC	
8	10	Line out to Condenser fan motor	Brown w/White to White	550 Ω	120 VAC	
9	11	Line in from right door switch	Red w/White to Black	0 or ∞	120 VAC	NOTE 1
11	10	Main in to HV Board	Black to White	N/A	0 or120 V	
12	*	Ground	Green w/Yellow			
13	*	Neutral OUT to cavity lights	White w/Black	N/A	N/A	

### Wiring and Component Testing-High Voltage Board 36" AF

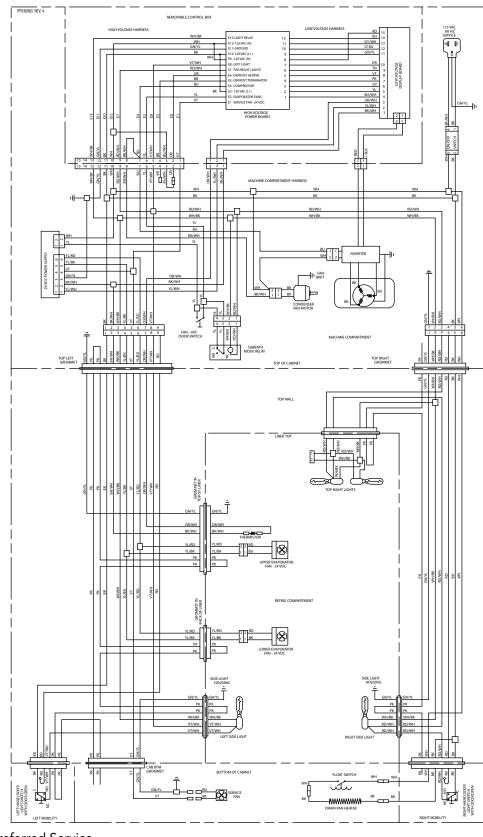


Molex Connection	Wire Colors	HV Board connection	
1	Purple	E1	
2	Orange	E6	
3	Blue w/White tracer	E9	
4	Brown	E5	
5	Purple w/White tracer	E8	
6	Yellow	E2	
7	Blue	E4	
8	Brown w/White tracer	E4	
9	Red w/White tracer	E1	
10	White	E12	
11	Black	E10	
12	Green w/Yellow tracer	E11	
13	White w/Black tracer	E13	



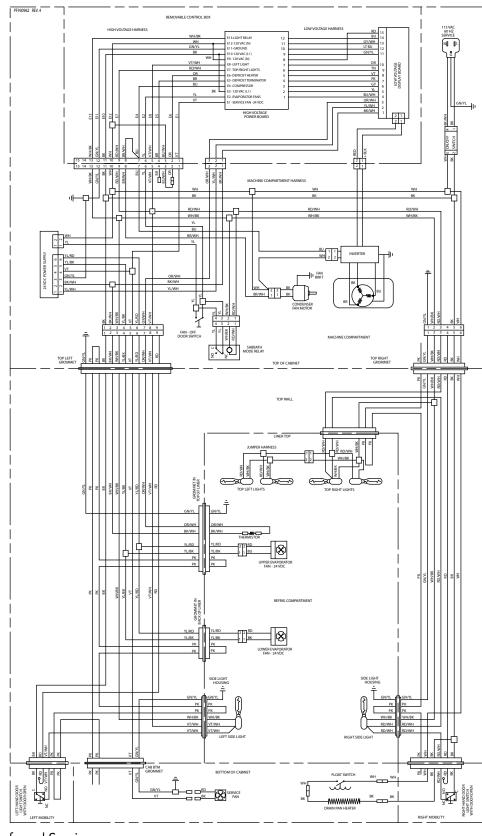


### Wiring Diagram-30" All Refrigerator



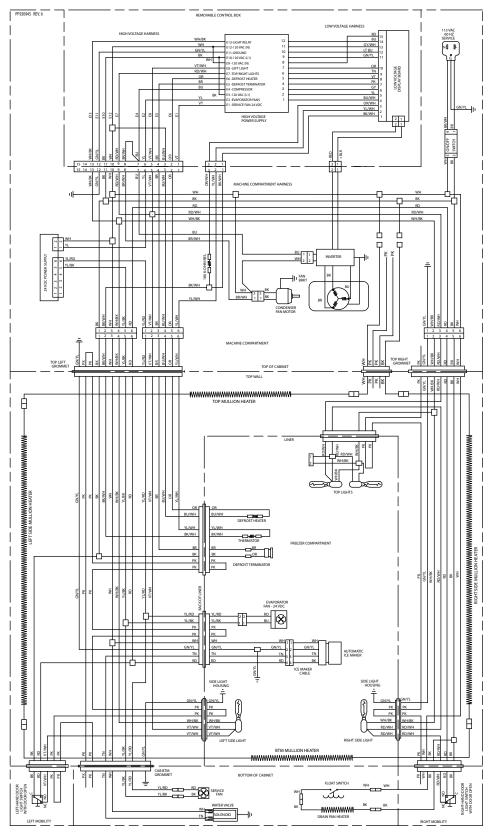


### Wiring Diagram-36" All Refrigerator





### Wiring Diagram–30" All Freezer





### Wiring Diagram–36" All Freezer

