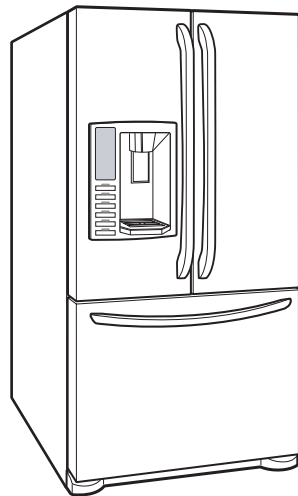




# REFRIGERATOR

# SERVICE MANUAL

CAUTION  
BEFORE SERVICING THE UNIT,  
READ THE SAFETY PRECAUTIONS IN THIS MANUAL.



MODEL : LFX28979\*\*

COLOR : STAINLESS(ST)  
WESTERN BLACK(WB)  
SUPER WHITE(SW)

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# SAFETY PRECAUTIONS

---

Please read the following instructions before servicing your refrigerator.

1. Unplug the power before handling any elctrical componets.
2. Check the rated current, voltage, and capacity.
3. Take caution not to get water near any electrical components.
4. Use exact replacement parts.
5. Remove any objects from the top prior to tilting the product.

# 1. SPECIFICATIONS

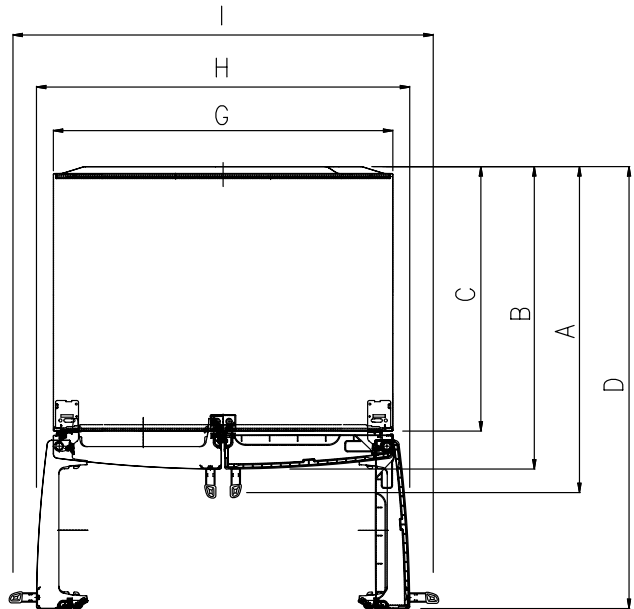
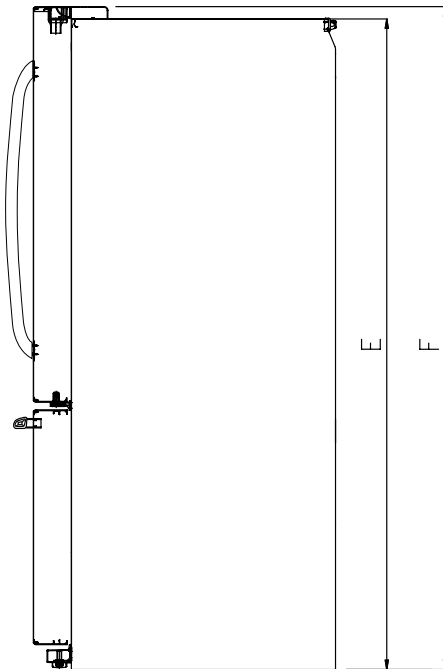
## 1-1 LFX28979\*\*

### ● 28 cu.ft.

ITEMS	SPECIFICATIONS
DOOR DESIGN	Side Rounded
DIMENSIONS (inches)	35 3/4 X 35 3/8 X 69 3/4 (WXDXH) 28cu.ft.
NET WEIGHT (pounds)	155kg (342lb)
COOLING SYSTEM	Fan Cooling
TEMPERATURE CONTROL	Micom Control
DEFROSTING SYSTEM	Full Automatic Heater Defrost
DOOR FINISH	PCM, VCM, Stainless
HANDLE TYPE	Bar
INNER CASE	ABS Resin
INSULATION	Polyurethane Foam

ITEMS	SPECIFICATIONS	
VEGETABLE TRAY	Clear Drawer Type	
COMPRESSOR	Linear	
EVAPORATOR	Fin Tube Type	
CONDENSER	Spiral Condenser	
REFRIGERANT	R-134a (140 g)	
LUBRICATING OIL	ISO10 (280 ml)	
DEFROSTING DEVICE	SHEATH HEATER	
LAMP	REFRIGERATOR	LED Module(24)
	FREEZER	Bulb Lamp

### ● DIMENSIONS



Description		LFX28979**
Depth w/ Handles	A	35 3/8 in
Depth w/o Handles	B	32 7/8 in
Depth w/o Door	C	29 in
Depth (Total with Door Open)	D	47 5/8 in
Height to Top of Case	E	68 3/8 in
Height to Top of Door Hinge	F	69 3/4 in
Width	G	35 3/4 in
Width (door open 90 deg. w/o handle)	H	39 1/4 in
Width (door open 90 deg. w/ handle)	I	44 1/4 in

# 2. PARTS IDENTIFICATION

## Refrigerator Interior Key Parts and Components

**LED Interior Lamps**  
The interior lamps light up the inside of the refrigerator.

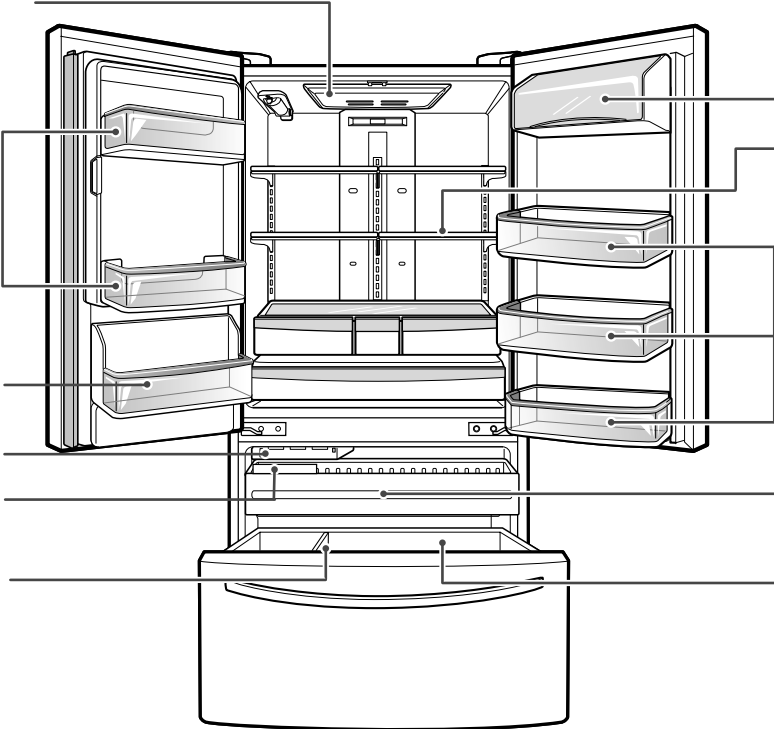
**Fixed Door Bins.**

**Can Storage Bin**  
Used to preserve chilled food drinks.

**Auto Icemaker**

**Ice Bin**

**Durabase Divider**



**Dairy Product Bin**

**Refrigerator Shelves**  
The shelves in your refrigerator are adjustable to meet your individual storage needs.

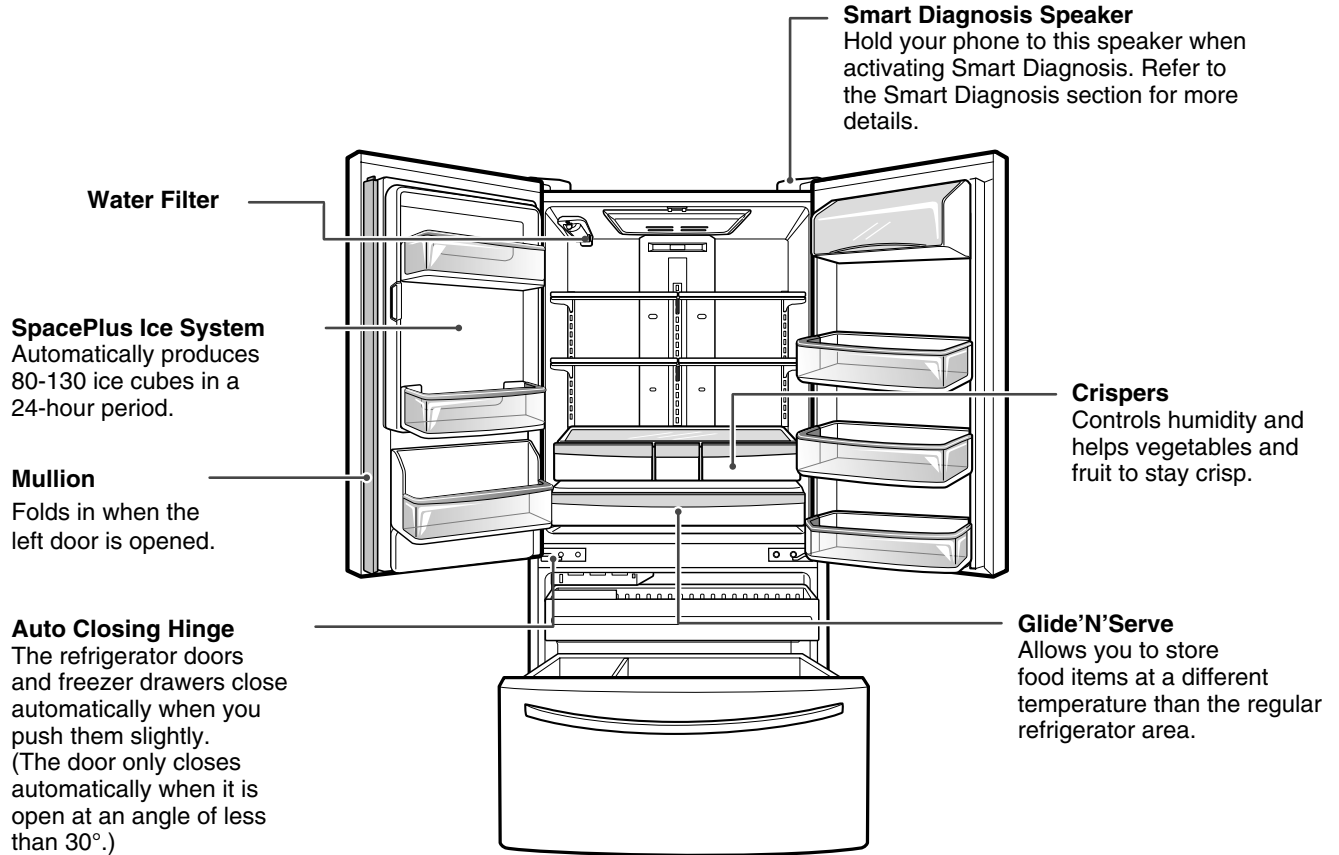
**Modular Door Bins**

**Pullout Drawer**

**Durabase**

---

## Special Features



# 3. DISASSEMBLY

## 3-1 REMOVING AND REPLACING REFRIGERATOR DOORS

### ● Removing Refrigerator Door

▲ **CAUTION:** Before you begin, unplug the refrigerator. Remove food and bins from doors.

#### ▶ Left Door -FIG. 2

1. Disconnect water supply tube by pushing back on the disconnect ring (3).-FIG. 1
2. Open door. Loosen top hinge cover screw (1).  
Use flat tip screwdriver to pry back hooks on front underside of cover (2). Lift up cover.
3. Disconnect door switch wire harness and remove the cover.
4. Pull out the tube.
5. Disconnect all 3 wiring harnesses (4). Remove the grounding screw (5).
6. Rotate hinge lever (6) counterclockwise. Lift top hinge (7) free of hinge lever latch (8).

▲ **CAUTION:** When lifting hinge free from the latch, be careful that door does not fall forward.

7. Lift door from middle hinge pin and remove door.
8. Place the door with the insides facing up, on a not scratch surface.

#### ▶ Right Door -FIG. 3

1. Open the door, remove 1 screw on the top of the hinge cover. Loosen top hinge cover screw (1). Lift up cover (2).
2. Disconnect door switch wire harness and remove the cover.
3. Rotate hinge lever (3) clockwise. Lift top hinge (4) free of hinge lever latch (5).
4. Lift door from middle hinge pin and remove door.

▲ **CAUTION:** When lifting hinge free from the latch, be careful that the door does not fall forward.

5. Place the door with the insides facing up, on a not scratch surface.

Figure 2

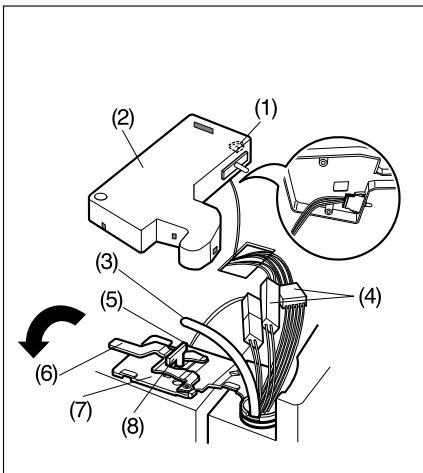


Figure 3

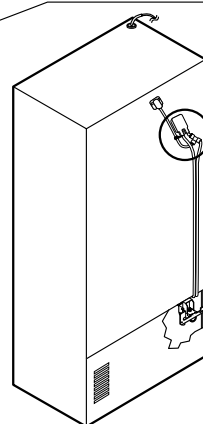
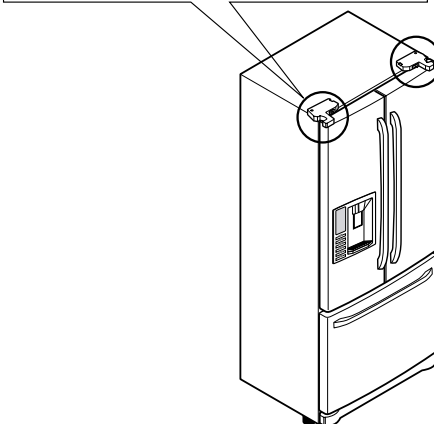
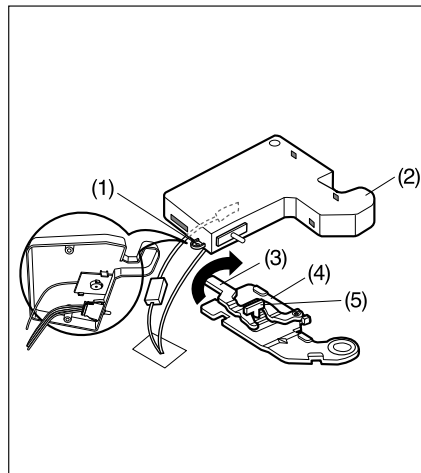
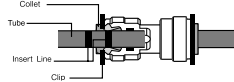


Figure 1



- 1) Insert the tube until you can see only one of the lines printed on the tube.
- 2) After inserting, pull the tube to ascertain that it is secure.
- 3) Assemble clip.



### 3-2 DOOR

#### ● Mullion Removal

1. Remove 2 screws.

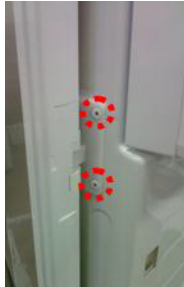


Figure 1

2. Lift Mullion up carefully.



Figure 2

3. Disconnect wire harness.



Figure 3

#### ● Door Gasket Removal

1. Remove gasket

Pull gasket free from gasket channel on the four remaining sides of door.

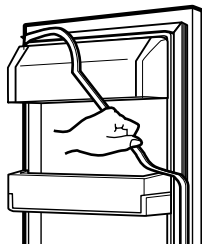


Figure 4

#### ● Door Gasket Replacement

1. Insert gasket into channel

Press gasket into channels on the four remaining sides of door.

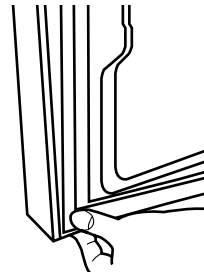


Figure 5

#### ● Mullion Replacement

1. Connect wire harness.



Figure 6

2. Insert mullion into the channel.

Insert the cover assembly into bracket, door.



Figure 7

3. Assemble 2 screws.

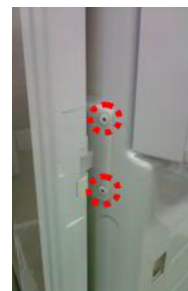


Figure 8

### 3-3 Door Alignment

If the space between the door are uneven, follow the instructions to align them.

Remove the Base Grillie. Turn the leveling legs counter clock wise to raise or clock wise to lower the height of the front of the refrigerator by using flat blade screw driver or 11/32" wrench. Use the wrench (Included with the User Manual) to adjust the bolt in the door hinge to adjust the height. (CCW to raise or CW to lower the height.)

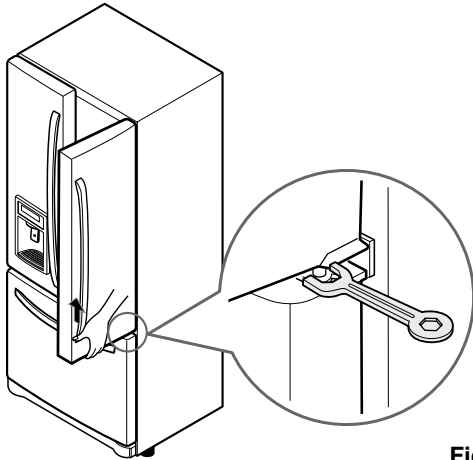


Figure 9

### 3-4 FAN AND FAN MOTOR(EVAPORATOR)

1. Remove the freezer drawer. (If your refrigerator has an icemaker, remove the icemaker first)
2. Remove the plastic guide for slides on left side by unscrewing phillips head screws.
3. Remove the grille by removing 4 screws and pulling the grille forward.
4. Remove the Fan Motor assembly by loosening 3 screws and disassembling the shroud.
5. Pull out the fan and separate the Fan Motor and Bracket.

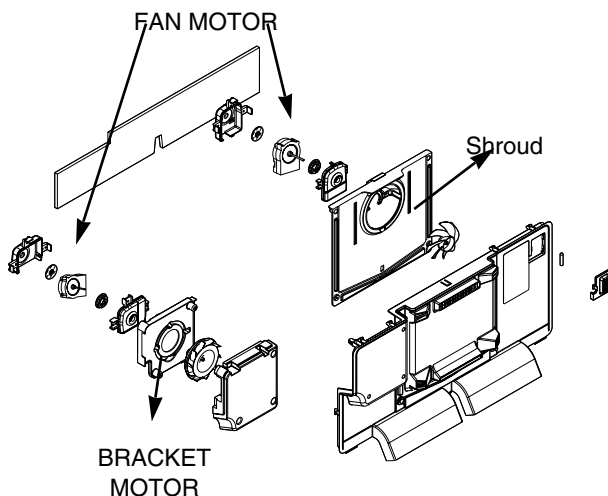


Figure 10

### \* Ice Fan Scroll Assembly Replacement

- 1) Remove the plastic guide on the left side, using a phillips screwdriver to remove the screws.
- 2) Pull off the sensor cover.
- 3) Remove the grill cover.
- 4) Gently pull on the grill assembly to remove.
- 5) Disconnect the wiring harness.
- 6) Remove all screws on the scroll assembly.

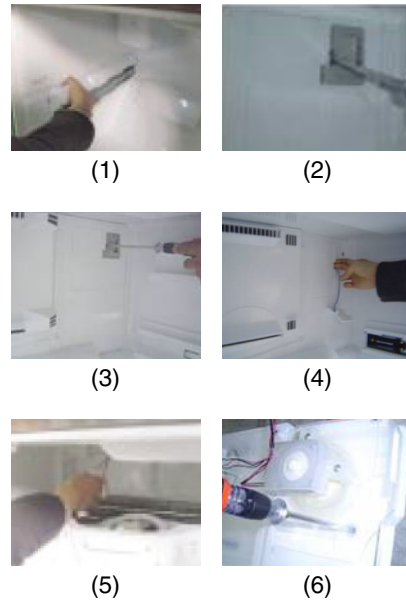


Figure 11

### 3-5 DEFROST CONTROL ASSEMBLY

Defrost Control assembly consists of Defrost Sensor and FUSE-M.

The Defrost Sensor works to defrost automatically. It is attached to the metal side of the Evaporator and senses its temperature. At 46F(8°C), it turns the Defrost Heater off. Fuse-M is a safety device for preventing over-heating of the Heater when defrosting.

1. Pull out the grille assembly. (Figure 12)
2. Separate the connector with the Defrost Control assembly and replace the Defrost Control assembly after cutting the Tie Wrap. (Figure 13)

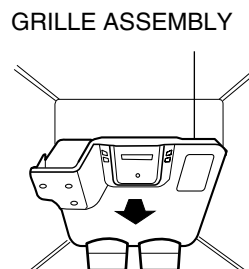


Figure 12

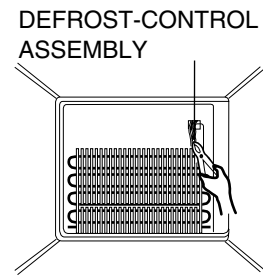


Figure 13



### 3-6 LAMP

Unplug, or disconnect power at the circuit breaker.  
If necessary, remove top shelf or shelves.

#### 3-6-1 Refrigerator Compartment Lamp

- 1) Release 2 screws.
- 2) Hold both ends and pull down to remove.



Figure 14

- 3) To remove the lamp case and cover, release 2 screws as shown.

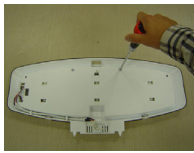


Figure 15

- 4) Use a flat tool as shown below to remove the lamp cover.



Figure 16

- 5) To remove the LED assembly, pull apart the cover.

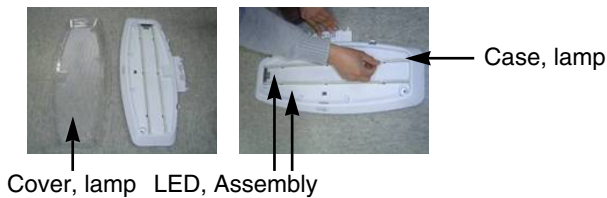


Figure 17

#### 3-6-2 Freezer Compartment Lamp

1. Unplug refrigerator power cord from outlet.
2. Remove screw with driver.
3. Grasp the cover Lamp, pull the cover downward.

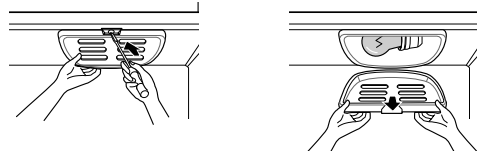


Figure 18

### 3-7 MULTI DUCT

1. Remove the upper and lower caps with a flat screwdriver and remove 2 screws. (Figure 19)
2. Disconnect the lead wire on the bottom position.

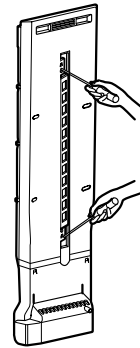


Figure 19

### 3-8 MAIN PWB

- 1) Loosen 3 screws on the PWB cover.



Figure 20

- 2) Remove the PWB cover

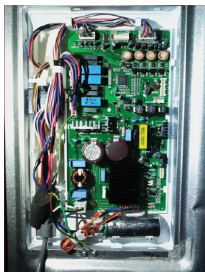


Figure 21

- 3) Disconnect wire harness and replace the main PWB in the reverse order of removal.



Figure 22

### 3-9 DISPENSER



Figure 23

- 1) Pull out the drain



Figure 24

- 2) Use these 2 holes to pull out the bottom



Figure 25

- 3) If nozzle is interfered with button, push and pull out the bottom of button and then pull out the right side.



Figure 26

- 4) Holding the inner side of the dispenser pull forward to remove.



Figure 27

- 5) Remove the lead wire.

- ▲ CAUTION:** When replacing the dispenser cover make sure the lead wire does NOT come off and the water line is not pinched by the dispenser.



Figure 28

### 3-10 DISPLAY PCB

As shown below, remove 1 screw on the PCB fixing screw. Remove the display PCB fixing screw.



Case, PCB

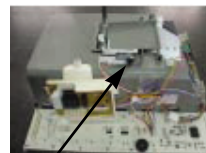


Figure 29

Display PCB

### 3-11 ICE BUTTON ASSEMBLY

- 1) Remove the 1 screw holding the lever.
- 2) Remove the spring from the hook.
- 3) Push and pull on the tab to remove.



Button Lever



Figure 30

### 3-12 WATER BUTTON ASSMEBLY

- 1) Remove screws.
- 2) Grasp the Button assembly and lift.

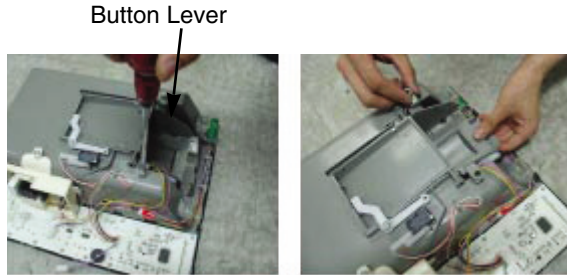


Figure 31

### 3-13 ICE CORNER DOOR REPLACEMENT

- 1) Loosen the front screw as shown in the picture.
- 2) Lift up the hinge with one hand.
- 3) Pull out the Ice Corner Door with the other hand.

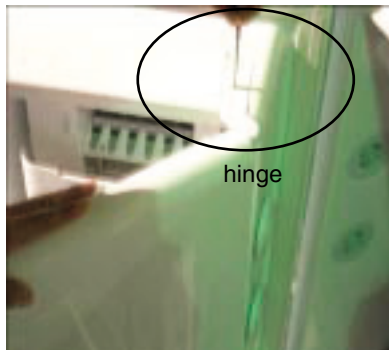


Figure 32

### 3-14 ICEMAKER REPLACEMENT

- 1) Remove 4 screws as shown.

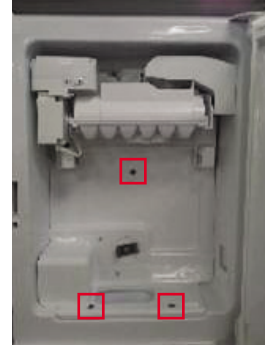


Figure 33

- 2) Grasp the bottom of motor cover assembly and pull slowly.



Figure 34

- 3) Disconnect wire harness from wall of compartment.

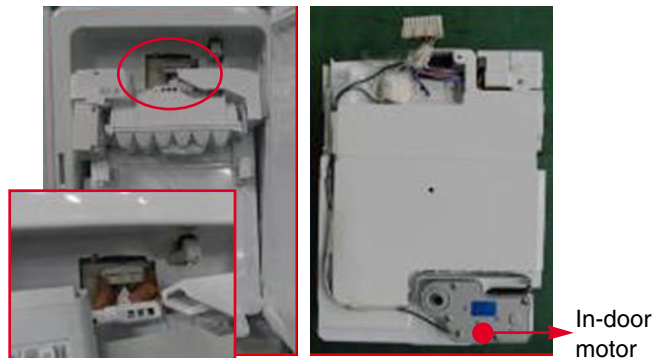


Figure 35

**▲ CAUTION:** Make sure that the motor housing is taped to the mold, if not positioned correctly the cover will not fit properly.



**Figure 36**

### 3-15 SUB PWB FOR WORKING DISPENSER

1) Disconnect the wire harness.



**Figure 37**

2) Remove 1 screw from PWB and replace with new PWB.



**Figure 38**

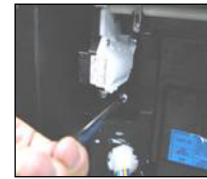
### 3-16 CAP DUCT MOTOR REPLACEMENT

1) Separate the Housing of the Cap Duct Motor.



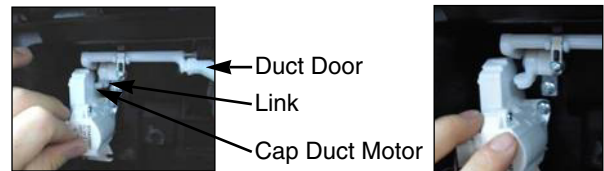
**Figure 39**

2) Unscrew 3 screws to disassemble the motor.



**Figure 40**

3) When replacing the motor, check the position of the door duct and the link for proper fit.



NG Position

**Figure 41**

4) Insert 2 screws.



**Figure 42**

5) Push housing aside.



**Figure 43**

---

### 3-17 HOW TO REMOVE A ICE BIN

1) Grip the handles, as shown.

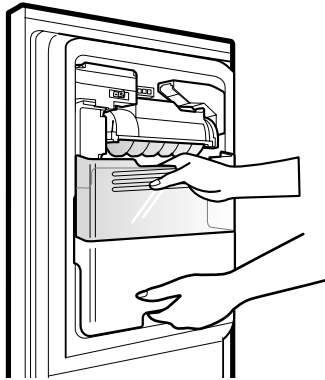


Figure 44

2) Tilt and lift slightly as shown.

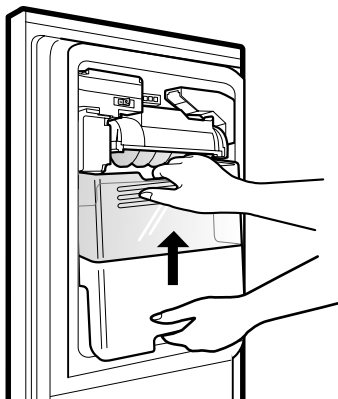


Figure 45

3) Remove ice bin slowly.

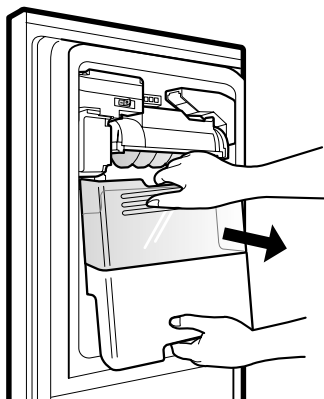


Figure 46

### 3-18 HOW TO INSERT A ICE BIN

1) Insert the Ice Bin, slightly tilting to avoid touching the Icemaker. (Especially, Ice-Detecting Sensor)

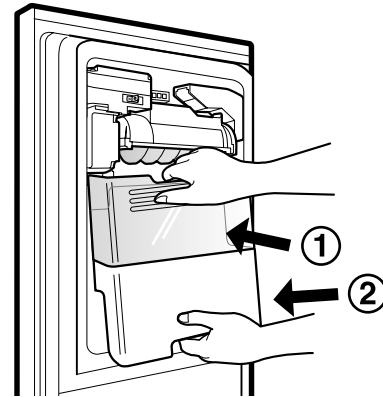


Figure 47

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### 3-19 HOW TO REMOVE AND REINSTALL THE PULLOUT DRAWER

#### 3-19-1 Follow Steps to Remove

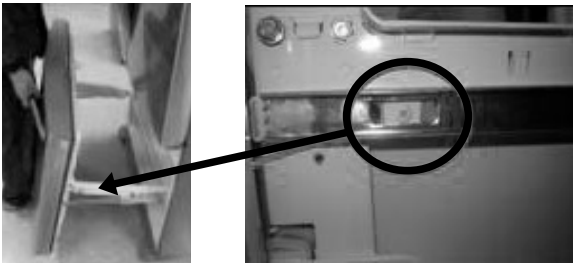
Step 1) Open the freezer door.



Step 2) Remove the lower basket.



Step 3) Remove the two screws from the guide rails (one from each side).



Step 4) Removal of the freezer door is done by lifting clear of the rail support.  
Fully extend both rails.



Step 5) Remove only 1 screw of gearice, and disassemble the bar and gearice



Step 6) Remove 2 screws of both side of supporter covers tv and disassemble the supporter cover tv.

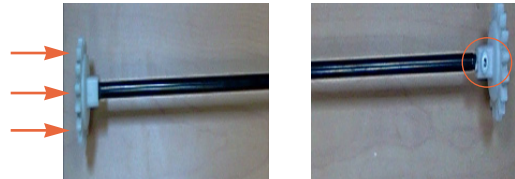


### 3-19-2 Follow Steps to Reinstall

Step 1) Insert both side of supporter cover tv into connector rails, and then screw them.



Step 2) ① Assemble a bar and gear ice with screw.  
② Push the otherside of the gear to inside of the bar.



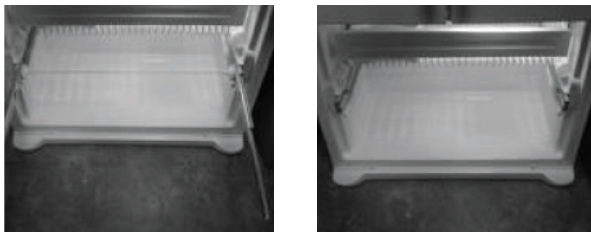
Step 3) Put gear ice assembled with the bar by screw into connector rail's hole.



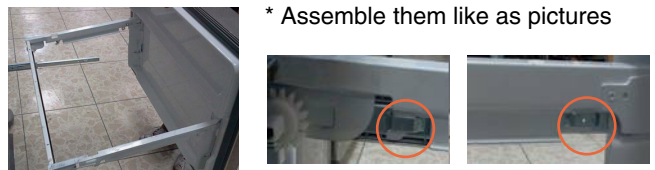
Step 4) Insert opposite gear ice into connector rail and screw them



Step 5) The rail system will align itself by pushing the rails all the way into the freezer section. Pull the rails back out to full extension.

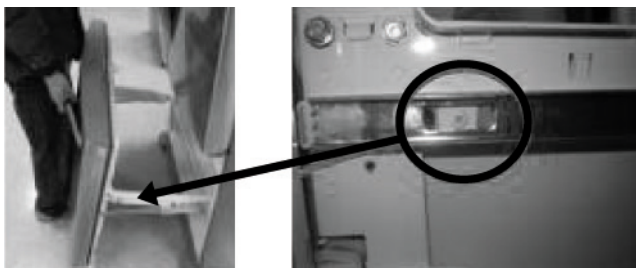


Step 6) Reinstall the freezer door by inserting the rail tabs into the guide rail.



\* Assemble them like as pictures

Step 7) Reinstall the two screws into the guide rails (one from each side).



Step 8) Reinstall the lower basket, and close the freezer door.



### 3-20 WATER VALVE DISASSEMBLY METHOD

- 1) Turn off the water to unit. Remove the waterline from the valve.

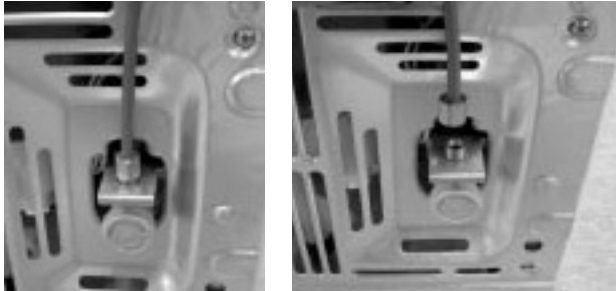


Figure 60

- 2) Remove cover and 1 screw from the valve.

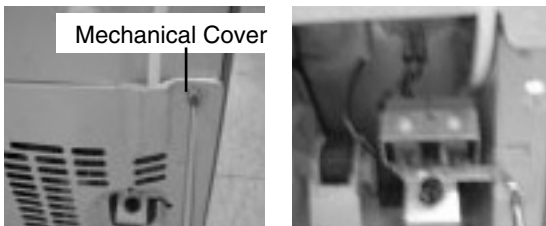


Figure 61

- 3) Separate the housing and remove the valve.



Figure 62

- 4) Remove the clip, and press the collet to separate the tube from the connector. Note: there maybe some water in the line.

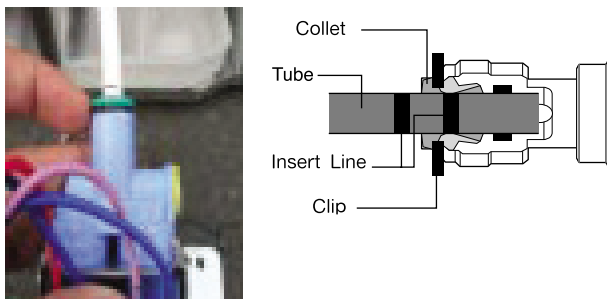


Figure 63

### 3-21 FAN AND FAN MOTOR DISASSEMBLY METHOD

- 1) Remove screws for the Drain Pipe Assembly and the 1 connected to the Motor Cover.

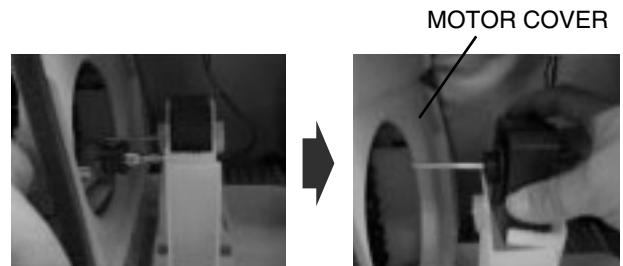


Figure 64

- 2) Separate the Fan Assembly and Motor, turn counter clockwise to remove from the motor shaft.

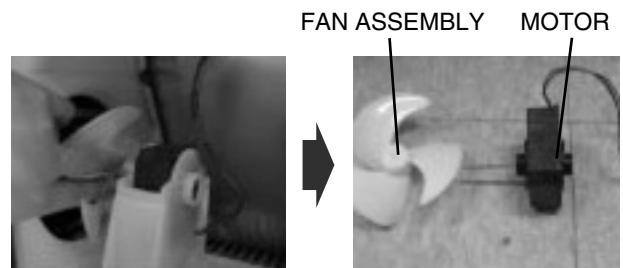


Figure 65

Assemble in reverse order. Taking care to avoid.

1. Do not to bend the tube during assembly.
2. Press the Water Dispenser button letting water pour out, this checks for any leaks in the tube connection, this may vary depending on the water pressure ( about 2 minutes.).



---

### 3-22 Drawer Removal

Fully extend the drawer and lift from the front pulling straight out.

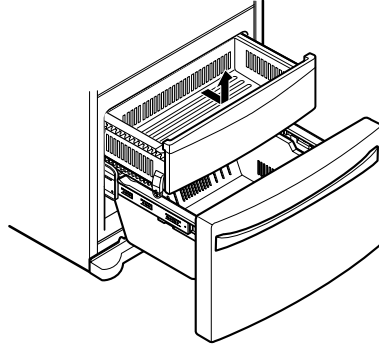


Figure 66

To install the drawer back into the frame, tilt the front slightly and pushing back into place.

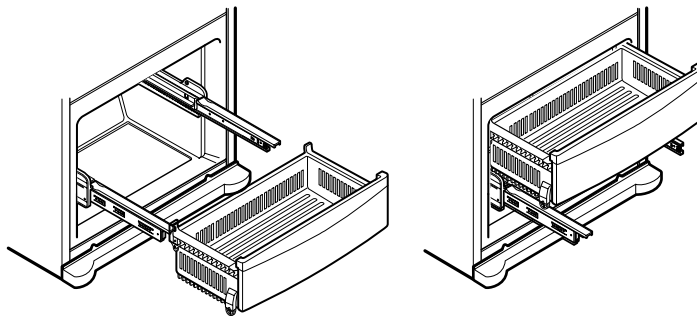


Figure 67

# 4. ADJUSTMENT

## 4-1 COMPRESSOR

### 4-1-1 Role

The compressor intakes low temperature and low pressure gas from the evaporator of the refrigerator and compresses this gas to high-temperature and high-pressure gas. It then delivers the gas to the condenser.

### 4-1-2 Note for Usage

- (1) Be careful not to allow over-voltage and over-current.
- (2) Do not drop or handle carelessly.
- (3) Keep away from any liquid.  
If liquid such as oil or water enters the Cover PTC Compressor may fail due to breakdown of their insulating capabilities.
- (4) Always use the Parts designed for the compressor and make sure it is properly attached to the compressor. Parts may appear physically identical but could have different electrical ratings. Replace parts by part number and model number. Use only approved substitute parts.

### 4-1-3 Remove the cover PTC



- (1) Remove the Cover Back M/C



- (2) Loosen two screws on comp base



- (3) Use a L-shaped flap tool to pry off the cover
- (4) Assembly in reverse order of disassembly

## 4-2-3 Compressor protection logic

- Since linear Comp conducts linear reciprocating motion, we have protection logic for compressor, motor and PCB as the below.

- Stroke Trip  
During the operation, if stroke is above the target value, decrease the target volt by 3V.
- Current Trip  
Current trip is set in order to protect compressor mechanical part and drive from the overcurrent that might arise during the operation.  
Check the current for every 416.7us and if the Trip exceeds 1.86Arms more than three times at Comp ON, forcibly stop and restart six minutes later.
- Lock Piston Trip  
If stroke is under 5mm even if the current is more than 14Arms, Take it as 'piston lock' and restart after 2'30" of Comp OFF. Check the current and stroke for every 416.7us and if the condition fits more than three times at Comp ON, the Trip occurs.
- IPM fault Trip  
It occurs if FO signal received from IPM is LOW. For every 416.7us, check whether FO signal is LOW. The trip occurs if it is found three times during the five periods(83ms).

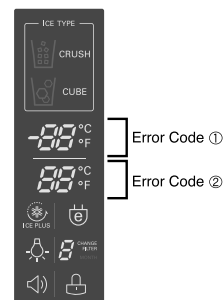


# 6. TROUBLESHOOTING

## 6-1 Error Code Summary

**▲ WARNING:** When checking Resistance values, make sure to turn off the power, and wait for the voltage to discharge.

**NOTE)** Within 3 hours after the error : Press the Ice Plus button and Freezer button simultaneously  
 3 hours after the error : All errors, except for "Er rt", "Er SS", "Er IS(except for Icing sensor)", "Er gF", "Er lt" error, are displayed.  
 "Er IS" which is displayed without input of user is the error of Icing Sensor.



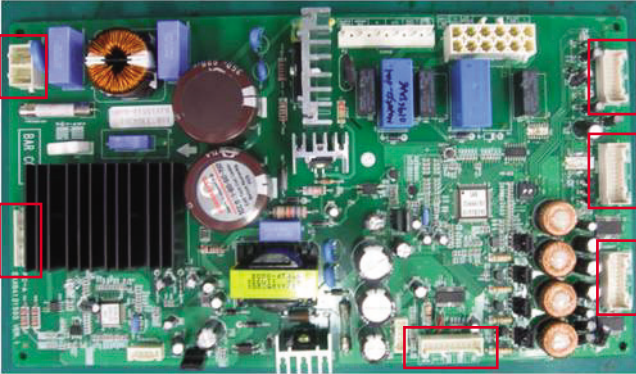
NO	Error Detection Category	Error Display		Error Generation Factors	Remark
		Freezer Temperature (Error code ①)	Refrigerator Temperature (Error code ②)		
1	Normal			None	Normal operation of Display
2	Freezer Sensor Error	Er	FS	Short or Disconnection of Freezer Sensor	Check each sensor at it's connector.
3	Refrigerator Sensor Error	Er	rS	Short or Disconnection of Refrigerator Sensor	
4	Defrosting Sensor Error	Er	dS	Short or Disconnection of Defrosting Sensor	
5	Icing Sensor Error	Er	IS	Short or disconnection of the sensor about Ice maker (Icing sensor, Ice maker sensor)	
6	Pantry sensor error	Er	SS	Short or Disconnection of Pantry Sensor	
7	Room Temp Sensor Error	Er	rt	Short or Disconnectoin of Room temp.sensor	
8	Ice maker kit defect	Er	lt	Other Electric system error such as moter, gear, Hall IC, operation circuit within I/M kit	
9	Flow Meter(Sensor) Defect	Er	gF	Error of flow meter or water input or low water pressure	Error of flow meter or water input or low water pressure or flow meter connection
10	Poor Defrosting	Er	dH	Even though it is passed 1 hour since then Defrosting, if Defrosting sensor is not over 46°F(8°C), it is caused	Temperature Fuse Disconnection, Heater disconnection, DRAIN Jam, Poor Relay for Heater
11	Abnormality of BLDC FAN Motor for Ice Making	Er	IF	It is caused when feedback signal isn't over 65 seconds during BLDC FAN motor operating	Poor BLDC Motor connection, DRIVE IC, and TR
12	Abnormality of BLDC FAN Motor for Freezer	Er	FF	It is caused when feedback signal isn't over 65 seconds during BLDC FAN motor operating	Poor BLDC Motor connection, DRIVE IC, and TR
13	Abnormality of BLDC FAN MOTOR For Refrigerator	Er	rF	It is caused when feedback signal isn't over 65 seconds during BLDC FAN motor operating	Poor BLDC Motor connection, DRIVE IC, and TR
14	Abnormality of BLDC FAN Motor for Mechanic Room	Er	CF	It is caused when feedback signal isn't over 65 seconds during BLDC FAN motor operating	Poor BLDC Motor connection, DRIVE IC, and TR
15	Communication Error	Er	CO	Communication Error between Micom of Main PCB and Display Micom	Poor Communication connection, Poor TR of Transmitter and Receiver Tx/Rx between display and main board.

NO	Error Detection Category	Freezer Temperature		Error Generation Factors	Remark
		Freezer Temperature (Error code ①)	Refrigerator Temperature (Error code ②)		
16	Freezer Shelf Icing Sensor Error	Er	Id	Short or disconnection of the sensor about freezer shelf Ice maker (Icing sensor, Ice maker sensor)	Check each sensor at it's connector.
17	Freezer Shelf Ice maker kit defect	Er	IU	Other Electric system error such as motor, gear, Hall IC, operation circuit with in freezer shelf I/M kit	When the ice does not drop even when the freezer shelf I/M Test S/W is pressed


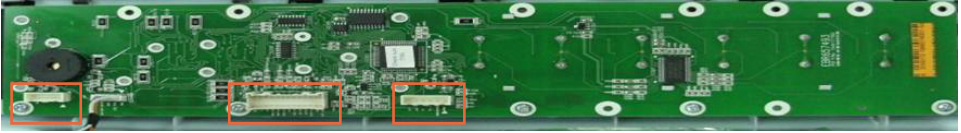
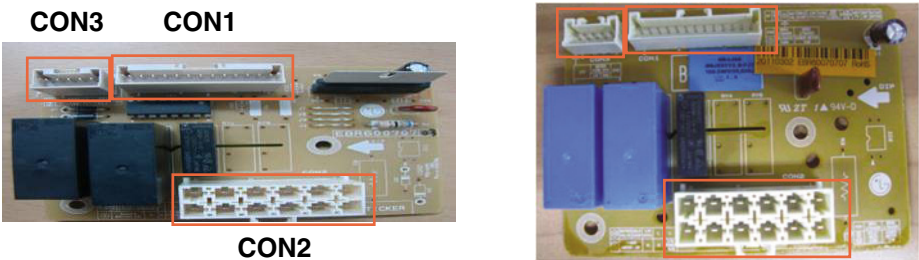
# 7. PCB PICTURE

7-1 Main PCB

● LFX28979\*\*

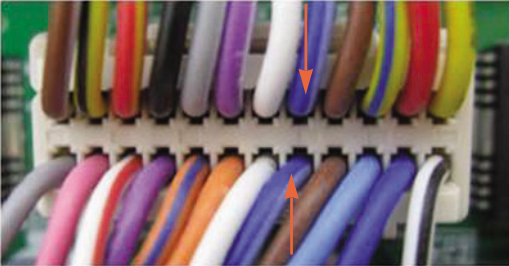
P/No & MFG	Picture
<p>EBR73304216 (2011.06~)</p>	

7-2 Display PCB & Sub PCB

P/No	Picture
<p>Display PCB EBR65749303 (2011.05~)</p>	
	 <p>CON103      CON102      CON101</p>
<p>Sub PCB EBR60070707 (2010.02~)</p>	 <p>CON3      CON1      CON3      CON1</p> <p>CON2      CON2</p>


# 8. Troubleshooting With Error Display

## 8-1 Freezer Sensor Error (Er FS)

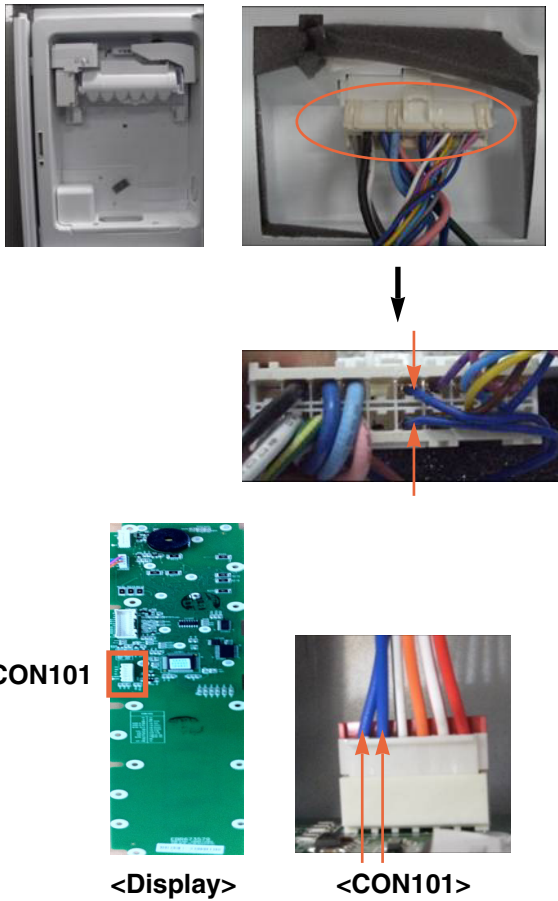
No	Checking flow	Result & SVC Action																												
1	Check for a loose connection.																													
2	<p>Check the <u>Blue/White</u> to <u>Blue/White</u> at CON7 on the main PCB</p>  <p style="text-align: center;">&lt;CON7&gt;</p>	<table border="1" data-bbox="889 555 1450 761"> <thead> <tr> <th colspan="2">Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>0 Ω</td> <td>Short</td> <td>Change the sensor</td> </tr> <tr> <td>OFF</td> <td>Open</td> <td>Replace the refrigerator</td> </tr> <tr> <td>Other</td> <td>Normal</td> <td>Check the Temp and resistance (Table-1)</td> </tr> </tbody> </table> <p style="text-align: center;">&lt;Temperature table-1&gt;</p> <table border="1" data-bbox="946 838 1377 1225"> <thead> <tr> <th>(1) To (2)</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>-22°F / -30°C</td> <td>40 kΩ</td> </tr> <tr> <td>-13°F / -25°C</td> <td>30 kΩ</td> </tr> <tr> <td>-4°F / -20°C</td> <td>23 kΩ</td> </tr> <tr> <td>5°F / -15°C</td> <td>17 kΩ</td> </tr> <tr> <td>14°F / -10°C</td> <td>13 kΩ</td> </tr> <tr> <td>23°F / -5°C</td> <td>10 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>8 kΩ</td> </tr> </tbody> </table> <p>※ The sensor is determined by the temperature. For example, 23kΩ indicates -4°F.</p>	Result		SVC Action	0 Ω	Short	Change the sensor	OFF	Open	Replace the refrigerator	Other	Normal	Check the Temp and resistance (Table-1)	(1) To (2)	Result	-22°F / -30°C	40 kΩ	-13°F / -25°C	30 kΩ	-4°F / -20°C	23 kΩ	5°F / -15°C	17 kΩ	14°F / -10°C	13 kΩ	23°F / -5°C	10 kΩ	32°F / 0°C	8 kΩ
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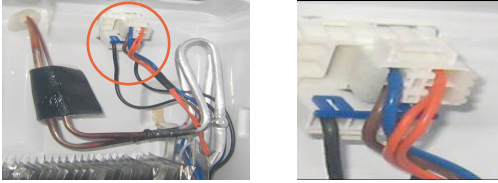
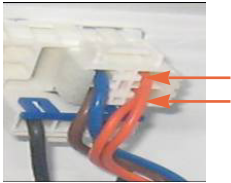
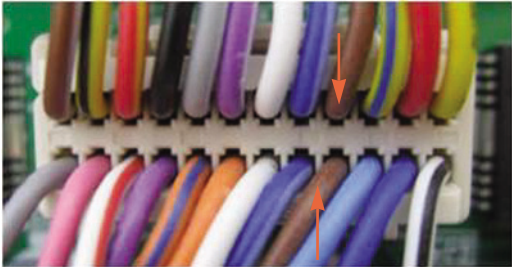
8-2 Refrigerator Sensor Error (Er rS)

No	Checking flow	Result & SVC Action																								
1	Check for a loose connection.																									
2	<p>Check the <u>White to White</u> at CON7 on the main PCB</p>  <p style="text-align: center;">&lt;CON7&gt;</p>	<table border="1" data-bbox="886 555 1446 763"> <thead> <tr> <th colspan="2">Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>0 Ω</td> <td>Short</td> <td>Change the sensor</td> </tr> <tr> <td>OFF</td> <td>Open</td> <td>Replace the refrigerator</td> </tr> <tr> <td>Other</td> <td>Normal</td> <td>Check the Temp and resistance (Table-2)</td> </tr> </tbody> </table> <p style="text-align: center;">&lt;Temperature table-2&gt;</p> <table border="1" data-bbox="943 838 1373 1129"> <thead> <tr> <th>(1) To (2)</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>23°F / -5°C</td> <td>38 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>30 kΩ</td> </tr> <tr> <td>41°F / 5°C</td> <td>24 kΩ</td> </tr> <tr> <td>50°F / 10°C</td> <td>19.5 kΩ</td> </tr> <tr> <td>59°F / 15°C</td> <td>16 kΩ</td> </tr> </tbody> </table> <p>※ The sensor is determined by the temperature. For example, 30kΩ indicates 32°F.</p>	Result		SVC Action	0 Ω	Short	Change the sensor	OFF	Open	Replace the refrigerator	Other	Normal	Check the Temp and resistance (Table-2)	(1) To (2)	Result	23°F / -5°C	38 kΩ	32°F / 0°C	30 kΩ	41°F / 5°C	24 kΩ	50°F / 10°C	19.5 kΩ	59°F / 15°C	16 kΩ
Result		SVC Action																								
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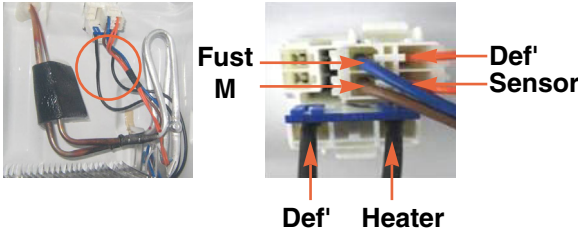
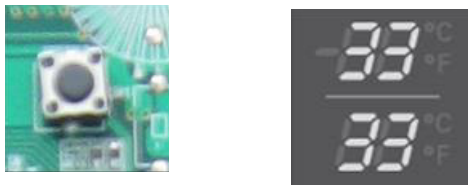
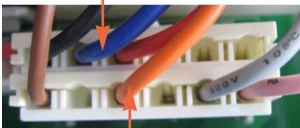
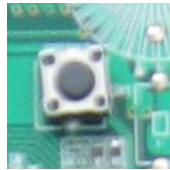
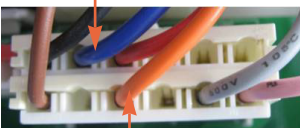
### 8-3 Icing Sensor Error (Er IS)

No	Checking flow	Result & SVC Action																												
1	Check for a loose connection.																													
2	<p data-bbox="300 534 602 566"><b>Check the <u>Blue to Blue</u>.</b></p> 	<table border="1" data-bbox="888 555 1450 763"> <thead> <tr> <th colspan="2">Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>0 Ω</td> <td>Short</td> <td>Change the sensor</td> </tr> <tr> <td>OFF</td> <td>Open</td> <td>Replace the refrigerator</td> </tr> <tr> <td>Other</td> <td>Normal</td> <td>Check the Temp and resistance (Table-1)</td> </tr> </tbody> </table> <p data-bbox="1015 804 1305 836" style="text-align: center;"><b>&lt;Temperature table-1&gt;</b></p> <table border="1" data-bbox="945 838 1375 1225"> <thead> <tr> <th>(1) To (2)</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>-22°F / -30°C</td> <td>40 kΩ</td> </tr> <tr> <td>-13°F / -25°C</td> <td>30 kΩ</td> </tr> <tr> <td>-4°F / -20°C</td> <td>23 kΩ</td> </tr> <tr> <td>5°F / -15°C</td> <td>17 kΩ</td> </tr> <tr> <td>14°F / -10°C</td> <td>13 kΩ</td> </tr> <tr> <td>23°F / -5°C</td> <td>10 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>8 kΩ</td> </tr> </tbody> </table> <p data-bbox="888 1244 1341 1342"> <b>※ The sensor is determined by the temperature.                      For example, 23kΩ indicates -4°F.</b> </p>	Result		SVC Action	0 Ω	Short	Change the sensor	OFF	Open	Replace the refrigerator	Other	Normal	Check the Temp and resistance (Table-1)	(1) To (2)	Result	-22°F / -30°C	40 kΩ	-13°F / -25°C	30 kΩ	-4°F / -20°C	23 kΩ	5°F / -15°C	17 kΩ	14°F / -10°C	13 kΩ	23°F / -5°C	10 kΩ	32°F / 0°C	8 kΩ
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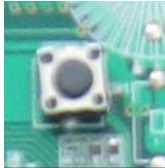





8-4 Defrost Sensor Error (Er dS)

No	Checking flow	Result & SVC Action																								
1	<p>Check for a loose connection.</p> 																									
2	<p>Check the <u>Orange to Orange</u>.</p>  <p>Check the <u>Brown to Brown</u> at CON7 on the main PCB</p>  <p style="text-align: center;">&lt;CON7&gt;</p>	<table border="1" data-bbox="886 757 1446 966"> <thead> <tr> <th colspan="2">Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>0 Ω</td> <td>Short</td> <td>Change the sensor</td> </tr> <tr> <td>OFF</td> <td>Open</td> <td>Replace the refrigerator</td> </tr> <tr> <td>Other</td> <td>Normal</td> <td>Check the Temp and resistance (Table-3)</td> </tr> </tbody> </table> <p style="text-align: center;">&lt;Temperature table-3&gt;</p> <table border="1" data-bbox="943 1044 1373 1336"> <thead> <tr> <th>(1) To (2)</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>23°F / -5°C</td> <td>38 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>30 kΩ</td> </tr> <tr> <td>41°F / 5°C</td> <td>24 kΩ</td> </tr> <tr> <td>50°F / 10°C</td> <td>19.5 kΩ</td> </tr> <tr> <td>59°F / 15°C</td> <td>16 kΩ</td> </tr> </tbody> </table> <p>※ The sensor is determined by the temperature. For example, 30kΩ indicates 32°F.</p>	Result		SVC Action	0 Ω	Short	Change the sensor	OFF	Open	Replace the refrigerator	Other	Normal	Check the Temp and resistance (Table-3)	(1) To (2)	Result	23°F / -5°C	38 kΩ	32°F / 0°C	30 kΩ	41°F / 5°C	24 kΩ	50°F / 10°C	19.5 kΩ	59°F / 15°C	16 kΩ
Result		SVC Action																								
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OFF	Open	Replace the refrigerator																								
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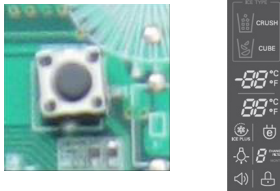


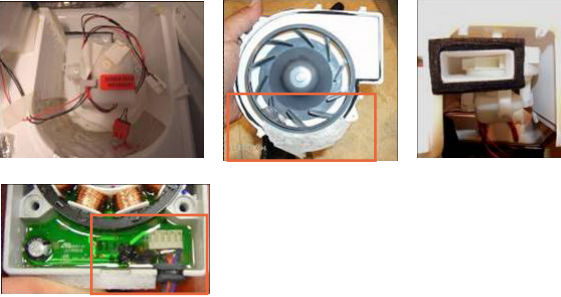
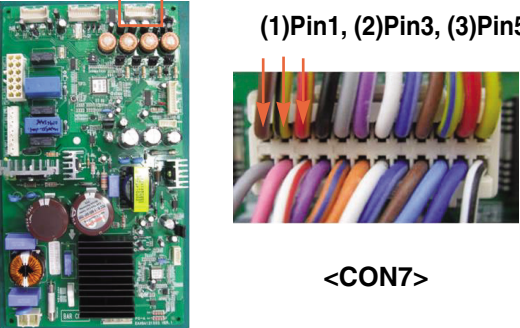
8-5 Defrost Heater Error (Er dH)

No	Checking flow	Result & SVC Action																		
1	Check the <u>Door gasket.</u>																			
2	<p>Check the <u>Defrost control part.</u></p> 	<table border="1"> <thead> <tr> <th data-bbox="889 434 998 476">Part</th> <th data-bbox="998 434 1133 476">Result</th> <th data-bbox="1133 434 1446 476">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="889 476 998 604" rowspan="2">Fuse-M</td> <td data-bbox="998 476 1133 519">0 Ω</td> <td data-bbox="1133 476 1446 519">Go to the 3</td> </tr> <tr> <td data-bbox="998 519 1133 604">Other</td> <td data-bbox="1133 519 1446 604">Change Controller Assembly (Position No.400A )</td> </tr> <tr> <td data-bbox="889 604 998 732" rowspan="2">Defrost Heater</td> <td data-bbox="998 604 1133 646">34~42 Ω</td> <td data-bbox="1133 604 1446 646">Go to the 3</td> </tr> <tr> <td data-bbox="998 646 1133 732">Other</td> <td data-bbox="1133 646 1446 732">Change Controller Assembly (Position No.400A )</td> </tr> <tr> <td data-bbox="889 732 998 825" rowspan="2">Defrost Sensor</td> <td data-bbox="998 732 1133 774">0 Ω</td> <td data-bbox="1133 732 1446 774">Go to the 3</td> </tr> <tr> <td data-bbox="998 774 1133 825">OFF</td> <td data-bbox="1133 774 1446 825">Replace product</td> </tr> </tbody> </table>	Part	Result	SVC Action	Fuse-M	0 Ω	Go to the 3	Other	Change Controller Assembly (Position No.400A )	Defrost Heater	34~42 Ω	Go to the 3	Other	Change Controller Assembly (Position No.400A )	Defrost Sensor	0 Ω	Go to the 3	OFF	Replace product
Part	Result	SVC Action																		
Fuse-M	0 Ω	Go to the 3																		
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	Other	Change Controller Assembly (Position No.400A )																		
Defrost Sensor	0 Ω	Go to the 3																		
	OFF	Replace product																		
3	<p>Input Test 3 Mode. (Push the button 3 times)</p>																			
4	<p>Check the <u>Blue(Pin4) to Orange(Pin9)</u> at CON3 on the main PCB</p>  <p>&lt;CON3&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="928 1166 1143 1208">Result</th> <th data-bbox="1143 1166 1406 1208">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="928 1208 1143 1261">112 ~ 116 V</td> <td data-bbox="1143 1208 1406 1261">Go to the 5</td> </tr> <tr> <td data-bbox="928 1261 1143 1315">0 V</td> <td data-bbox="1143 1261 1406 1315">Replace Main PCB</td> </tr> </tbody> </table>	Result	SVC Action	112 ~ 116 V	Go to the 5	0 V	Replace Main PCB												
Result	SVC Action																			
112 ~ 116 V	Go to the 5																			
0 V	Replace Main PCB																			
5	<p>Release the test mode. push the button 1 times. (normal)</p>																			
6	<p>Check the <u>Blue(Pin4) to Orange(Pin9)</u> at CON3 on the main PCB</p>  <p>&lt;CON3&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="928 1730 1143 1772">Result</th> <th data-bbox="1143 1730 1406 1772">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="928 1772 1143 1825">0 V</td> <td data-bbox="1143 1772 1406 1825">Explain to customer</td> </tr> <tr> <td data-bbox="928 1825 1143 1879">112 ~ 116 V</td> <td data-bbox="1143 1825 1406 1879">Replace Main PCB</td> </tr> </tbody> </table>	Result	SVC Action	0 V	Explain to customer	112 ~ 116 V	Replace Main PCB												
Result	SVC Action																			
0 V	Explain to customer																			
112 ~ 116 V	Replace Main PCB																			

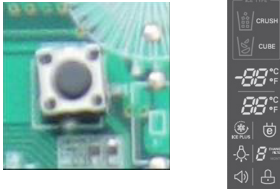



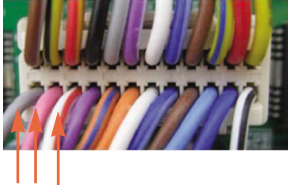
8-6 Freezer Fan Error (Er FF)

No	Checking flow	Result & SVC Action									
1	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>	 									
2	<p>Open the freezer door and Check the air flow. ※ While an error code is displayed, the fan is not working.</p>	 <table border="1" data-bbox="1127 985 1451 1134"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>No windy</td> <td>Go to 3</td> </tr> <tr> <td>Windy</td> <td>Go to 4</td> </tr> </tbody> </table>	Status	SVC Action	No windy	Go to 3	Windy	Go to 4			
Status	SVC Action										
No windy	Go to 3										
Windy	Go to 4										
3	<p>Check the <u>Fan motor</u>.</p> 	<p>Rotate fan using your hand. It feel sticky, change the motor. (cause of ice or rust inside of motor)</p>									
4	<p>Check the <u>Fan motor voltage</u>.</p>  <p>(1)Pin8, (2)Pin10, (3)Pin12</p>  <p>&lt;CON7&gt;</p>	<table border="1" data-bbox="886 1500 1446 1642"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>(2) ~ (3)</td> <td>Below 7 V</td> <td>Change the PCB</td> </tr> <tr> <td>(1) ~ (3)</td> <td>0 or 5 V</td> <td>Change the motor</td> </tr> </tbody> </table>	Point	Result	SVC Action	(2) ~ (3)	Below 7 V	Change the PCB	(1) ~ (3)	0 or 5 V	Change the motor
Point	Result	SVC Action									
(2) ~ (3)	Below 7 V	Change the PCB									
(1) ~ (3)	0 or 5 V	Change the motor									

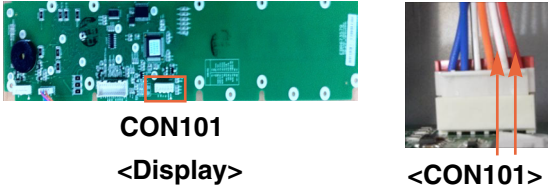
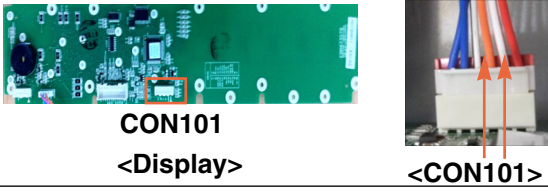
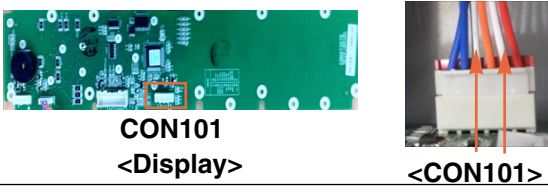
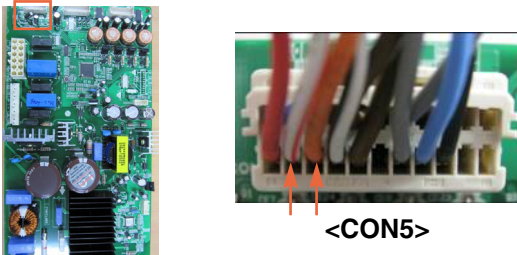
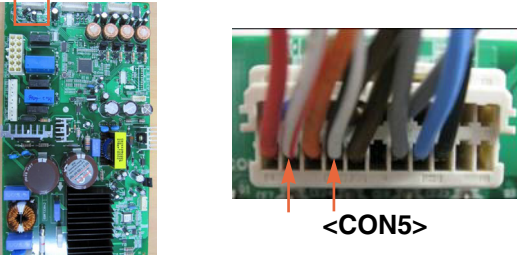
### 8-7 Icing Fan Error (Er IF)

No	Checking flow	Result & SVC Action									
1	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>										
2	<p>Open the refrigerator door and Check the air flow. ※ While an error code is displayed, the fan is not working.</p>	 <table border="1" data-bbox="1130 640 1455 789"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>No windy</td> <td>Go to the 3,4</td> </tr> <tr> <td>Windy</td> <td>Go to the 5</td> </tr> </tbody> </table>	Status	SVC Action	No windy	Go to the 3,4	Windy	Go to the 5			
Status	SVC Action										
No windy	Go to the 3,4										
Windy	Go to the 5										
3	<p>Check the <u>Connector</u>. (Frozen caused the PCB short)</p> 										
4	<p>Check the <u>Fan motor</u>. (Frozen, Lock, ect.)</p> 										
5	<p>Check the <u>Fan motor voltage</u>.</p>  <p>(1)Pin1, (2)Pin3, (3)Pin5</p> <p>&lt;CON7&gt;</p>	<table border="1" data-bbox="894 1587 1455 1725"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>(2) ~ (3)</td> <td>Below 7 V</td> <td>Change the PCB</td> </tr> <tr> <td>(1) ~ (3)</td> <td>0 or 5 V</td> <td>Change the motor</td> </tr> </tbody> </table>	Point	Result	SVC Action	(2) ~ (3)	Below 7 V	Change the PCB	(1) ~ (3)	0 or 5 V	Change the motor
Point	Result	SVC Action									
(2) ~ (3)	Below 7 V	Change the PCB									
(1) ~ (3)	0 or 5 V	Change the motor									

8-8 Condenser Fan Error (Er CF)

No	Checking flow	Result & SVC Action									
1	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>										
2	<p>Check the fan rotating. ※ While an error code is displayed, the fan is not working.</p>	 <table border="1" data-bbox="1127 655 1451 804"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>No windy</td> <td>Go to the 3</td> </tr> <tr> <td>Windy</td> <td>Go to the 4</td> </tr> </tbody> </table>	Status	SVC Action	No windy	Go to the 3	Windy	Go to the 4			
Status	SVC Action										
No windy	Go to the 3										
Windy	Go to the 4										
3	<p>Check the <u>Fan motor</u> and <u>surrounding</u>.</p> 	<p>Rotate fan using your hand. It feel sticky, change the motor.</p>									
4	<p>Check the <u>Fan motor voltage</u>.</p>  <p>(1)Pin2, (2)Pin4, (3)Pin6</p>  <p>&lt;CON7&gt;</p>	<table border="1" data-bbox="894 1215 1455 1364"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>(2) ~ (3)</td> <td>Below 7 V</td> <td>Change the PCB</td> </tr> <tr> <td>(1) ~ (3)</td> <td>0 or 5 V</td> <td>Change the motor</td> </tr> </tbody> </table>	Point	Result	SVC Action	(2) ~ (3)	Below 7 V	Change the PCB	(1) ~ (3)	0 or 5 V	Change the motor
Point	Result	SVC Action									
(2) ~ (3)	Below 7 V	Change the PCB									
(1) ~ (3)	0 or 5 V	Change the motor									

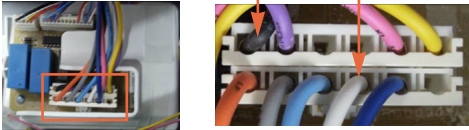
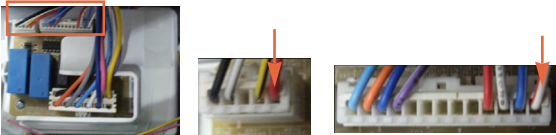
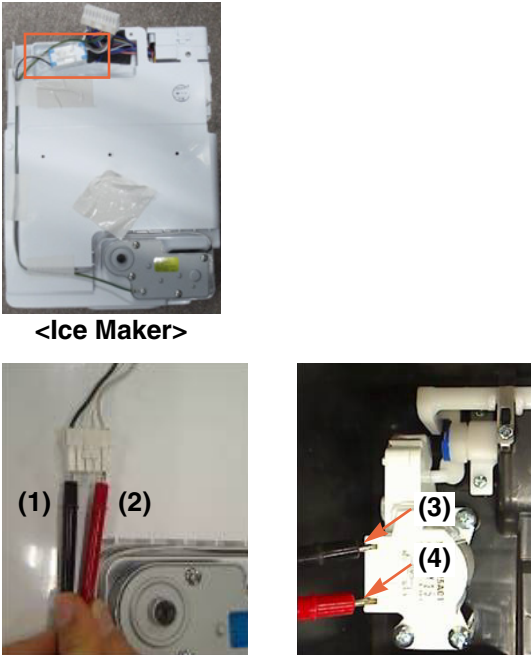
8-9 Communication Error (Er CO)

No	Checking flow	Result & SVC Action						
1	Check the loose connection.							
2	<p>Check the <u>Red to White/Red.</u></p>  <p>CON101 &lt;Display&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="927 527 1084 576">Result</th> <th data-bbox="1084 527 1409 576">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="927 576 1084 625">12 V</td> <td data-bbox="1084 576 1409 625">Go to the 3</td> </tr> <tr> <td data-bbox="927 625 1084 732">Other</td> <td data-bbox="1084 625 1409 732">Check the Hinge (loose connection) Change the Main PCB</td> </tr> </tbody> </table>	Result	SVC Action	12 V	Go to the 3	Other	Check the Hinge (loose connection) Change the Main PCB
Result	SVC Action							
12 V	Go to the 3							
Other	Check the Hinge (loose connection) Change the Main PCB							
3	<p>Check the <u>Orange to White/Red.</u></p>  <p>CON101 &lt;Display&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="927 815 1084 863">Result</th> <th data-bbox="1084 815 1409 863">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="927 863 1084 912">0 or 5 V</td> <td data-bbox="1084 863 1409 912">Change the Display PCB</td> </tr> <tr> <td data-bbox="927 912 1084 961">Other</td> <td data-bbox="1084 912 1409 961">Go to the 4</td> </tr> </tbody> </table>	Result	SVC Action	0 or 5 V	Change the Display PCB	Other	Go to the 4
Result	SVC Action							
0 or 5 V	Change the Display PCB							
Other	Go to the 4							
4	<p>Check the <u>White/Black to White/Red.</u></p>  <p>CON101 &lt;Display&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="927 1076 1084 1125">Result</th> <th data-bbox="1084 1076 1409 1125">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="927 1125 1084 1174">0 or 5 V</td> <td data-bbox="1084 1125 1409 1174">Change the Main PCB</td> </tr> <tr> <td data-bbox="927 1174 1084 1223">Other</td> <td data-bbox="1084 1174 1409 1223">Go to the 5</td> </tr> </tbody> </table>	Result	SVC Action	0 or 5 V	Change the Main PCB	Other	Go to the 5
Result	SVC Action							
0 or 5 V	Change the Main PCB							
Other	Go to the 5							
5	<p>Check the <u>White/Red to Orange.</u></p>  <p>&lt;CON5&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="927 1336 1084 1385">Result</th> <th data-bbox="1084 1336 1409 1385">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="927 1385 1084 1434">0 or 5 V</td> <td data-bbox="1084 1385 1409 1434">Change the Display PCB</td> </tr> <tr> <td data-bbox="927 1434 1084 1483">Other</td> <td data-bbox="1084 1434 1409 1483">Go to the 6</td> </tr> </tbody> </table>	Result	SVC Action	0 or 5 V	Change the Display PCB	Other	Go to the 6
Result	SVC Action							
0 or 5 V	Change the Display PCB							
Other	Go to the 6							
6	<p>Check the <u>White/Red to White/Black.</u></p>  <p>&lt;CON5&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="927 1704 1084 1753">Result</th> <th data-bbox="1084 1704 1409 1753">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="927 1753 1084 1802">0 or 5 V</td> <td data-bbox="1084 1753 1409 1802">Change the Main PCB</td> </tr> <tr> <td data-bbox="927 1802 1084 1851">Other</td> <td data-bbox="1084 1802 1409 1851">Explain to customer</td> </tr> </tbody> </table>	Result	SVC Action	0 or 5 V	Change the Main PCB	Other	Explain to customer
Result	SVC Action							
0 or 5 V	Change the Main PCB							
Other	Explain to customer							



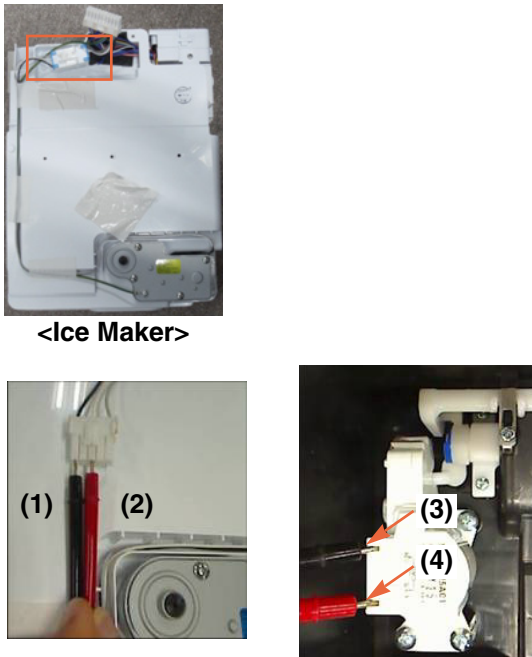


# 9. Troubleshooting Without Error Display

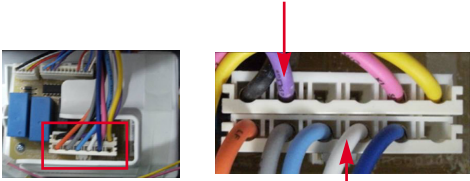
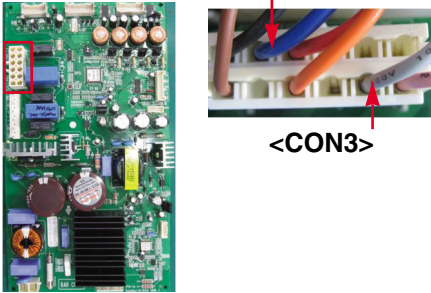
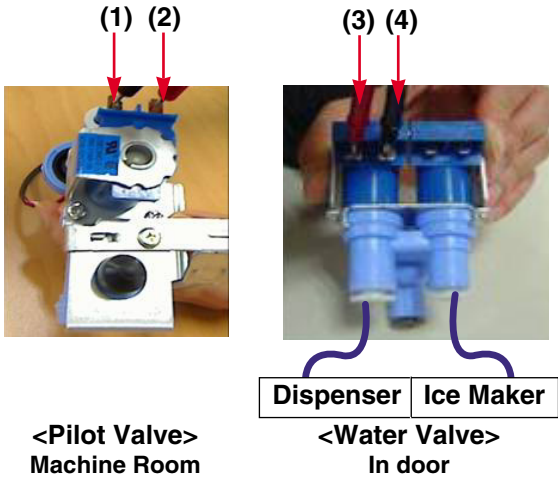
## 9-1 Cube mode doesn't work

No	Checking flow	Result & SVC Action													
1	Check the loose connection on the Dispenser PCB														
2	<p>Check the Black to White on the Dispenser PCB_(While pushing the Ice Button)</p>  <p style="text-align: center;">&lt;CON2&gt;</p>	<table border="1"> <thead> <tr> <th>Ice Button</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Pushing</td> <td>112 ~ 115 V</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> <tr> <td rowspan="2">Not pushing</td> <td>0 ~2 V</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> </tbody> </table>	Ice Button	Result	SVC Action	Pushing	112 ~ 115 V	Go to the 3	Other	Dispenser PCB	Not pushing	0 ~2 V	Go to the 3	Other	Dispenser PCB
Ice Button	Result	SVC Action													
Pushing	112 ~ 115 V	Go to the 3													
	Other	Dispenser PCB													
Not pushing	0 ~2 V	Go to the 3													
	Other	Dispenser PCB													
3	<p>Check the <u>RED to White Red.</u> (While pushing the lever S/W)</p>  <p style="text-align: center;">&lt;CON3&gt;                      &lt;CON1&gt;</p>	<table border="1"> <thead> <tr> <th>Ice Button</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Pushing</td> <td>9 ~ 12 V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> <tr> <td rowspan="2">Not pushing</td> <td>0 ~2 V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> </tbody> </table>	Ice Button	Result	SVC Action	Pushing	9 ~ 12 V	Go to the 4	Other	Dispenser PCB	Not pushing	0 ~2 V	Go to the 4	Other	Dispenser PCB
Ice Button	Result	SVC Action													
Pushing	9 ~ 12 V	Go to the 4													
	Other	Dispenser PCB													
Not pushing	0 ~2 V	Go to the 4													
	Other	Dispenser PCB													
4	<p>Check the resistance value.</p>  <p style="text-align: center;">&lt;Ice Maker&gt;</p> <p style="text-align: center;">&lt;AC Indoor Motor&gt;                      &lt;Dispenser Motor&gt;</p>	<table border="1"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">(1) to (2)</td> <td>31.1 ~ 42.1 Ω</td> <td>Explain</td> </tr> <tr> <td>Other</td> <td>Replace &lt;AC Indoor Motor&gt;</td> </tr> <tr> <td rowspan="2">(3) to (4)</td> <td>9.9 ~ 12.1 Ω</td> <td>Explain</td> </tr> <tr> <td>Other</td> <td>Replace &lt;AC Indoor Motor&gt;</td> </tr> </tbody> </table>	Point	Result	SVC Action	(1) to (2)	31.1 ~ 42.1 Ω	Explain	Other	Replace <AC Indoor Motor>	(3) to (4)	9.9 ~ 12.1 Ω	Explain	Other	Replace <AC Indoor Motor>
Point	Result	SVC Action													
(1) to (2)	31.1 ~ 42.1 Ω	Explain													
	Other	Replace <AC Indoor Motor>													
(3) to (4)	9.9 ~ 12.1 Ω	Explain													
	Other	Replace <AC Indoor Motor>													


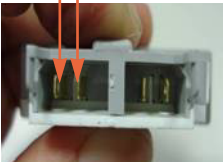

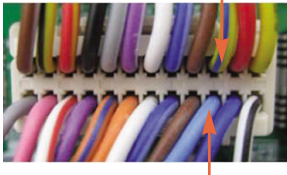

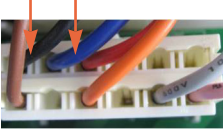
9-2 Cube mode doesn't work

No	Checking flow	Result & SVC Action													
1	<p>Check the loose connection on the Dispenser PCB</p>														
2	<p>Check the Skyblue to White on the Dispenser PCB (While pushing the Ice Button)</p>  <p style="text-align: center;">&lt;CON2&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="889 517 1040 559">Ice Button</th> <th data-bbox="1040 517 1214 559">Result</th> <th data-bbox="1214 517 1446 559">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="889 559 1040 655" rowspan="2">Pushing</td> <td data-bbox="1040 559 1214 602">112 ~ 115 V</td> <td data-bbox="1214 559 1446 602">Go to the 3</td> </tr> <tr> <td data-bbox="1040 602 1214 655">Other</td> <td data-bbox="1214 602 1446 655">Dispenser PCB</td> </tr> <tr> <td data-bbox="889 655 1040 751" rowspan="2">Not pushing</td> <td data-bbox="1040 655 1214 697">0 ~ 2 V</td> <td data-bbox="1214 655 1446 697">Go to the 3</td> </tr> <tr> <td data-bbox="1040 697 1214 751">Other</td> <td data-bbox="1214 697 1446 751">Dispenser PCB</td> </tr> </tbody> </table>	Ice Button	Result	SVC Action	Pushing	112 ~ 115 V	Go to the 3	Other	Dispenser PCB	Not pushing	0 ~ 2 V	Go to the 3	Other	Dispenser PCB
Ice Button	Result	SVC Action													
Pushing	112 ~ 115 V	Go to the 3													
	Other	Dispenser PCB													
Not pushing	0 ~ 2 V	Go to the 3													
	Other	Dispenser PCB													
3	<p>Check the RED to White Red. (While pushing the Ice Button)</p>  <p style="text-align: center;">&lt;CON3&gt;                      &lt;CON1&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="889 863 1040 906">Ice Button</th> <th data-bbox="1040 863 1214 906">Result</th> <th data-bbox="1214 863 1446 906">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="889 906 1040 1002" rowspan="2">Pushing</td> <td data-bbox="1040 906 1214 949">9 ~ 12 V</td> <td data-bbox="1214 906 1446 949">Go to the 4</td> </tr> <tr> <td data-bbox="1040 949 1214 1002">Other</td> <td data-bbox="1214 949 1446 1002">Dispenser PCB</td> </tr> <tr> <td data-bbox="889 1002 1040 1098" rowspan="2">Not pushing</td> <td data-bbox="1040 1002 1214 1044">0 ~ 2 V</td> <td data-bbox="1214 1002 1446 1044">Go to the 4</td> </tr> <tr> <td data-bbox="1040 1044 1214 1098">Other</td> <td data-bbox="1214 1044 1446 1098">Dispenser PCB</td> </tr> </tbody> </table>	Ice Button	Result	SVC Action	Pushing	9 ~ 12 V	Go to the 4	Other	Dispenser PCB	Not pushing	0 ~ 2 V	Go to the 4	Other	Dispenser PCB
Ice Button	Result	SVC Action													
Pushing	9 ~ 12 V	Go to the 4													
	Other	Dispenser PCB													
Not pushing	0 ~ 2 V	Go to the 4													
	Other	Dispenser PCB													
4	<p>Check the resistance value.</p>  <p style="text-align: center;">&lt;Ice Maker&gt;</p> <p style="text-align: center;">&lt;AC Indoor Motor&gt;                      &lt;Dispenser Motor&gt;</p>	<table border="1"> <thead> <tr> <th data-bbox="889 1229 1024 1272">Point</th> <th data-bbox="1024 1229 1224 1272">Result</th> <th data-bbox="1224 1229 1446 1272">SVC Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="889 1272 1024 1400" rowspan="2">(1) to (2)</td> <td data-bbox="1024 1272 1224 1315">31.1 ~ 42.1 Ω</td> <td data-bbox="1224 1272 1446 1315">Explain</td> </tr> <tr> <td data-bbox="1024 1315 1224 1400">Other</td> <td data-bbox="1224 1315 1446 1400">Replace &lt;AC Indoor Motor&gt;</td> </tr> <tr> <td data-bbox="889 1400 1024 1527" rowspan="2">(3) to (4)</td> <td data-bbox="1024 1400 1224 1442">9.9 ~ 12.1 Ω</td> <td data-bbox="1224 1400 1446 1442">Explain</td> </tr> <tr> <td data-bbox="1024 1442 1224 1527">Other</td> <td data-bbox="1224 1442 1446 1527">Replace &lt;AC Indoor Motor&gt;</td> </tr> </tbody> </table>	Point	Result	SVC Action	(1) to (2)	31.1 ~ 42.1 Ω	Explain	Other	Replace <AC Indoor Motor>	(3) to (4)	9.9 ~ 12.1 Ω	Explain	Other	Replace <AC Indoor Motor>
Point	Result	SVC Action													
(1) to (2)	31.1 ~ 42.1 Ω	Explain													
	Other	Replace <AC Indoor Motor>													
(3) to (4)	9.9 ~ 12.1 Ω	Explain													
	Other	Replace <AC Indoor Motor>													


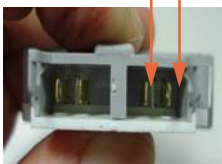
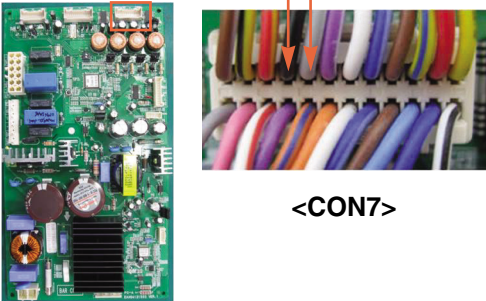


9-3 Water mode doesn't work

No	Checking flow	Result & SVC Action													
1	<p>Check the loose connection on the Dispenser PCB</p>														
2	<p>Check the Purple to White on the Dispenser PCB (While pushing the Water Button)</p>  <p style="text-align: center;">&lt;CON2&gt;</p>	<table border="1"> <thead> <tr> <th>Water Button</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Pushing</td> <td>112 ~ 115 V</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> <tr> <td rowspan="2">Not pushing</td> <td>0 ~2 V</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> </tbody> </table>	Water Button	Result	SVC Action	Pushing	112 ~ 115 V	Go to the 3	Other	Dispenser PCB	Not pushing	0 ~2 V	Go to the 3	Other	Dispenser PCB
Water Button	Result	SVC Action													
Pushing	112 ~ 115 V	Go to the 3													
	Other	Dispenser PCB													
Not pushing	0 ~2 V	Go to the 3													
	Other	Dispenser PCB													
3	<p>Check the Blue to Gray on the Dispenser PCB (While pushing the Water Button)</p>  <p style="text-align: center;">&lt;CON3&gt;</p>	<table border="1"> <thead> <tr> <th>Water Button</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Pushing</td> <td>112 ~ 115 V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> <tr> <td rowspan="2">Not pushing</td> <td>0 ~2 V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Dispenser PCB</td> </tr> </tbody> </table>	Water Button	Result	SVC Action	Pushing	112 ~ 115 V	Go to the 4	Other	Dispenser PCB	Not pushing	0 ~2 V	Go to the 4	Other	Dispenser PCB
Water Button	Result	SVC Action													
Pushing	112 ~ 115 V	Go to the 4													
	Other	Dispenser PCB													
Not pushing	0 ~2 V	Go to the 4													
	Other	Dispenser PCB													
4	<p>Check the resistance value.</p>  <p style="text-align: center;">&lt;Pilot Valve&gt; Machine Room</p> <p style="text-align: center;">&lt;Water Valve&gt; In door</p>	<table border="1"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">(1) to (2)</td> <td>360 ~ 420 Ω</td> <td>Explain</td> </tr> <tr> <td>Other</td> <td>Replace Pilot Valve</td> </tr> <tr> <td rowspan="2">(3) to (4)</td> <td>360 ~ 420 Ω</td> <td>Explain</td> </tr> <tr> <td>Other</td> <td>Replace Water Valve</td> </tr> </tbody> </table>	Point	Result	SVC Action	(1) to (2)	360 ~ 420 Ω	Explain	Other	Replace Pilot Valve	(3) to (4)	360 ~ 420 Ω	Explain	Other	Replace Water Valve
Point	Result	SVC Action													
(1) to (2)	360 ~ 420 Ω	Explain													
	Other	Replace Pilot Valve													
(3) to (4)	360 ~ 420 Ω	Explain													
	Other	Replace Water Valve													

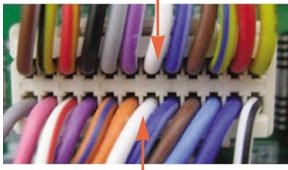
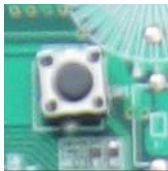


9-4 Freezer room AC Bulb Lamp doesn't work

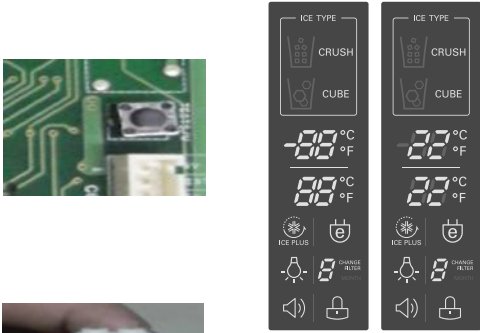

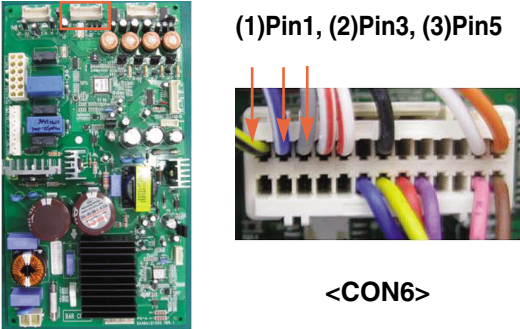
No	Checking flow	Result & SVC Action													
1	<p>Check the Freezer door switch.</p> 	<p>If feel sticky, Change the door s/w.</p> <table border="1" data-bbox="886 697 1446 938"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Normal</td> <td>0Ω</td> <td>Go to the 3</td> </tr> <tr> <td>not</td> <td>Change door S/W</td> </tr> <tr> <td rowspan="2">Push S/W</td> <td>Infinity</td> <td>Go to the 3</td> </tr> <tr> <td></td> <td>Change door S/W</td> </tr> </tbody> </table>	Status	Result	SVC Action	Normal	0Ω	Go to the 3	not	Change door S/W	Push S/W	Infinity	Go to the 3		Change door S/W
Status	Result	SVC Action													
Normal	0Ω	Go to the 3													
	not	Change door S/W													
Push S/W	Infinity	Go to the 3													
		Change door S/W													
2	<p>Check the <u>door S/W resistance.</u></p> 	<table border="1" data-bbox="886 1017 1446 1257"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Closed</td> <td>0V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Change the Door S/W</td> </tr> <tr> <td rowspan="2">Open</td> <td>5V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Change the Door S/W</td> </tr> </tbody> </table>	Status	Result	SVC Action	Closed	0V	Go to the 4	Other	Change the Door S/W	Open	5V	Go to the 4	Other	Change the Door S/W
Status	Result	SVC Action													
Closed	0V	Go to the 4													
	Other	Change the Door S/W													
Open	5V	Go to the 4													
	Other	Change the Door S/W													
3	<p>Check the <u>Yellow/Blue to Sky blue.</u></p>   <p>&lt;CON7&gt;</p>	<table border="1" data-bbox="886 1449 1446 1689"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Closed</td> <td>0~2V</td> <td>Explain to customer</td> </tr> <tr> <td>Other</td> <td>Change the Main PCB</td> </tr> <tr> <td rowspan="2">Open</td> <td>115V</td> <td>Change the F Lamp</td> </tr> <tr> <td>Other</td> <td>Change the main PCB</td> </tr> </tbody> </table>	Status	Result	SVC Action	Closed	0~2V	Explain to customer	Other	Change the Main PCB	Open	115V	Change the F Lamp	Other	Change the main PCB
Status	Result	SVC Action													
Closed	0~2V	Explain to customer													
	Other	Change the Main PCB													
Open	115V	Change the F Lamp													
	Other	Change the main PCB													
4	<p>Check the <u>Blue to Black.</u></p>   <p>&lt;CON3&gt;</p>	<table border="1" data-bbox="886 2002 1446 2128"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Closed</td> <td>0~2V</td> <td>Explain to customer</td> </tr> <tr> <td>Other</td> <td>Change the Main PCB</td> </tr> <tr> <td rowspan="2">Open</td> <td>115V</td> <td>Change the F Lamp</td> </tr> <tr> <td>Other</td> <td>Change the main PCB</td> </tr> </tbody> </table>	Status	Result	SVC Action	Closed	0~2V	Explain to customer	Other	Change the Main PCB	Open	115V	Change the F Lamp	Other	Change the main PCB
Status	Result	SVC Action													
Closed	0~2V	Explain to customer													
	Other	Change the Main PCB													
Open	115V	Change the F Lamp													
	Other	Change the main PCB													

9-5 Refrigerator room lamp doesn't work

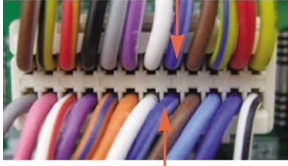
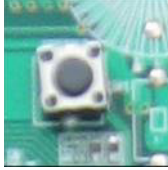


No	Checking flow	Result & SVC Action													
1	<p>Check the Refrigerator door switch.</p> 	<p>If feel sticky, Change the door s/w.</p>													
2	<p>Check the <u>door S/W resistance</u>.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Normal</td> <td>0Ω</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Change door S/W</td> </tr> <tr> <td rowspan="2">Push S/W</td> <td>Infinity</td> <td>Go to the 3</td> </tr> <tr> <td>Other</td> <td>Change door S/W</td> </tr> </tbody> </table>	Status	Result	SVC Action	Normal	0Ω	Go to the 3	Other	Change door S/W	Push S/W	Infinity	Go to the 3	Other	Change door S/W
Status	Result	SVC Action													
Normal	0Ω	Go to the 3													
	Other	Change door S/W													
Push S/W	Infinity	Go to the 3													
	Other	Change door S/W													
3	<p>Check the <u>Black to Gray White</u>.</p>  <p>&lt;CON7&gt;</p>	<table border="1"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Normal</td> <td>12 V</td> <td>Go to the 4</td> </tr> <tr> <td>Other</td> <td>Change the PCB</td> </tr> </tbody> </table>	Status	Result	SVC Action	Normal	12 V	Go to the 4	Other	Change the PCB					
Status	Result	SVC Action													
Normal	12 V	Go to the 4													
	Other	Change the PCB													
4	<p>Check the <u>Red to Black</u>.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Normal</td> <td>12 V</td> <td>Go to the 5</td> </tr> <tr> <td>Other</td> <td>Change the LED Lamp</td> </tr> </tbody> </table>	Status	Result	SVC Action	Normal	12 V	Go to the 5	Other	Change the LED Lamp					
Status	Result	SVC Action													
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5	<p>Check the <u>Black to White</u>.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Closed</td> <td>0~2V</td> <td>Explain to customer</td> </tr> <tr> <td>Other</td> <td>Change the Door S/W</td> </tr> <tr> <td rowspan="2">Open</td> <td>12V</td> <td>Explain to customer</td> </tr> <tr> <td>Other</td> <td>Change the LED Lamp</td> </tr> </tbody> </table>	Status	Result	SVC Action	Closed	0~2V	Explain to customer	Other	Change the Door S/W	Open	12V	Explain to customer	Other	Change the LED Lamp
Status	Result	SVC Action													
Closed	0~2V	Explain to customer													
	Other	Change the Door S/W													
Open	12V	Explain to customer													
	Other	Change the LED Lamp													

9-6 Poor cooling in Refrigerator room

No	Checking flow	Result & SVC Action												
1	<p>Check R-Sensor resistance.</p>  <p>&lt;CON7&gt;</p> <p>※ R-Sensor is determined by the temperature. For example, 30kΩ indicates 32°F.</p>	<table border="1"> <thead> <tr> <th>Temperature</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>23°F / -5°C</td> <td>38 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>30 kΩ</td> </tr> <tr> <td>41°F / 5°C</td> <td>24 kΩ</td> </tr> <tr> <td>50°F / 10°C</td> <td>19.5 kΩ</td> </tr> <tr> <td>59°F / 15°C</td> <td>16 kΩ</td> </tr> </tbody> </table>	Temperature	Result	23°F / -5°C	38 kΩ	32°F / 0°C	30 kΩ	41°F / 5°C	24 kΩ	50°F / 10°C	19.5 kΩ	59°F / 15°C	16 kΩ
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41°F / 5°C	24 kΩ													
50°F / 10°C	19.5 kΩ													
59°F / 15°C	16 kΩ													
2	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>	 												
3	<p>Open the fresh food door and Check the air flow.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>Windy</td> <td>Go to the 4</td> </tr> <tr> <td>No windy</td> <td>Check the F Fan motor Check the Damper (Go to the 5)</td> </tr> </tbody> </table>	Status	SVC Action	Windy	Go to the 4	No windy	Check the F Fan motor Check the Damper (Go to the 5)						
Status	SVC Action													
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4	<p>Check the air temperature. Cold or not ?</p>	<table border="1"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>Cold</td> <td>Explain to customer</td> </tr> <tr> <td>Not cold</td> <td>Check the Compressor And sealed system</td> </tr> </tbody> </table>	Status	SVC Action	Cold	Explain to customer	Not cold	Check the Compressor And sealed system						
Status	SVC Action													
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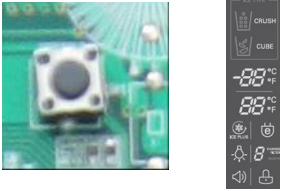

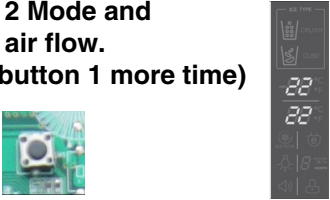
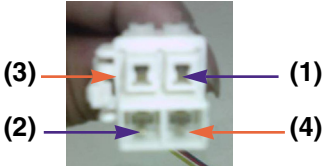
No	Checking flow	Result & SVC Action																								
5	<p><b>Damper checking method.</b>  <b>Inputting TEST Mode,</b>  <b>Check the damper and PCB.</b></p>  <p>(3) → (1)  (2) → (4)</p>	<table border="1" data-bbox="883 442 1442 715"> <thead> <tr> <th>Test Mode</th> <th>Damper State</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>1 Mode</td> <td>Open</td> <td rowspan="2">Damper is normal. (Go to 6)</td> </tr> <tr> <td>2 Mode</td> <td>Closed</td> </tr> <tr> <td>1,2 mode</td> <td>Not working</td> <td>Change the damper</td> </tr> </tbody> </table> <table border="1" data-bbox="883 761 1442 1004"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">(1) to (2)</td> <td>270 ~330Ω</td> <td>It's normal</td> </tr> <tr> <td>Other</td> <td>Change damper</td> </tr> <tr> <td rowspan="2">(3) to (4)</td> <td>270 ~330Ω</td> <td>It's normal</td> </tr> <tr> <td>Other</td> <td>Change damper</td> </tr> </tbody> </table>	Test Mode	Damper State	SVC Action	1 Mode	Open	Damper is normal. (Go to 6)	2 Mode	Closed	1,2 mode	Not working	Change the damper	Point	Result	SVC Action	(1) to (2)	270 ~330Ω	It's normal	Other	Change damper	(3) to (4)	270 ~330Ω	It's normal	Other	Change damper
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6	<p><b>Check the Fan motor.</b>  <b>Rotate fan using your hand.</b>  <b>Stuck change the motor.</b>  <b>(Cause of ice or rust inside of motor)</b></p> 	<table border="1" data-bbox="883 1087 1442 1229"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Motor</td> <td>Sticky</td> <td>Change the motor</td> </tr> <tr> <td>Not Sticky</td> <td>Go to 7</td> </tr> </tbody> </table>	Point	Result	SVC Action	Motor	Sticky	Change the motor	Not Sticky	Go to 7																
Point	Result	SVC Action																								
Motor	Sticky	Change the motor																								
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7	<p><b>Check the R Fan motor voltage.</b></p>  <p>(1)Pin1, (2)Pin3, (3)Pin5</p> <p>&lt;CON6&gt;</p>	<table border="1" data-bbox="883 1470 1442 1613"> <thead> <tr> <th>Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>(1) ~ (2)</td> <td>Below 12 V</td> <td>Change the PCB</td> </tr> <tr> <td>(2) ~ (3)</td> <td>0 or 5 V</td> <td>Change the motor</td> </tr> </tbody> </table>	Point	Result	SVC Action	(1) ~ (2)	Below 12 V	Change the PCB	(2) ~ (3)	0 or 5 V	Change the motor															
Point	Result	SVC Action																								
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9-7 Poor cooling in Freezer compartment

No	Checking flow	Result & SVC Action																
1	<p>Check the F Sensor resistance</p>  <p>&lt;CON7&gt;</p> <p>※ The F Sensor is determined by the temperature. For example, 23kΩ indicate -4°F.</p>	<table border="1"> <thead> <tr> <th>Temperature</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>-22°F / -30°C</td> <td>40 kΩ</td> </tr> <tr> <td>-13°F / -25°C</td> <td>30 kΩ</td> </tr> <tr> <td>-4°F / -20°C</td> <td>23 kΩ</td> </tr> <tr> <td>5°F / -15°C</td> <td>17 kΩ</td> </tr> <tr> <td>14°F / -10°C</td> <td>13 kΩ</td> </tr> <tr> <td>23°F / -5°C</td> <td>10 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>8 kΩ</td> </tr> </tbody> </table>	Temperature	Result	-22°F / -30°C	40 kΩ	-13°F / -25°C	30 kΩ	-4°F / -20°C	23 kΩ	5°F / -15°C	17 kΩ	14°F / -10°C	13 kΩ	23°F / -5°C	10 kΩ	32°F / 0°C	8 kΩ
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2	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>	 																
3	<p>Open the freezer door and Check the air flow.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>Windy</td> <td>Go to the 4</td> </tr> <tr> <td>No windy</td> <td>Check the F Fan motor</td> </tr> </tbody> </table>	Status	SVC Action	Windy	Go to the 4	No windy	Check the F Fan motor										
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Status	SVC Action																	
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9-8 Over cooling in Refrigerator room

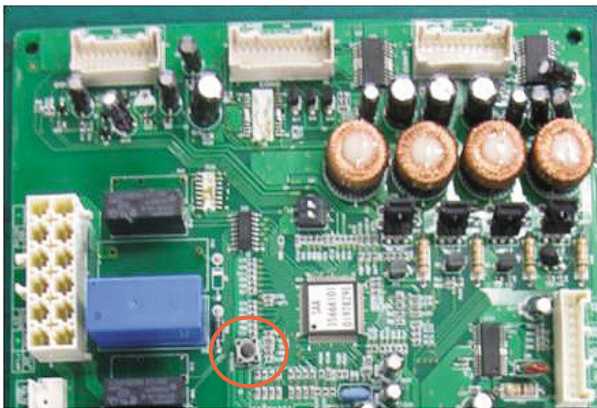
No	Checking flow	Result & SVC Action													
1	<p>Check the R Sensor resistance.</p>  <p>&lt;CON7&gt;</p> <p>※ The R Sensor is determined by the temperature. For example, 30kΩ indicates 32°F.</p>	<table border="1"> <thead> <tr> <th>Temperature</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>23°F / -5°C</td> <td>38 kΩ</td> </tr> <tr> <td>32°F / 0°C</td> <td>30 kΩ</td> </tr> <tr> <td>41°F / 5°C</td> <td>24 kΩ</td> </tr> <tr> <td>50°F / 10°C</td> <td>19.5 kΩ</td> </tr> <tr> <td>59°F / 15°C</td> <td>16 kΩ</td> </tr> </tbody> </table>	Temperature	Result	23°F / -5°C	38 kΩ	32°F / 0°C	30 kΩ	41°F / 5°C	24 kΩ	50°F / 10°C	19.5 kΩ	59°F / 15°C	16 kΩ	
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2	<p>Reset the unit and Input Test 1 Mode. (Push the button 1 time)</p>														
3	<p>Open Refrigerator room door and Check the air flow.</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>Windy</td> <td>Go to the 4</td> </tr> <tr> <td>No windy</td> <td>Check the R Fan Check the damper (Go to the 5)</td> </tr> </tbody> </table>	Status	SVC Action	Windy	Go to the 4	No windy	Check the R Fan Check the damper (Go to the 5)							
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Windy	Go to the 4														
No windy	Check the R Fan Check the damper (Go to the 5)														
4	<p>Input Test 2 Mode and Check the air flow. (push the button 1 more time)</p> 	<table border="1"> <thead> <tr> <th>Status</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td>Windy</td> <td>Go to the 5</td> </tr> <tr> <td>No windy</td> <td>It's normal</td> </tr> </tbody> </table>	Status	SVC Action	Windy	Go to the 5	No windy	It's normal							
Status	SVC Action														
Windy	Go to the 5														
No windy	It's normal														
5	<p>Check the damper resistance.</p> 	<table border="1"> <thead> <tr> <th>Test Point</th> <th>Result</th> <th>SVC Action</th> </tr> </thead> <tbody> <tr> <td rowspan="2">(1) To (2)</td> <td>270 ~ 330 Ω</td> <td>It's normal</td> </tr> <tr> <td>Other</td> <td>Change damper</td> </tr> <tr> <td rowspan="2">(3) To (4)</td> <td>270 ~ 330 Ω</td> <td>It's normal</td> </tr> <tr> <td>Other</td> <td>Change damper</td> </tr> </tbody> </table>	Test Point	Result	SVC Action	(1) To (2)	270 ~ 330 Ω	It's normal	Other	Change damper	(3) To (4)	270 ~ 330 Ω	It's normal	Other	Change damper
Test Point	Result	SVC Action													
(1) To (2)	270 ~ 330 Ω	It's normal													
	Other	Change damper													
(3) To (4)	270 ~ 330 Ω	It's normal													
	Other	Change damper													

# 10. Reference

## 10-1 TEST MODE and Removing TPA

### 1. How to enter the TEST MODE

Push the test button on the Main PCB to enter the TEST MODE.



Main PWB

\* 1 time : Comp / Damper / All FAN on  
(Everything is displayed)



\* 2 times : Damper closed  
(22 22 displayed)

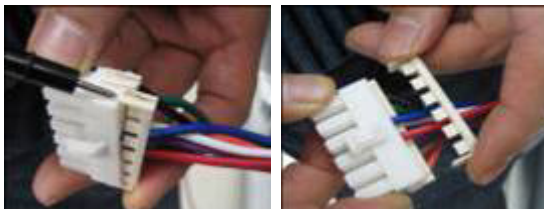


\* 3 times : Forced defrost mode  
(33 33 displayed)

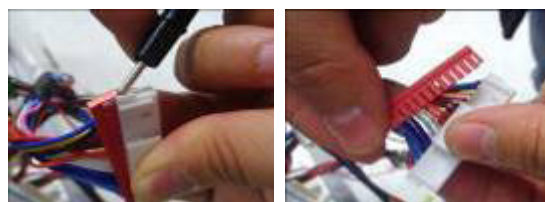


### 2. How to remove Terminal Position Assurance (TPA)

<AC TPA>



<DC TPA>



※ After measure the values, you should put in the TPA again.

---

**10-2 TEMPERATRUE CHART - FRZ AND ICING SENSOR**

TEMP	RESISTANCE	VOLTAGE
-39°F (-40°C)	73.29 kΩ	4.09 V
-30°F (-35°C)	53.63 kΩ	3.84 V
-21°F (-30°C)	39.66 kΩ	3.55 V
-13°F (-25°C)	29.62 kΩ	3.23 V
-4°F (-20°C)	22.33 kΩ	2.89 V
5°F (-15°C)	16.99 kΩ	2.56 V
14°F (-10°C)	13.05 kΩ	2.23 V
23°F (-5°C)	10.10 kΩ	1.92 V
32°F (0°C)	7.88 kΩ	1.63 V
41°F (5°C)	6.19 kΩ	1.38 V
50°F (10°C)	4.91 kΩ	1.16 V
59°F (15°C)	3.91 kΩ	0.97 V
68°F (20°C)	3.14 kΩ	0.81 V
77°F (25°C)	2.54 kΩ	0.67 V
86°F (30°C)	2.07 kΩ	0.56 V
95°F (35°C)	1.69 kΩ	0.47 V
104°F (40°C)	1.39 kΩ	0.39 V

---

**10-3 TEMPERATRUE CHART - REF AND DEF SENSOR**

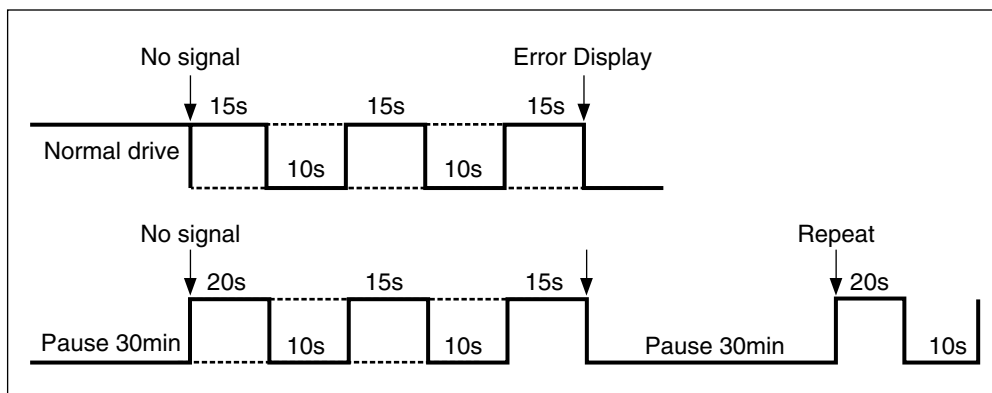
TEMP	RESISTANCE	VOLTAGE
-39°F (-40°C)	225.1 kΩ	4.48 V
-30°F (-35°C)	169.8 kΩ	4.33 V
-21°F (-30°C)	129.3 kΩ	4.16 V
-13°F (-25°C)	99.30 kΩ	3.95 V
-4°F (-20°C)	76.96 kΩ	3.734 V
5°F (-15°C)	60.13 kΩ	3.487 V
14°F (-10°C)	47.34 kΩ	3.22 V
23°F (-5°C)	37.55 kΩ	2.95 V
32°F (0°C)	30 kΩ	2.67 V
41°F (5°C)	24.13 kΩ	2.40 V
50°F (10°C)	19.53 kΩ	2.14 V
59°F (15°C)	15.91 kΩ	1.89 V
68°F (20°C)	13.03 kΩ	1.64 V
77°F (25°C)	10.74 kΩ	1.45 V
86°F (30°C)	8.89 kΩ	1.27 V
95°F (35°C)	7.40 kΩ	1.10 V
104°F (40°C)	6.20 kΩ	0.96 V

---

## 10-4 How to check the Fan-Error

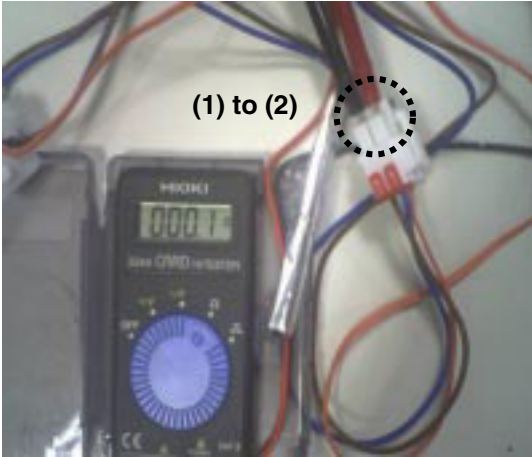
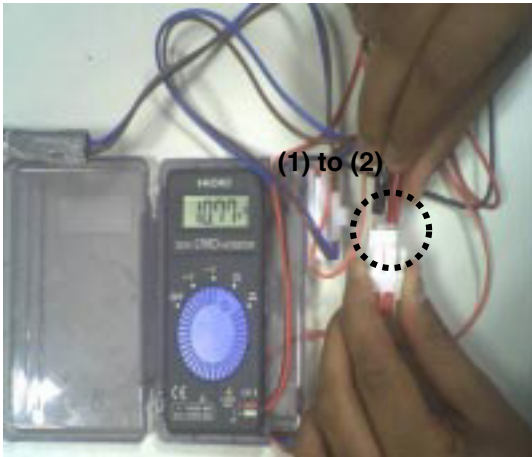
### (1) EBR733042\*\*

After sending a signal to the fan, the MICOM checks the BLDC fan motor's lock status. If there is no feedback signal from the BLDC fan, the fan motor stops for 10 seconds and then is powered again for 15 seconds. To determine that there is a fan motor malfunction, this process is repeated 3 times. If the fan motor is determined to be defective, the error code will be shown in the display for 30 minutes. At this point, the process will be repeated until the fan motor operates normally. If normal operation is achieved, the error display is erased and the MICOM is reset automatically.


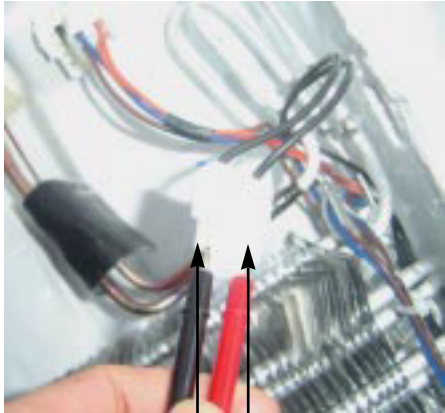


# 11. COMPONENT TESTING INFORMATION

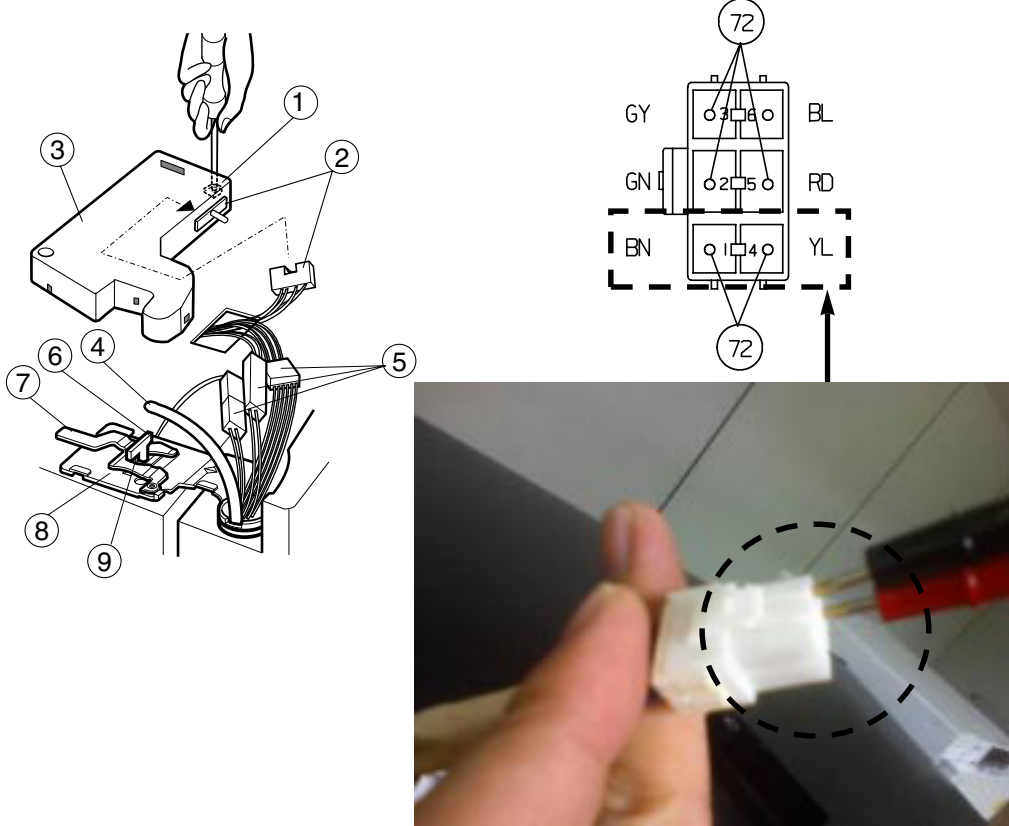
## 11-1 Defrost Controller Assembly

<p><b>Function</b></p>	<p>The controller assembly is made up of two different kinds of parts. The fuse and the sensor. To determine if these parts are defective, check for resistance. The fuse will cut power to the defrost heater at very high temperatures.</p>									
<p><b>How to Measure (Fuse-M)</b></p>		<p>Set a ohmmeter to the 2 housing pin. Measure the 2 pin connected to Fuse-M. If the ohmmeter indicate below 0.1ohm fuse-m is a good condition, But if infinite the part is bad.</p>								
<p><b>How to Measure (Sensor)</b></p>		<p>Set a ohmmeter to The 2housing pin. Measure the 2 pin connected to Sensor. If the ohmmeter indicate 11kΩ (at room temperature) Sensor is good. When check the ohm at other temperatures Check the sensor manual.</p>								
<p><b>Standard</b></p>	<p style="text-align: center;"><b>Fuse-M (at all temperature)</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Point</th> <th>Ressult</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>0 ~ 0.1Ω</td> </tr> </tbody> </table>	Test Point	Ressult	(1) to (2)	0 ~ 0.1Ω	<p style="text-align: center;"><b>Sensor (at room temperature)</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Point</th> <th>Ressult</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>11Ω</td> </tr> </tbody> </table>	Test Point	Ressult	(1) to (2)	11Ω
Test Point	Ressult									
(1) to (2)	0 ~ 0.1Ω									
Test Point	Ressult									
(1) to (2)	11Ω									

## 11-2 Sheath Heater

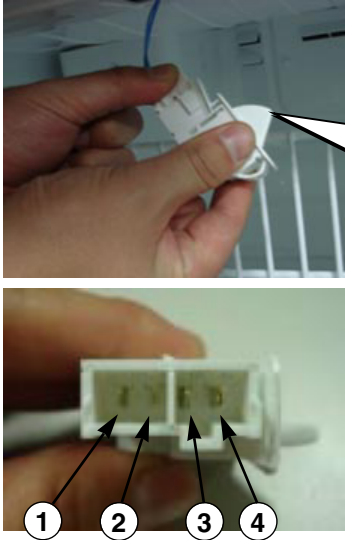
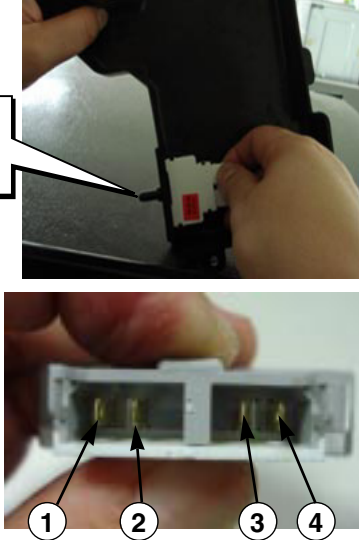
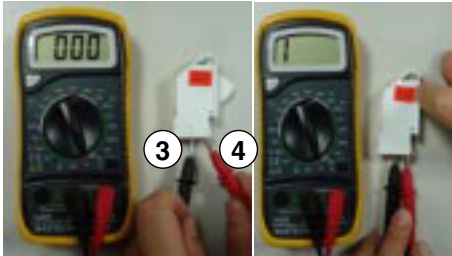
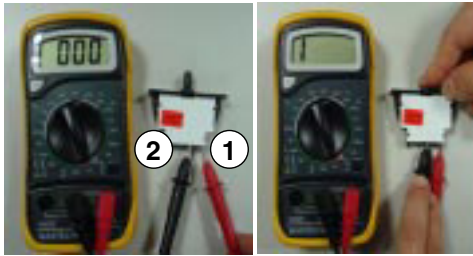
<p><b>Function</b></p>	<p>Sheath heater is a part for defrost. All heating wire is connected to only one line. To check if the part is defective, check the resistance.</p>				
<p><b>How to Measure</b></p>	<div style="display: flex; justify-content: space-around;">   </div> <p style="text-align: center;">(1) (2)</p> <p>Set a ohmmeter connect to The 2 housing pin.          Measure the 2 pin connected to Sheath Heater.          If the ohmmeter indicate <math>(V^{\circ}V)/Watt=R</math> is good condition,          ex) when watt=350w, voltage=115v <math>R=(115^{\circ}115)/350=38\Omega</math>          But if the ohm meter indicate infinity the Sheath heater is bad.</p>				
<p><b>Standard</b></p>	<p style="text-align: center;"><b>Sheath heater (at all temperature)</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Point</th> <th>Ressult</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>34 ~ 42Ω</td> </tr> </tbody> </table>	Test Point	Ressult	(1) to (2)	34 ~ 42Ω
Test Point	Ressult				
(1) to (2)	34 ~ 42Ω				

### 11-3 Door Heater Assembly

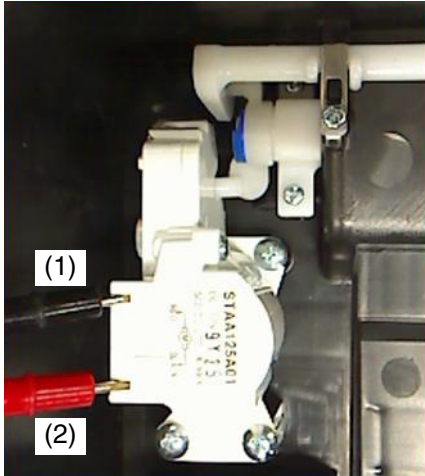
<b>Function</b>	The heater is designed to prevent the door from sweating.				
<b>How to Measure</b>	 <p>The diagram shows the assembly of the door heater. A hand is shown using a screwdriver to install the heater (1) into the door panel (3). The heater is connected to a wiring harness (2) which is plugged into a connector (4). The connector is secured with a cover (5). The wiring harness is connected to a terminal block (6) which is mounted on the door panel. The terminal block is secured with a screw (7) and a cover (8). The wiring harness is secured with a screw (9).</p> <p>The wiring diagram shows the heater (72) connected to a terminal block. The terminal block has terminals labeled GY, GN, BN, BL, RD, and YL. The heater (72) is connected to terminals 1, 2, and 4. The terminal block is connected to a wiring harness (72).</p> <p>The photo shows a hand holding a white connector with a red wire and a black wire. A dashed circle highlights the connector.</p>				
<b>Standard</b>	<table border="1" data-bbox="418 1415 852 1510"> <thead> <tr> <th>Test Point</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>2.3 ~ 2.9Ω</td> </tr> </tbody> </table>	Test Point	Result	(1) to (2)	2.3 ~ 2.9Ω
Test Point	Result				
(1) to (2)	2.3 ~ 2.9Ω				



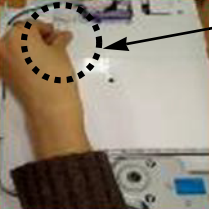
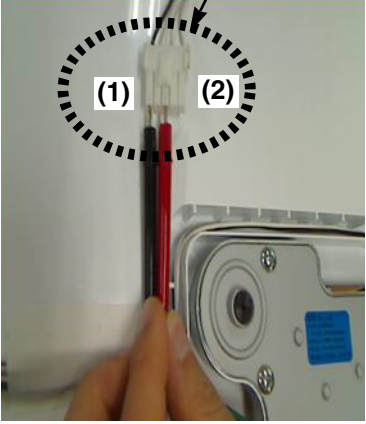
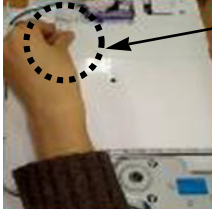
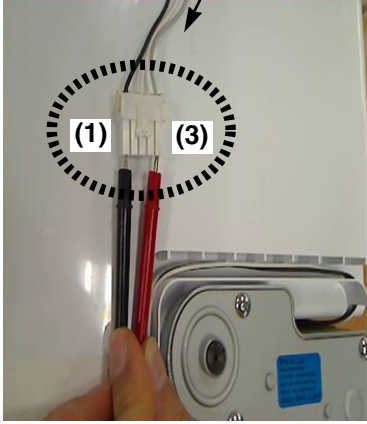
## 11-4 Door Switch

<p><b>Function</b></p>	<p>The switch senses if the door is open or closed.</p> <ul style="list-style-type: none"> <li>- When the door open, lamp on.</li> <li>- When the door open, the switch give information to Micom.</li> </ul> <p>When the door open, internal contact operate on and off moving plunger of door switch up and down.</p>				
<p><b>How to Measure</b></p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>&lt;Switch, Freezer&gt;</p>  </div> <div style="text-align: center;"> <p>&lt;Switch, Refrigerator&gt;</p>  </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div style="text-align: center;">  <p><b>Beep</b></p> </div> <div style="text-align: center;">  <p><b>Beep</b></p> </div> </div> <p>Check the resistance between connectors 1, 2 and 3, 4 .It means check whether or not applying an electric current. If there is resistance, the switch is good.</p>				
<p><b>Standard</b></p>	<p style="text-align: center;"><b>Multimeter beep – Switch F,R</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">Nomal</td> <td style="text-align: center;">Push the button(Plunger)</td> </tr> <tr> <td style="text-align: center;">Beep or 0Ω</td> <td style="text-align: center;">None (∞ Ω)</td> </tr> </table>	Nomal	Push the button(Plunger)	Beep or 0Ω	None (∞ Ω)
Nomal	Push the button(Plunger)				
Beep or 0Ω	None (∞ Ω)				

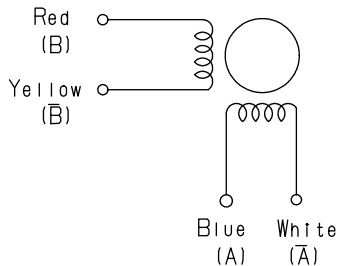
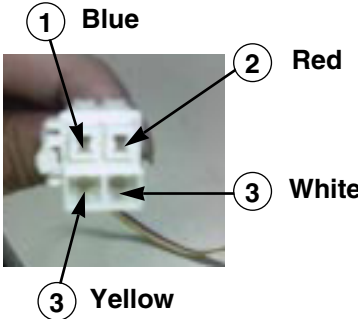
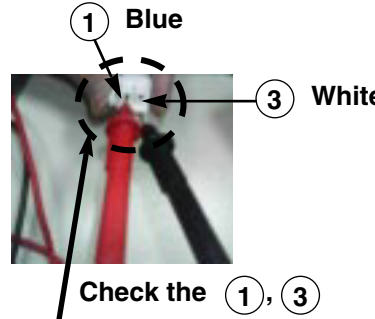


### 11-5 Dispenser DC Motor

<b>Function</b>	- Dispenser DC Motor : When customer push the dispenser button, Pull duct door and abstract from ice bank.						
<b>How to Measure</b>	<div style="text-align: center;">  <p><b>Dispenser DC Motor</b></p> </div>						
<b>Standard</b>	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="2" style="text-align: center;"><b>Dispenser DC Motor</b></th> </tr> <tr> <th style="text-align: center;">Test Points</th> <th style="text-align: center;">Result</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">(1) to (2)</td> <td style="text-align: center;">9.9 ~ 12.1 Ω</td> </tr> </tbody> </table>	<b>Dispenser DC Motor</b>		Test Points	Result	(1) to (2)	9.9 ~ 12.1 Ω
<b>Dispenser DC Motor</b>							
Test Points	Result						
(1) to (2)	9.9 ~ 12.1 Ω						

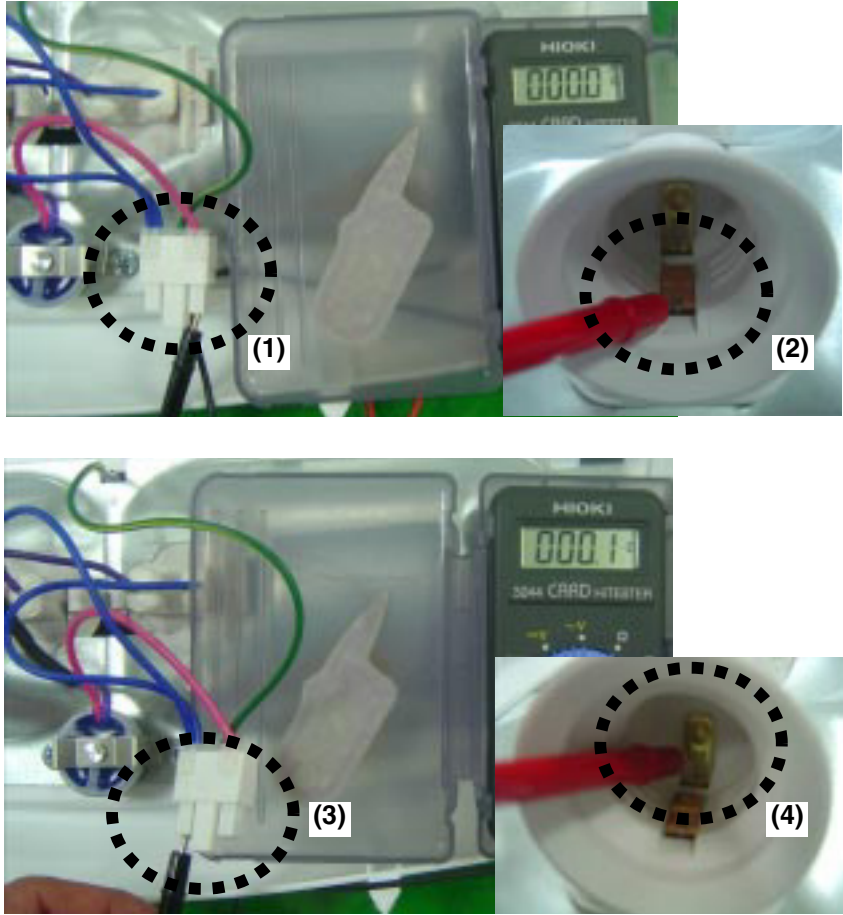
**11-6 AC Motor ASSEMBLY**

<p><b>Function</b></p>	<p>The motor in the door pushed the ice into the dispenser.</p>									
<p><b>How to Measure</b></p>	<p><b>&lt; In-door Motor &gt;</b></p>  <p>① Separate the housing.</p>  <p>② Measure the resistance between (1) and (2)</p>	<p><b>&lt; In-door Motor &gt;</b></p>  <p>① Separate the housing.</p>  <p>② Measure the resistance between (1) and (3)</p> <p>Check the resistance between connectors (In-door motor 1, 2) and (In-door motor 1, 3). It means check whether or not applying an Electric current. If there is resistance, it means the geared motor or solenoid is not inferiority</p>								
<p><b>Standard</b></p>	<p style="text-align: center;"><b>Geared Motor</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2)</td> <td>31.1 ~ 42.09Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2)	31.1 ~ 42.09Ω	<p style="text-align: center;"><b>Cube Solenoid</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (3)</td> <td>31.1 ~ 42.09Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (3)	31.1 ~ 42.09Ω
Test Points	Result									
(1) to (2)	31.1 ~ 42.09Ω									
Test Points	Result									
(1) to (3)	31.1 ~ 42.09Ω									

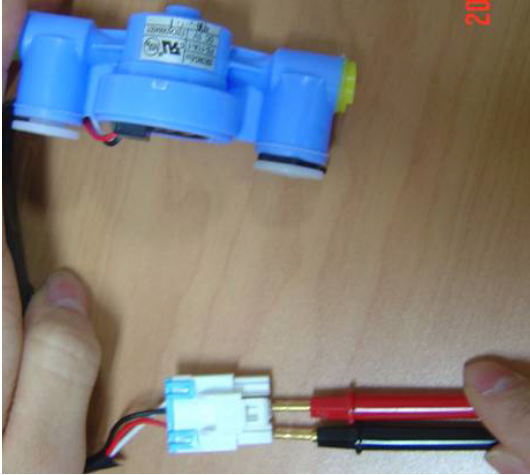

### 11-7 Damper

<p><b>Function</b></p>	<p>The damper supplies cold air from the freezer to the chill room using the damper plate. The chill room is colder when the damper plate is open. When the damper is closed the chill rooms temperature will rise.</p>																													
<p><b>How to Measure</b></p>	<div style="border: 1px dashed black; padding: 10px; margin-bottom: 10px;"> <p>Table(1): 결선도(Wiring)</p>  <p>Table(2): 2-2상 여자순서(CW Rotation)</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th rowspan="2">Housing No. &amp; L/Wire Color</th> <th colspan="4">Step</th> </tr> <tr> <th>1</th> <th>2</th> <th>3</th> <th>4</th> </tr> </thead> <tbody> <tr> <td>1- Blue (A)</td> <td>+</td> <td>-</td> <td>-</td> <td>+</td> </tr> <tr> <td>2- Red (B)</td> <td>+</td> <td>+</td> <td>-</td> <td>-</td> </tr> <tr> <td>3- White(A)</td> <td>-</td> <td>+</td> <td>+</td> <td>-</td> </tr> <tr> <td>4- Yellow(B)</td> <td>-</td> <td>-</td> <td>+</td> <td>+</td> </tr> </tbody> </table> </div> <p style="text-align: center;"><b>&lt; Damper Circuit &gt;</b></p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Check the ②, ④</p> </div> <div style="text-align: center;">  <p>Check the ①, ③</p> </div> </div> <p style="text-align: center;"><b>&lt; extension &gt;</b></p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Check the ②, ④</p> </div> <div style="text-align: center;">  <p>Check the ①, ③</p> </div> </div> <p>Check to see if there is electrical current, if there is resistance the damper is good.</p>	Housing No. & L/Wire Color	Step				1	2	3	4	1- Blue (A)	+	-	-	+	2- Red (B)	+	+	-	-	3- White(A)	-	+	+	-	4- Yellow(B)	-	-	+	+
Housing No. & L/Wire Color	Step																													
	1	2	3	4																										
1- Blue (A)	+	-	-	+																										
2- Red (B)	+	+	-	-																										
3- White(A)	-	+	+	-																										
4- Yellow(B)	-	-	+	+																										
<p><b>Standard</b></p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: left;"><b>Damper</b></th> <th colspan="2"></th> </tr> <tr> <th style="width: 25%;">Test Points</th> <th style="width: 25%;">Result</th> <th style="width: 25%;">Test Points</th> <th style="width: 25%;">Result</th> </tr> </thead> <tbody> <tr> <td>Red and Yellow</td> <td>373 ~ 456Ω</td> <td>Blue and White</td> <td>373 ~ 456Ω</td> </tr> </tbody> </table>	<b>Damper</b>				Test Points	Result	Test Points	Result	Red and Yellow	373 ~ 456Ω	Blue and White	373 ~ 456Ω																	
<b>Damper</b>																														
Test Points	Result	Test Points	Result																											
Red and Yellow	373 ~ 456Ω	Blue and White	373 ~ 456Ω																											

## 11-8 Lamp Socket

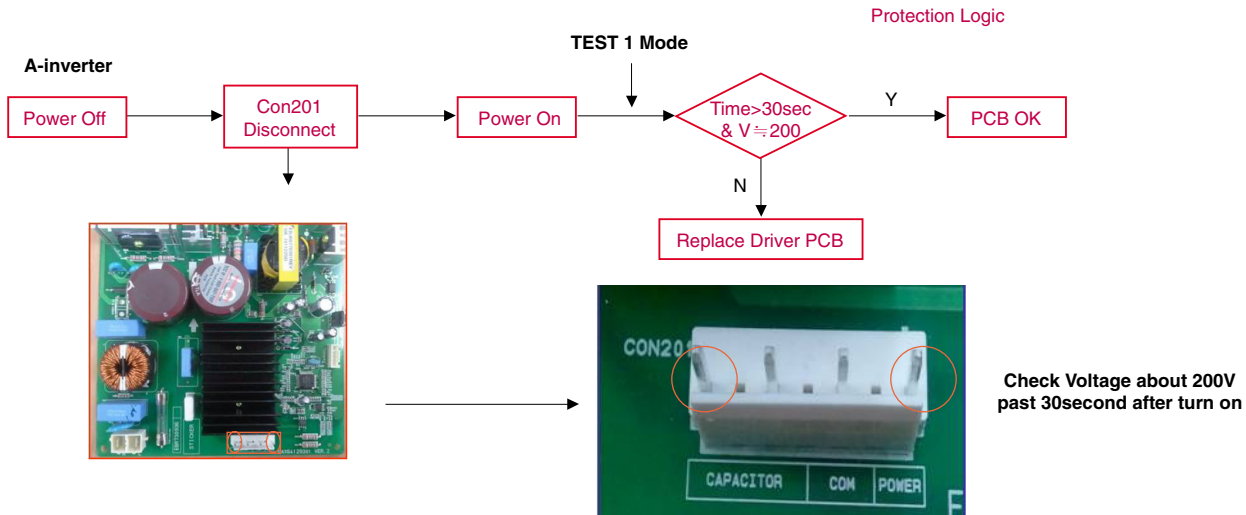
<p><b>Function</b></p>	<p>The lamp socket connect cover lamp assembly to lamp. The lamp socket fix lamp and unite lamp and cover lamp assembly. The lamp socket supply electric source to lamp also.</p>				
<p><b>How to Measure</b></p>	<div style="text-align: center;">  </div> <p>Check the resistance between connector of housing and connector of lamp socket. It means check whether or not applying an electric current. If there is resistance it means the lamp socket is good.</p>				
<p><b>Standard</b></p>	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>(1) to (2) and (3) to (4)</td> <td>0Ω</td> </tr> </tbody> </table>	Test Points	Result	(1) to (2) and (3) to (4)	0Ω
Test Points	Result				
(1) to (2) and (3) to (4)	0Ω				

### 11-9 Flow Sensor

<p><b>Function</b></p>	<p>Flow Sensor (in machine room) Count the water quantity from city water to water filter in refrigerator</p>					
<p><b>How to Measure</b></p>	 <p>Flow Sensor (in machine room)</p>					
<p><b>Standard</b></p>	<table border="1" data-bbox="396 1157 844 1251"> <thead> <tr> <th>Test Points</th> <th>Result</th> </tr> </thead> <tbody> <tr> <td>Red wire to Black wire</td> <td>4 ~ 30 kΩ</td> </tr> </tbody> </table>		Test Points	Result	Red wire to Black wire	4 ~ 30 kΩ
Test Points	Result					
Red wire to Black wire	4 ~ 30 kΩ					

# 12. Compressor Troubleshooting

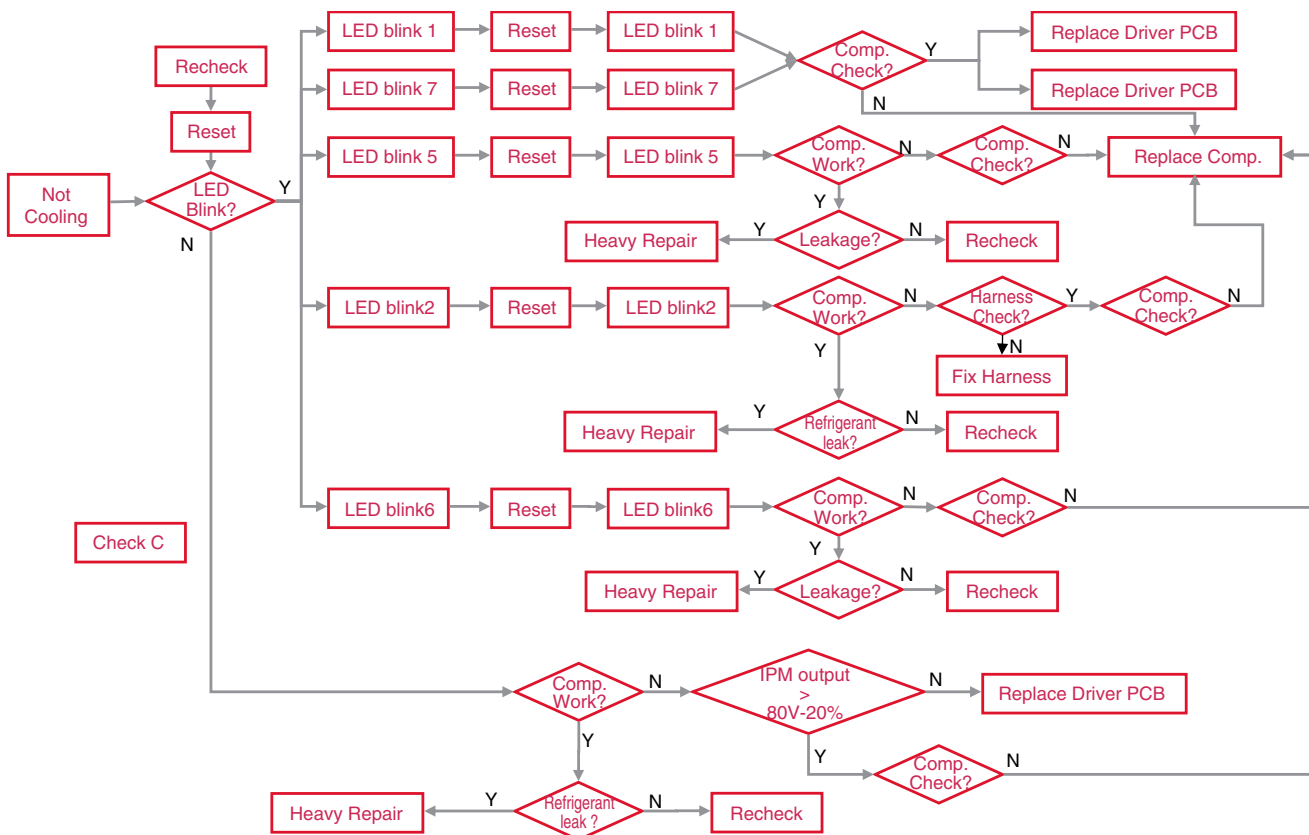
## PCB Check (Simplify)



## Test Mode

	Ref.	Comp	Display & sound	Refer
		FC75(A-Inverter)		
TEST1	Forced Starting	TDC (Full Stroke)	Display ON, Buzz 1 time	

## Troubleshooting



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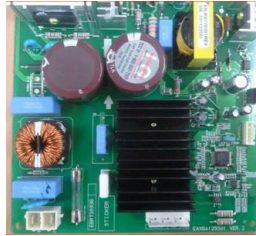
## 12-1 Check A

- There is PC Board located in the PCB case.  
The control driver is PC board for the compressor.
- This step shows the source voltage of the driver PC board.

Step1. Open PCB Cover



Step2. Check Driver PCB



\* Driver PCB located in machine room.



## 12-2 Check B

### B1. LED blinks once, then repeats (FCT0 Fault: A-Inverter)

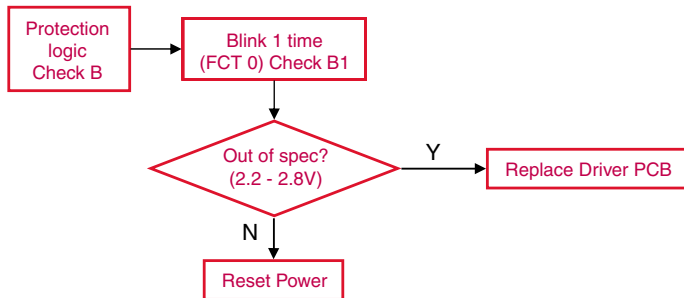
#### Protection Logic



Blink OFF Blink OFF

- Purpose: Detecting motor current and voltage error
- Check voltage at **point A** (Motor Voltage), **point B** (Motor Current) and **Point C** (Capacitor Voltage) when **compressor is off**.
- Spec: **Points A, B, & C**  $2.5V \pm 0.3V$

⊙ GND  
○ Voltage



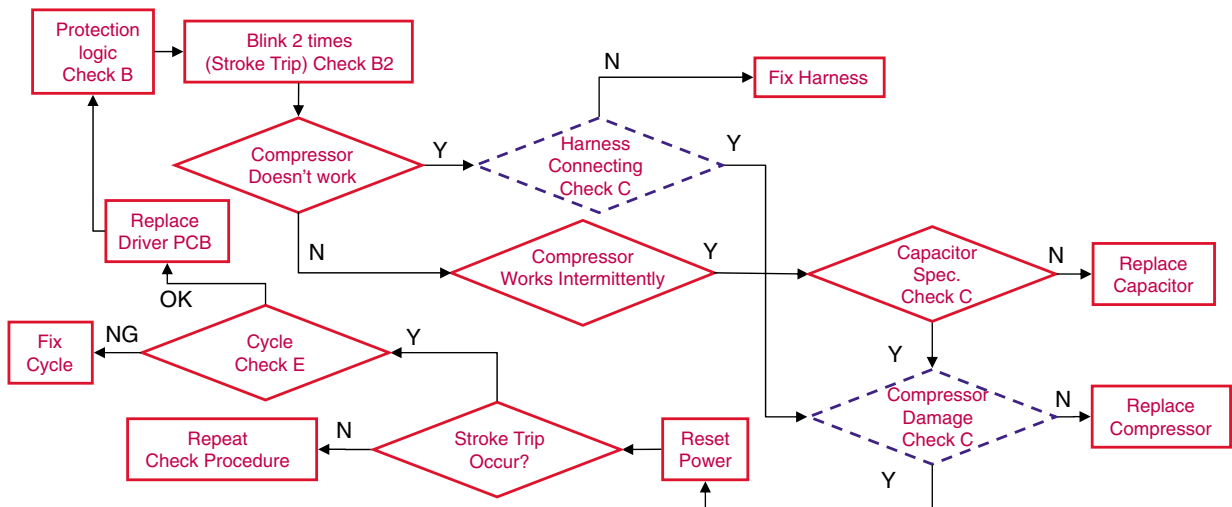
### B2. LED blinks two times, then repeats (Stroke Trip: A & E Inverters)

#### Protection Logic



Blink Blink OFF Blink Blink OFF

- Purpose: Prevent abnormally long piston strokes.
- Case 1. If compressor doesn't work and LED blinks - Cause: Possibly harness from compressor to PCB might be defective.
- Case 2. If compressor works intermittently and LED blinks - Cause: Condenser Fan or Freezer Fan is not running. Sealed system problem such as moisture restriction, restriction at capillary tube or refrigerant leak.
- Logic: Compressor is forced to off and then tries to restart after 1 minute.



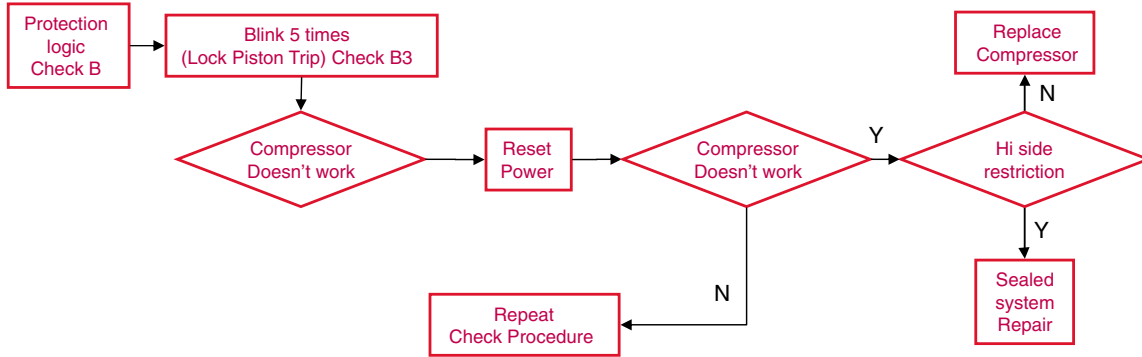
**B3. LED blinks five times, then repeats (Locked Piston: A & E Inverters)**

**Protection Logic**



Blink Blink Blink Blink Blink OFF

- Purpose: To detect locked piston
- Cause: Lack of oil to the cylinder, cylinder or piston damaged and or restricted discharge. A Locked Piston can also be caused by foreign materials inside the compressor.
- Logic: Compressor is forced off and tries to restart within 2.5 minutes.



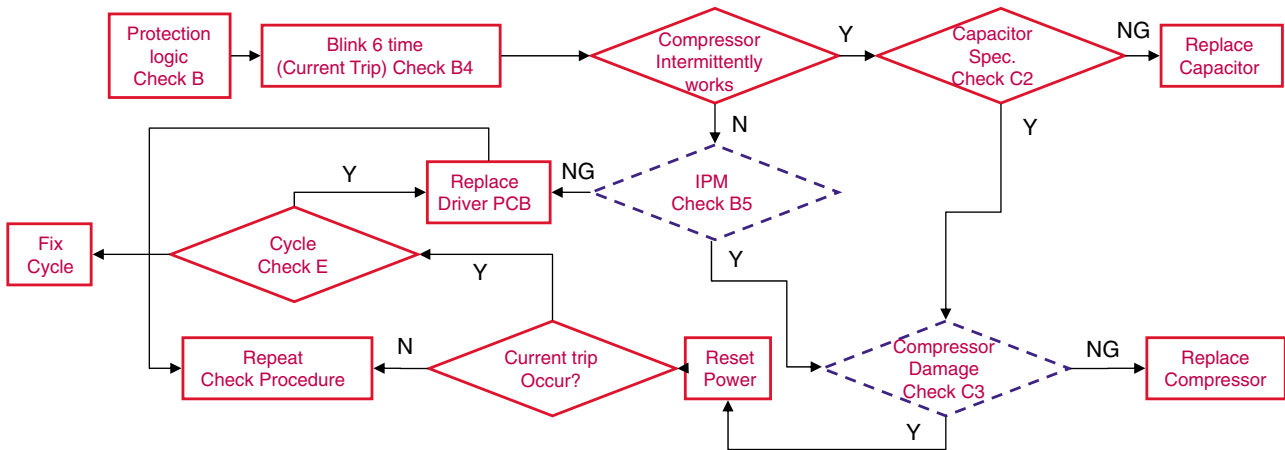
**B4. LED blinks six times, then repeats (Current Trip: A & E-Inverters)**

**Protection Logic**



Blink Blink Blink Blink Blink Blink OFF

- Purpose: Prevent over-current (overload protect)
- Cause: Ambient temperature is high (over 43°C) and/or refrigerator's condenser air movement is restricted.
- Condenser Fan is stopped, restricted discharge line, compressor is damaged, or IPM device is defective.
- Logic: Compressor is forced off and tries to restart after 6 minutes.



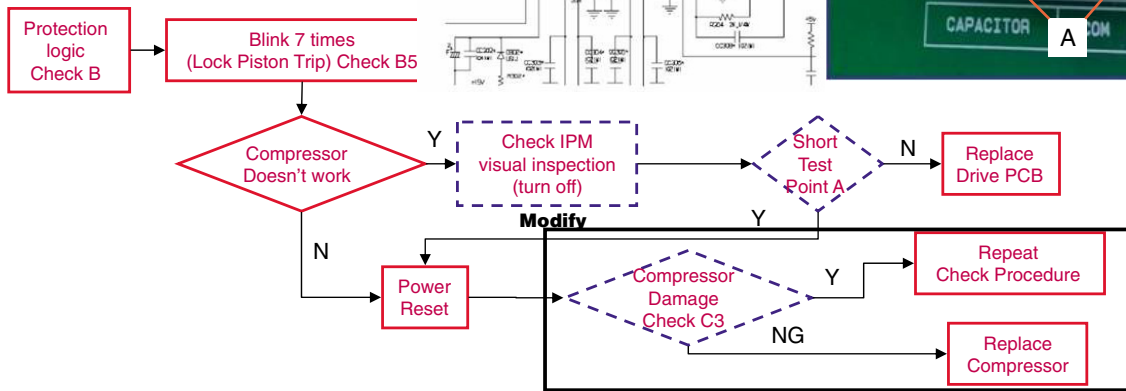
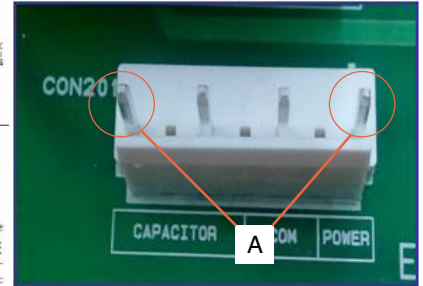
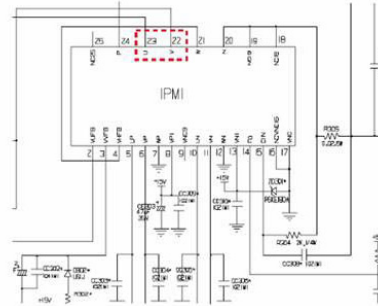
**B5. LED blinks seven times, then repeats (IPM Fault: A & E Inverters)**



Blink Blink Blink Blink Blink Blink OFF

- Purpose: Prevent high current due to IPM Short
- Cause: Damaged IPM (Dead Short)
- Test for a dead short at **Point A** with a VOM.
- Logic: Compressor is forced off and tries to restart in 20 minutes.

**Protection Logic**

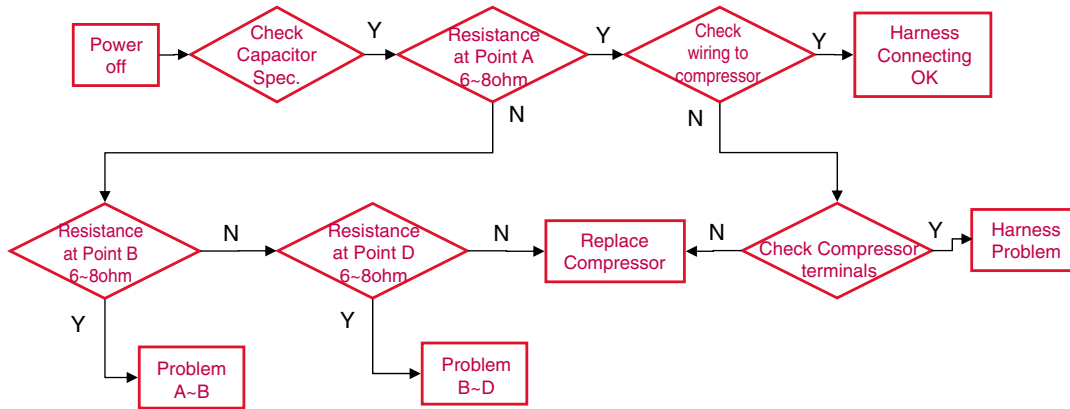


## 12-3 Check C

- C1. Harness Connection Check
- C2. Capacitor Specifications
- C3. Compressor Check

### Check Process

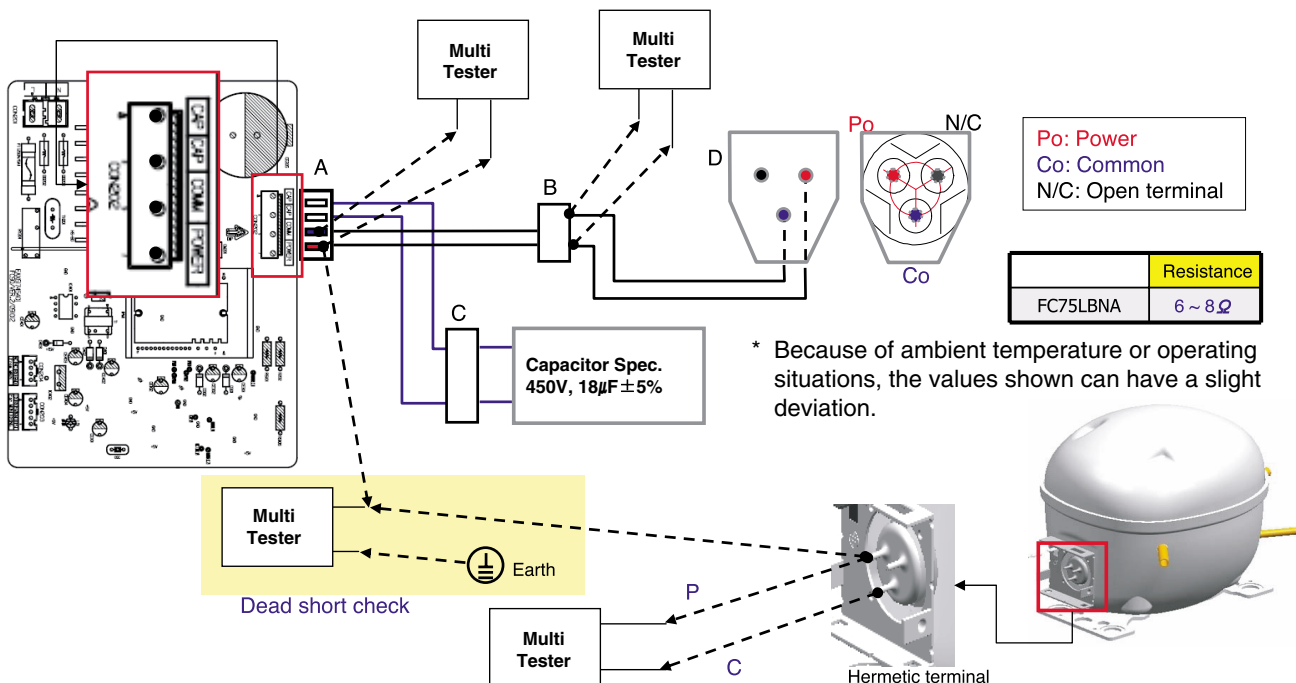
- Step 1. Power off. Step 2. Check capacitor spec. (table1). Step3. Check resistance of point A
- Step 4. Check wire harness (INF ohm). Step 5. Check resistance at point B. Step 6. Point D.



Caution : Turn off power during check C

- Measure the resistance at each point except point C
- Dead short check: measure the resistance between power line in compressor and earth ground in refrigerator (Inf. Ohm)

### FC150NAMA

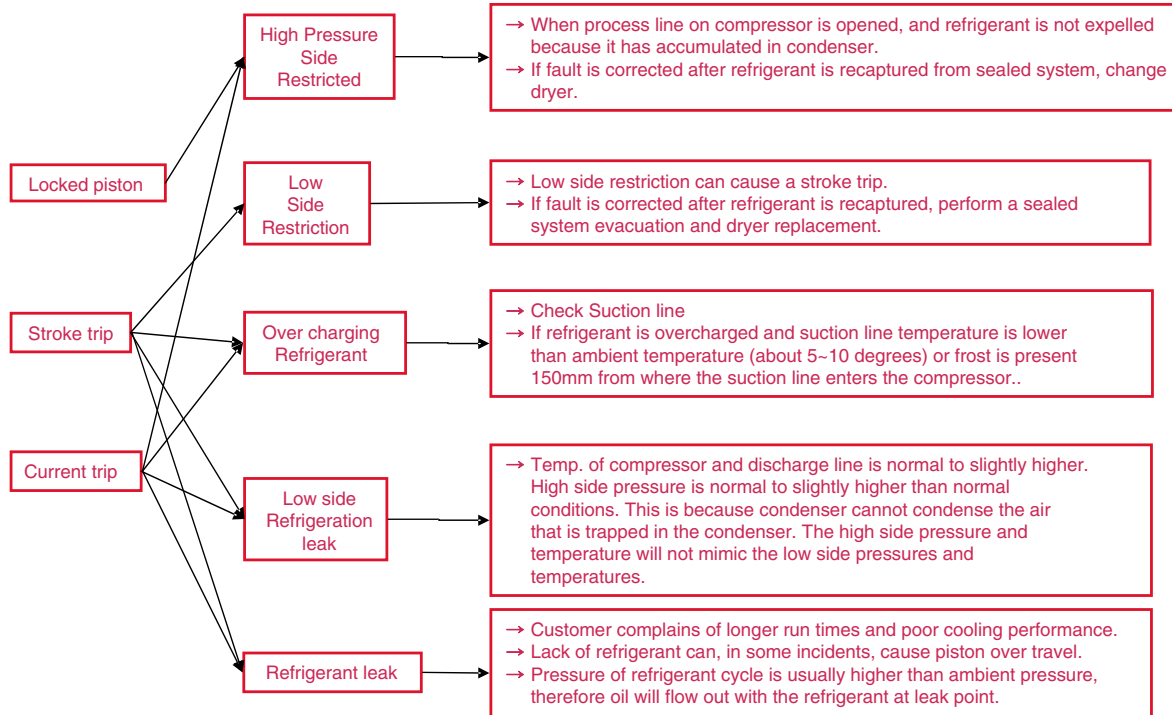


## 12-4 Check D

### D1. Activate Protection logic

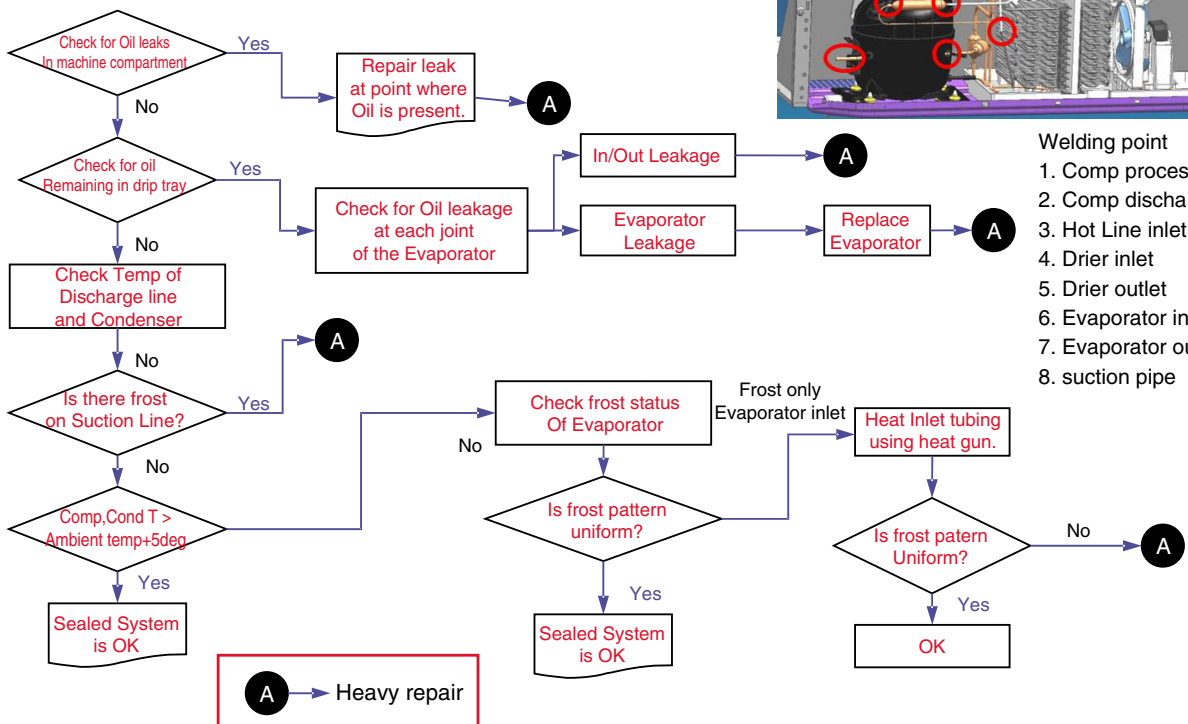
### Cycle check with protection logic

- We have to check Condenser fan and Freezer fan before performing Check D
- Locked Piston, Current trip and stroke trip can be activated by other problems then the driver or compressor.



### D2. sealed system diagnosis

- Check as follows;



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## Compressor Troubleshooting





Step 1) Open PWB cover



Step 2) Check for blinking frequency of LED, PWB



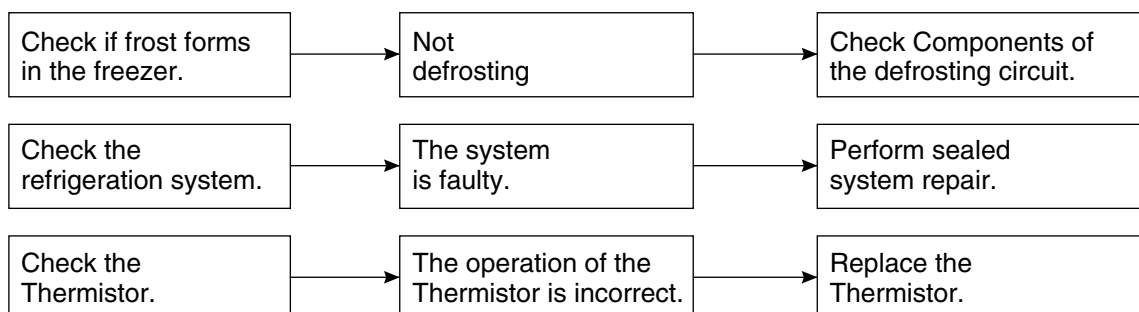
If compressor is normal, it does not blink  
: Refer to the next page to find out what actions to take according to how many times LED blink

No	LED operating condition	Cause	Service guideline
1	<p><b>LED two - time repetiton (Stroke Trip)</b></p>  <p>..on - on - off - on - on - off - on - on - off ..repeating</p>	PCB Parts defect or Compress or Connector miss connecting (Piston over run)	<ol style="list-style-type: none"> <li>1. Please check, Whether connector of compressor is attached rightly or not. after power off</li> <li>2. After the first action, You check on normal operation of compressor.</li> <li>3. If the same symptom arises after the second action, replace PCB</li> </ol>
2	<p><b>LED five - time repetiton (Piston Lock Trip)</b></p>  <p>..on - on - on - on - on - off - on - on - on - on - on - off ..repeating</p>	Piston constraint	<ol style="list-style-type: none"> <li>1. After resetting power, check if it is running normal</li> <li>2. If the same symptom arises after the first action</li> <li>3. If the same symptom arises after the second action, replace compressor</li> </ol>
3	<p><b>LED six - time repetiton (Current Trip)</b></p>  <p>..on - on - on - on - on - on - off - on - on - on - on - on - off ..repeating</p>	Circuit over current error Or cycle error	<ol style="list-style-type: none"> <li>1. After resetting power, check if it is running normal</li> <li>2. If the same symptom arises after the first action</li> <li>3. If the same symptom arises after the second action, replace compressor</li> </ol>
4	<p><b>LED seven- time repetiton (IPM Fault Trip)</b></p>  <p>..on - on - on - on - on - on - on - off - on - on - on - on - on - on - off ..repeating</p>	PCB parts defect (IPM)	<ol style="list-style-type: none"> <li>1. After resetting power, check if it is running normal</li> <li>2. If the same symptom arises after the first action, replace PCB</li> </ol>

## 12-5 SERVICE DIAGNOSIS CHART

COMPLAINT	POINTS TO BE CHECKED	REMEDY
No Cooling.	<ul style="list-style-type: none"> <li>Is the power cord unplugged from the outlet?</li> <li>Check if the power switch is set to OFF.</li> <li>Check if the fuse of the power switch is shorted.</li> <li>Measure the voltage of the power outlet.</li> </ul>	<ul style="list-style-type: none"> <li>Plug into the outlet.</li> <li>Set the switch to ON.</li> <li>Replace the fuse.</li> <li>If the voltage is low, correct the wiring.</li> </ul>
Cools poorly.	<ul style="list-style-type: none"> <li>Check if the unit is placed too close to the wall.</li> <li>Check if the unit is placed too close to the stove, gas cooker, or in direct sunlight.</li> <li>Is the ambient temperature too high or the room door closed?</li> <li>Check if food put in the refrigerator is hot.</li> <li>Did you open the door of the unit too often or check if the door is sealed properly?</li> <li>Check if the Control is set to <b>Warm position</b>.</li> </ul>	<ul style="list-style-type: none"> <li>Place the unit about 4 inches (10 cm) from the wall.</li> <li>Place the unit away from these heat sources.</li> <li>Lower the ambient temperature.</li> <li>Put in foods after they have cooled down.</li> <li>Don't open the door too often and close it firmly.</li> <li>Set the control to <b>Recommended position</b>.</li> </ul>
Food in the Refrigerator is frozen.	<ul style="list-style-type: none"> <li>Is food placed in the cooling air outlet?</li> <li>Check if the control is set to <b>colder position</b>.</li> <li>Is the ambient temperature below 41°F(5°C)?</li> </ul>	<ul style="list-style-type: none"> <li>Place foods in the high-temperature section. (front part)</li> <li>Set the control to <b>Recommended position</b>.</li> <li>Set the control to <b>Warm position</b>.</li> </ul>
Condensation or ice forms inside the unit.	<ul style="list-style-type: none"> <li>Is liquid food sealed?</li> <li>Check if food put in the refrigerator is hot.</li> <li>Did you open the door of the unit too often or check if the door is sealed properly?</li> </ul>	<ul style="list-style-type: none"> <li>Seal liquid foods with wrap.</li> <li>Put in foods after they have cooled down.</li> <li>Don't open the door too often and close it firmly.</li> </ul>
Condensation forms in the Exterior Case.	<ul style="list-style-type: none"> <li>Check if the ambient temperature and humidity of the surrounding air are high.</li> <li>Is there a gap in the door gasket?</li> </ul>	<ul style="list-style-type: none"> <li>Wipe moisture with a dry cloth. It will disappear in low temperature and humidity.</li> <li>Fill up the gap.</li> </ul>
There is abnormal noise.	<ul style="list-style-type: none"> <li>Is the unit positioned in a firm and even place?</li> <li>Are any unnecessary objects placed in the back side of the unit?</li> <li>Check if the Drip Tray is not firmly fixed.</li> <li>Check if the cover of the compressor enclosure in the lower front side is taken out.</li> </ul>	<ul style="list-style-type: none"> <li>Adjust the Leveling Screw, and position the refrigerator in a firm place.</li> <li>Remove the objects.</li> <li>Fix the Drip Tray firmly in the original position.</li> <li>Place the cover in its original position.</li> </ul>
Door does not close well.	<ul style="list-style-type: none"> <li>Check if the door gasket is dirty with an item like juice.</li> <li>Is the refrigerator level?</li> <li>Is there too much food in the refrigerator?</li> </ul>	<ul style="list-style-type: none"> <li>Clean the door gasket.</li> <li>Position in a firm place and level the Leveling Screw.</li> <li>Make sure food stored in shelves does not prevent the door from closing.</li> </ul>
Ice and foods smell unpleasant.	<ul style="list-style-type: none"> <li>Check if the inside of the unit is dirty.</li> <li>Are foods with a strong odor unwrapped?</li> <li>The unit smells of plastic.</li> </ul>	<ul style="list-style-type: none"> <li>Clean the inside of the unit.</li> <li>Wrap foods that have a strong odor.</li> <li>New products smell of plastic, but this will go away after 1-2 weeks.</li> </ul>

● Other possible problems:





## 12-6 REFRIGERATION CYCLE

### ▼ Troubleshooting Chart

CAUSE		STATE OF THE UNIT	STATE OF THE EVAPORATOR	TEMPERATURE OF THE COMPRESSOR	REMARKS
LEAKAGE	PARTIAL LEAKAGE	Freezer compartment and Refrigerator don't cool normally.	Low flowing sound of Refrigerant is heard and frost forms in inlet only.	A little higher than ambient temperature.	<ul style="list-style-type: none"> <li>Refrigerant level is low due to a leak.</li> <li>Normal cooling is possible by restoring the normal amount of refrigerant and repairing the leak.</li> </ul>
	COMPLETE LEAKAGE	Freezer compartment and Refrigerator don't cool normally.	Flowing sound of refrigerant is not heard and frost isn't formed.	Equal to ambient temperature.	<ul style="list-style-type: none"> <li>No discharging of Refrigerant.</li> <li>Normal cooling is possible by restoring the normal amount of refrigerant and repairing the leak.</li> </ul>
CLOGGED BY DUST	PARTIAL CLOG	Freezer compartment and Refrigerator don't cool normally.	Flowing sound of refrigerant is heard and frost forms in inlet only.	A little higher than ambient temperature.	<ul style="list-style-type: none"> <li>Normal discharging of the refrigerant.</li> <li>The capillary tube is faulty.</li> </ul>
	WHOLE CLOG	Freezer compartment and Refrigerator don't cool.	Flowing sound of refrigerant is not heard and frost isn't formed.	Equal to ambient temperature.	<ul style="list-style-type: none"> <li>Normal discharging of the Refrigerant.</li> </ul>
MOISTURE CLOG		Cooling operation stops periodically.	Flowing sound of refrigerant is not heard and frost melts.	Lower than ambient temperature.	<ul style="list-style-type: none"> <li>Cooling operation restarts when heating the inlet of the capillary tube.</li> </ul>
DEFECTIVE COMPRESSION	COMP-RESSION	Freezer and Refrigerator don't cool.	Low flowing sound of refrigerant is heard and frost forms in inlet only.	A little higher than ambient temperature.	<ul style="list-style-type: none"> <li>Low pressure at high side of compressor due to low refrigerant level.</li> </ul>
	NO COMP-RESSION	No compressing operation.	Flowing sound of refrigerant is not heard and there is no frost.	Equal to ambient temperature.	<ul style="list-style-type: none"> <li>No pressure in the high pressure part of the compressor.</li> </ul>

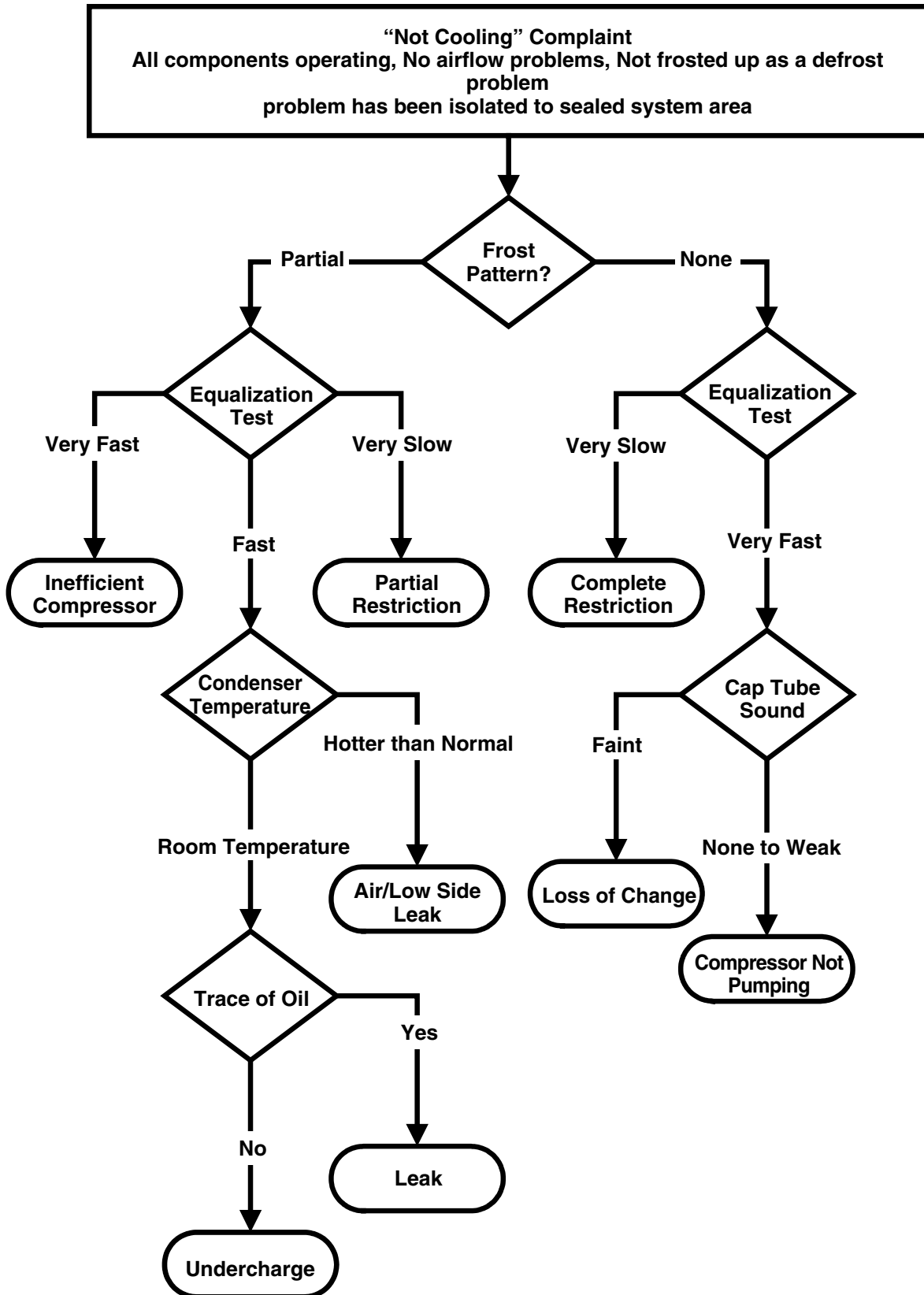
### 12-6-1 Cleaning

There is no need for routine condenser cleaning in normal Home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency.

If you need to clean the condenser:

- Remove the mechanical cover.
- Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
- Replace the mechanical cover.

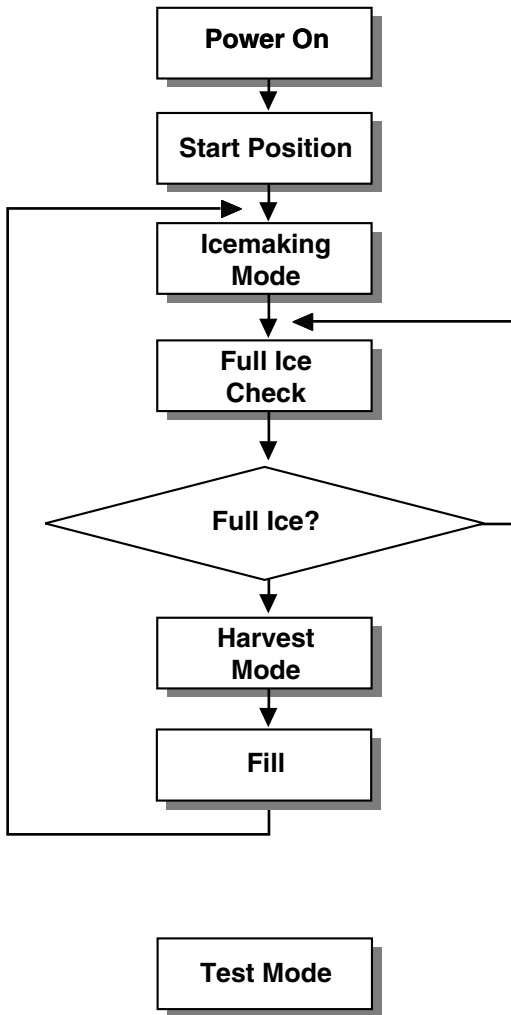
12-6-2 SEALED SYSTEM DIAGNOSIS



(The equalization test is trying to restart a compressor using a start kit after it has been operating.)

# 13. ICEMAKER (Ice Room) OPERATING METHOD AND TROUBLE SHOOTING

## 13-1 Icemaker's Basic Operating Method



• Adjusts Ice Tray to Start Position with power on.



• Waits until water becomes ice.  
 ※ For cold air circulation, Ice tray will be on a slightly tilt one hour after ice-making mode begins. A tilt ice tray means icemaker's normal operation.



• If water becomes ices in the ice tray, Ice-detecting sensor check if the ice bin is full.



• Twist the ice tray to drop ice into the ICE BIN.

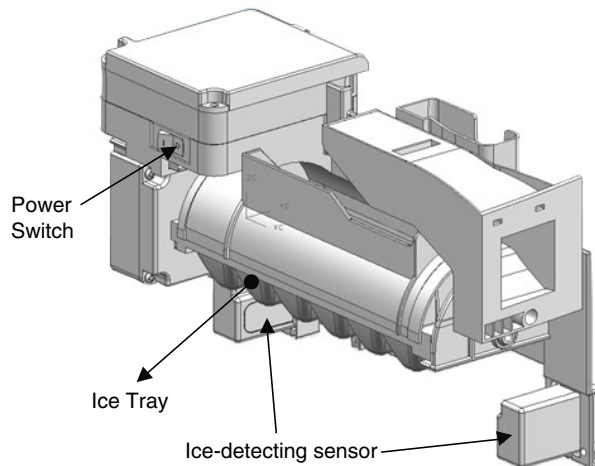


• Supply water to the ice tray by operating the solenoid valve.



• To force water to supply to the ice tray, or check icemaker's condition press and hold the **FILL Key** for about 3seconds.  
 In the test mode, The icemaker will run through 3 stages step by step  
 : **Harvest** → **Fill water** → **Ice making**

To reset the icemaker's operation, set the power switch OFF position and back it to ON position.



Icemaker Unit

## 13-2 ICE MAKER FUNCTIONS

### 13-2-1 Icemaking Mode

1. Icemaking Mode begins right after the ice tray fills with water.
  2. Icemaker waits until water becomes ice in the ice tray.
- ※ Ice-detecting sensor checks if the ice bin is full every 2min.

### 13-2-2 Harvest Mode

At least in 110min, since icemaker begun icemaking mode, Icemaker starts to twist the ice tray to drop ices into the Ice bin. (After installation, at least 1day is needed to make ices)

- ※ If the icemaker never drop ices to the ice bin though water becomes ices in the ice tray, check the real temperature of compartment. (not temperature on display)  
Icemaker needs below 0°F to drop ices to ice bin.

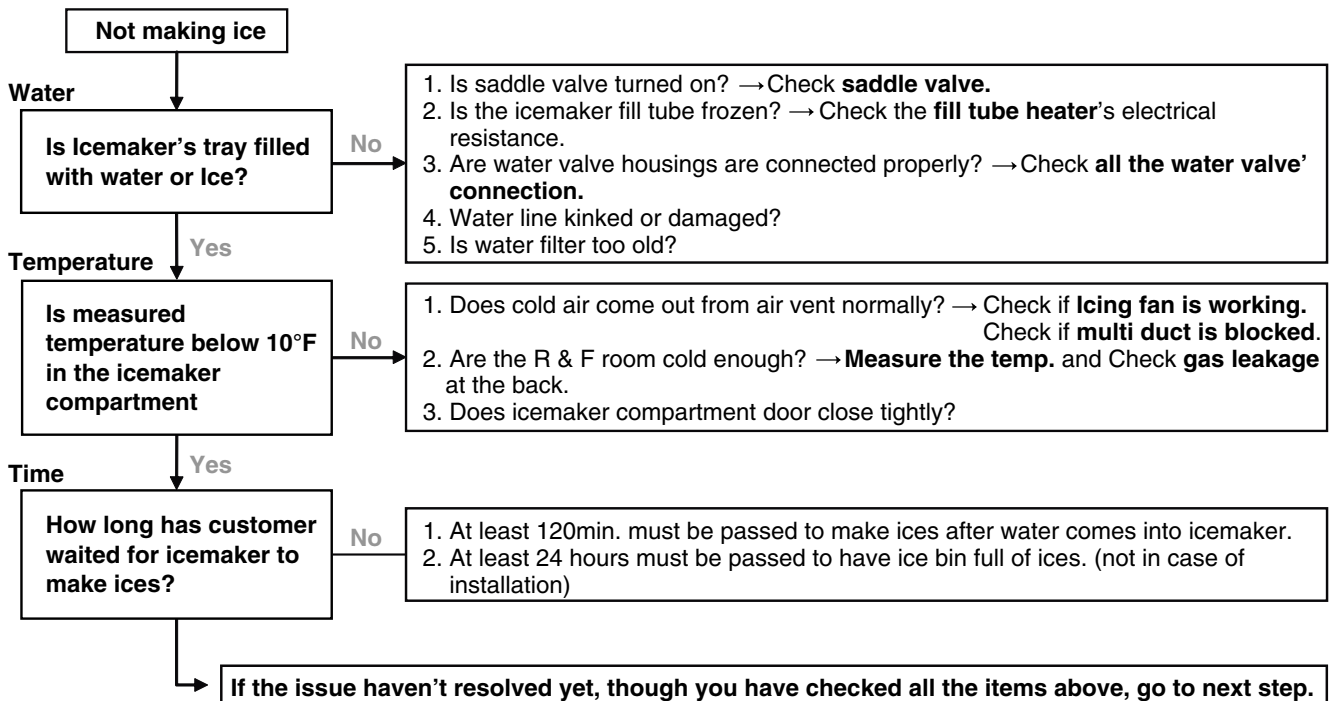
### 13-2-3 Fill/Park Position

Once the normal harvest mode has been completed, the water solenoid will be activated.

## 13-3 Trouble Shooting Ice & Water system Issues

### 13-3-1 Icemaker not making ice or not making enough ice (Environmental Diagnosis)

- Icemaker can't make ices itself. Basically, water, temperature and time are needed.
- Water : If no Water, then no Ice.
  - Temperature : The compartment, where the icemaker is located, has to be at least 1°F so that icemaker dumps ices to the bin.
  - Time : At least 80 minutes must be passed to make one series of ices after water comes into icemaker.
- ※ **Test Mode should not be carried out before checking below.**



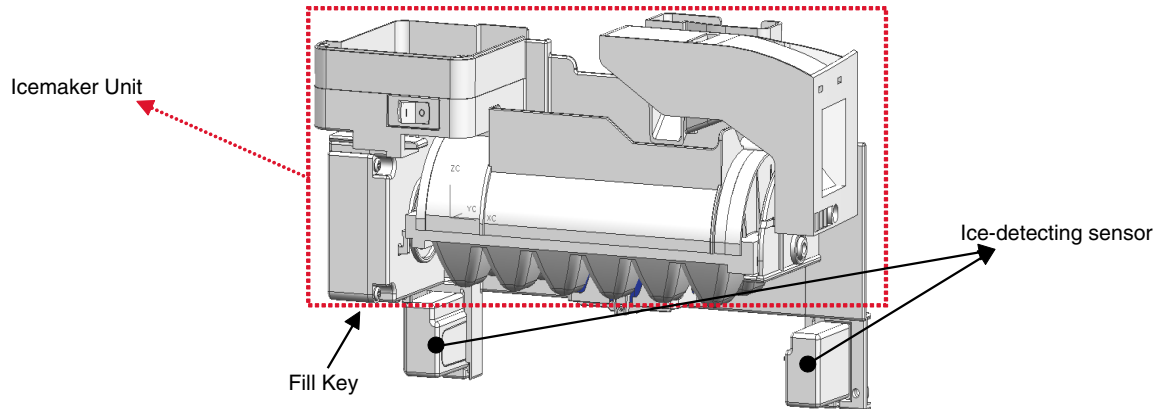
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### 13-3-2 Icemaker not making ice or not making enough ice (Icemaker Unit & Ice-detecting sensor Diagnosis)

#### ► Icemaker Unit and Ice-detecting sensor Diagnosis

The icemaker unit and Ice-detecting sensor is programmed to be diagnosed.

Follow the procedure step by step to check to see if icemaker and Ice-detecting sensor is working normally.



#### 1<sup>st</sup> STEP (Icemaker Unit Diagnosis)

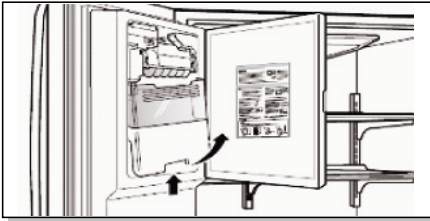
Press the fill key for about 3sec. If the icemaker runs 2 stages of harvest and filling water step by step, It means icemaker's mechanism is normal.



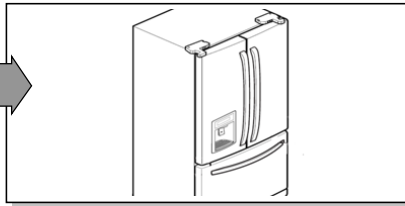
※ Caution : Be sure that the ice tray is not filled with water before pressing fill key.

## 2<sup>st</sup> STEP (Ice-detecting sensor Diagnosis)

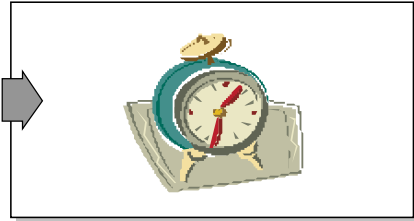
### 1. Remove Ice bin from compartment



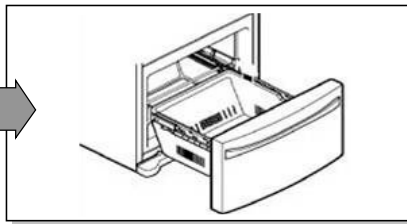
### 2. Close the left door (Door switch pushed)



### 3. Wait for 3min.



### 4. Freezer door stays open



### 5. Push the refrigerator button & lock button at the same time.



If “**ETY**” is shown on the display after the procedure above, Ice-detecting sensor is **normal**.  
If “**FULL**” is shown on the display after the procedure above, Ice-detecting sensor is **abnormal**.  
※ *ETY* = empty

## 13-3-3 Icemaker not making ice or not making enough ice (Other Suspected Items)

Strongly suspect items below If the issue remains yet, though all the diagnosis for icemaker has been carried out.

- Cap duct bad sealing
- Defective thermal sensor in the icemaker compartment
- Not cold icemaker compartment area (sealed system)

## 13-3-4 Not Dispensing Ice

### ► Clogged Ice In the Ice Bin (suspected items)

- Customer haven't used ice dispenser over a week.  
→ **Resolution** : the ices gets stuck if customer doesn't use ice dispenser.  
In this case, empty the ice bin and wait until the new ices are stacked in the ice bin.
- Temperature of icemaker compartment is not cold enough.  
→ **Resolution** : Check ice fan, sealed system, cap duct, vent and other items related to temperature.
- Cap duct doesn't seal the air properly.  
→ **Resolution** : Possibly, warm air could get into the compartment and make ices get stuck. Replace the cap duct with new one.
- In-door geared motor doesn't work  
→ **Resolution** : Change the in-door geared motor and test it.
- The water comes out of fill cup and the water get into the ice bin.  
→ **Resolution** : The water pressure from shutoff valve is too high.  
Recommend to use regulator to the customer and close the shutoff valve slightly.

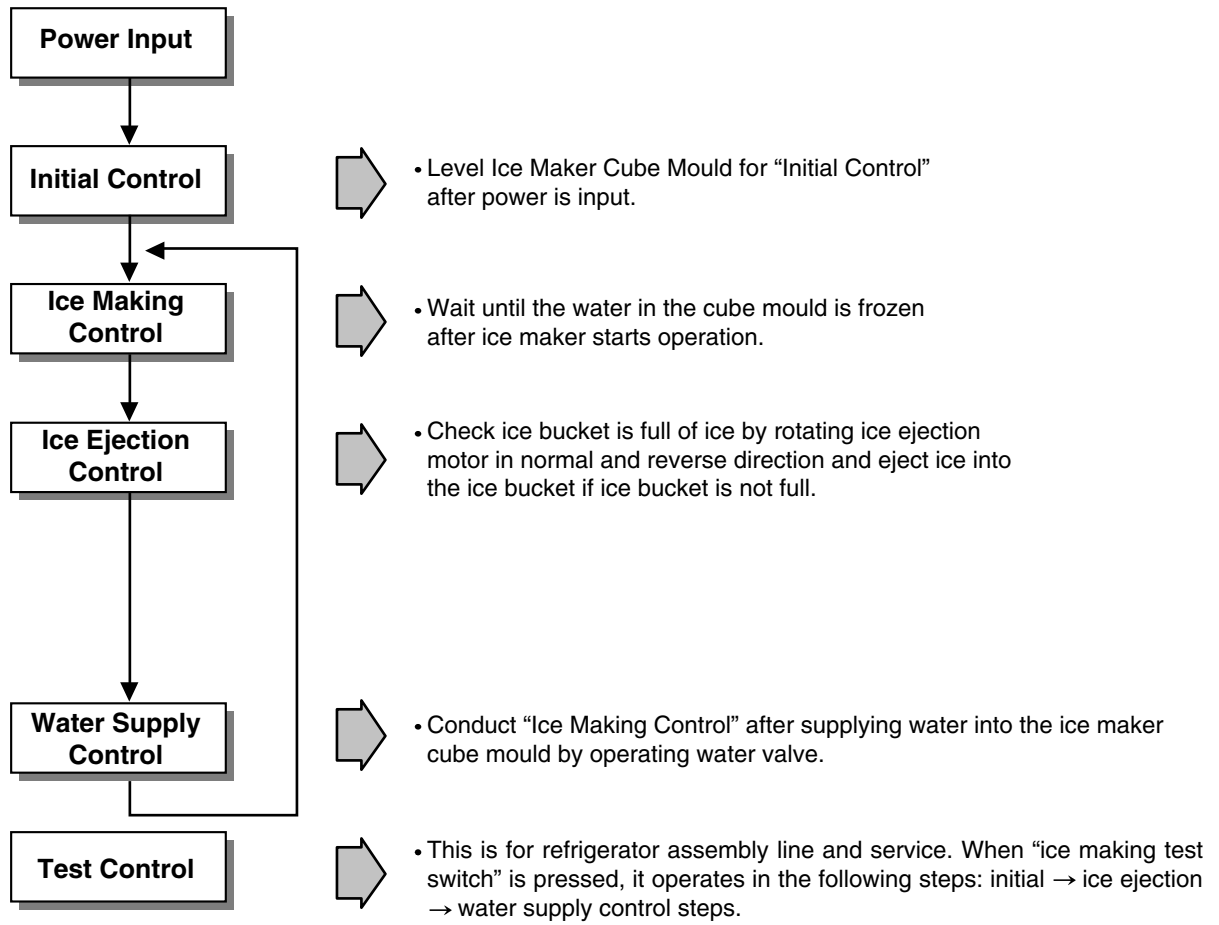
### ► Clogged Ices In the Chute (suspected items)

- Cap duct doesn't seal the air properly.  
→ **Resolution** : Possibly, warm air could get into the compartment and make ices get stuck. Replace the cap duct with new one.

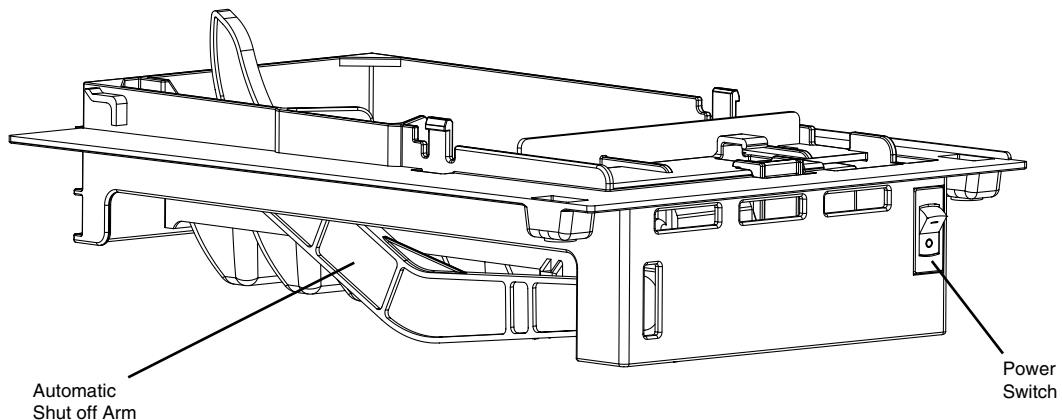
# 14. ICE MAKER (Freezer Room) OPERATING METHOD AND TROUBLE SHOOTING

## 14-1 Working Principles

### 14-1-1 Ice Maker Working Principles



1. Turning the Icemaker stop switch off (O) stops the Icemaking function.
2. Setting the Icemaker switch to OFF and then turning it back on will reset the Icemaker control.



---

## 14-2 Function of Ice Maker

### 14-2-1 Initial Control Function

1. When power is initially applied or reapplied after power cut, it detects level of ice maker cube mould after completion of MICOM initialization. The detecting lever moves up and down.
2. The level of ice maker cube mould is judged by output signal, high and low signal, of Hall IC. Make the cube mould to be horizontal by rotating ice ejection motor in normal or reverse direction.
3. If there is no change in signals one minute after the geared motor starts to operate, it stops icemaker operation and check the signal every hour. It resets initialization of icemaker when it becomes normal.
4. It judges that the initial control is completed when it judges the ice maker cube mould is horizontal.
5. Ice ejection conducts for 1 cycle irrespect of ice in the ice bucket when power is initially applied.

### 14-2-2 Water Supply Control Function

1. This is to supply water into the ice maker cube mould by operating water valve in the machine room when ice ejection control is completed and ice maker mould is even.
2. The quantity of water supplied is determined by DIP switch and time.

#### <Water Supply Quantity Table>

No	DIP SWITCH SETTING		WATER SUPPLY TIME	REMARKS
	S1	S2		
1	OFF	OFF	9 SEC	* The quantity of water supplied depends on DIP switch setting conditions and water pressure as it is a direct tap water connection type. (the water supplied is generally 60 cc to 100 cc) * DIP switch is on the main PCB.
2	ON	OFF	8 SEC	
3	OFF	ON	10 SEC	
4	ON	ON	11 SEC	

3. If water supply quantity setting is changed while power is on, water supplies for the amended time. If DIP switch is changed during water supply, water shall be supplied for the previous setting time. But it will supply for the amended time from the next supply.
4. When water supply signal is applied to water and ice valves at the same time during water supply, water shall be supplied to water valve. If water supply signal is applied to ice valve during water supply, water shall be supplied to both water and ice valves.

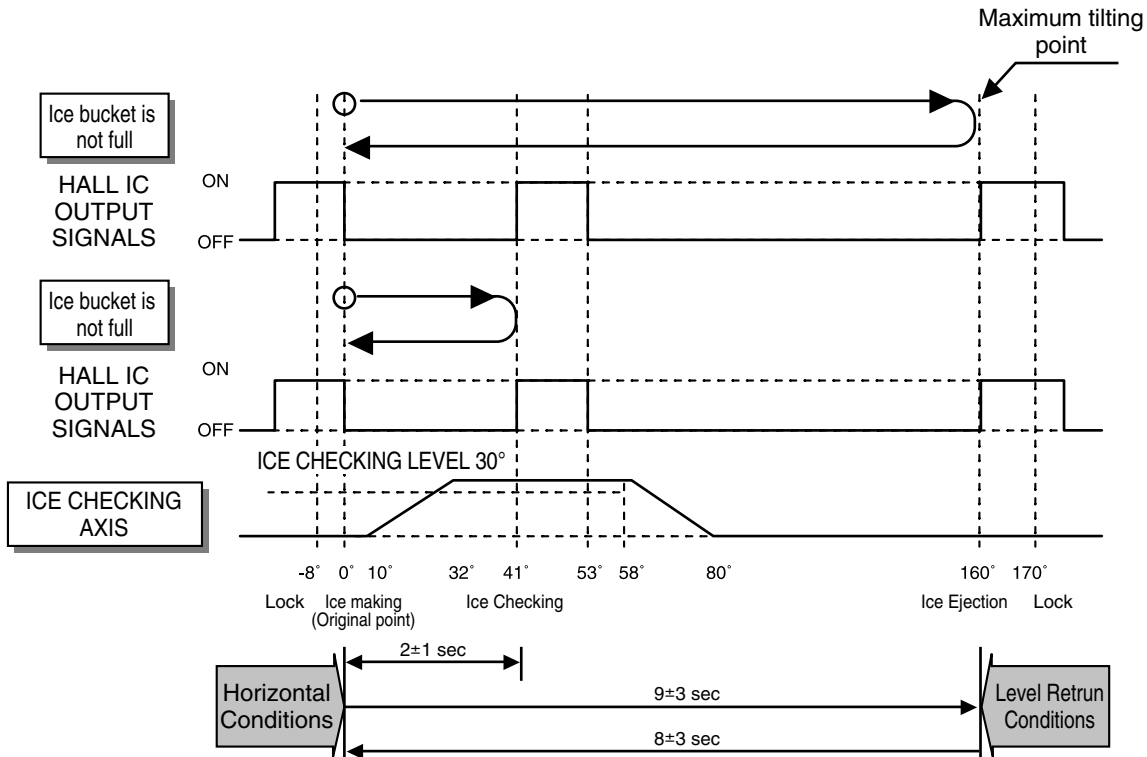
### 14-2-3 Ice Making Control Function

1. Ice making control is carried out from the completion of water supply to the completion of ice making in the cube mould. Ice making sensor detects the temperature of cube mould and completes ice making. (ice making sensor is fixed below ice maker cube mould)
2. Ice making control starts after completion of water supply control or initial control.
3. At first, It is judged that ice making is completed when ice making sensor temperature reaches at -8°C after 70 minutes when water is supplied to ice maker cube mould.
4. Finally, It is judged that ice making is completed when ice maker sensor temperature reaches below -8 °C after 10 minutes in condition 3.



### 14-2-4 Ice Ejection Control Function

1. This is to eject ice from ice maker cube mould after ice making is completed.
2. If Hall IC signal is on within 3.6 seconds after ice ejection motor rotates in normal direction, it does not proceed ice ejection but waits. If the ice bucket is full, ice ejection motor rotates in normal direction in every hour to check the condition of ice bucket. If the ice bucket is not full, the water supply control starts after completion of ice ejection control. If the ice bucket is full, ice ejection motor rotates in reverse direction and sops under ice making or waiting conditions.
3. If ice bucket is not full, ice ejection starts. The cube mould tilts to the maximum and ice is separated from the mould and ice checking lever raises.
4. Ice ejection motor stops for 1 second if Hall IC signal changes from OFF (low) to ON (high) after 3.6 seconds when ice ejection motor rotates in normal direction. If there is no change in Hall IC signals within 1 minute after ice ejection motor operates, ice ejection motor stops as ice ejection motor or hall IC is out of order.
5. If ice ejection motor or Hall IC is abnormal, ice ejection motor rotates in normal direction to exercise initial operation. It resets the ice maker if ice ejection motor or Hall IC is normal.
6. The mould stops for 1 second at maximum tilted conditions.
7. The mould returns to horizontal conditions as ice ejection motor rotates in reverse direction.
8. When the mould becomes horizontal, the cycle starts to repeat:  
Water Supply → Ice Making → Ice Ejection → Mould Returns to Horizontal
9. When freezer door is open, ice ejection don't operating, and after 1minute of Freezer door closing, ejection control function is operated.



<Timing Chart During Ice Ejection>

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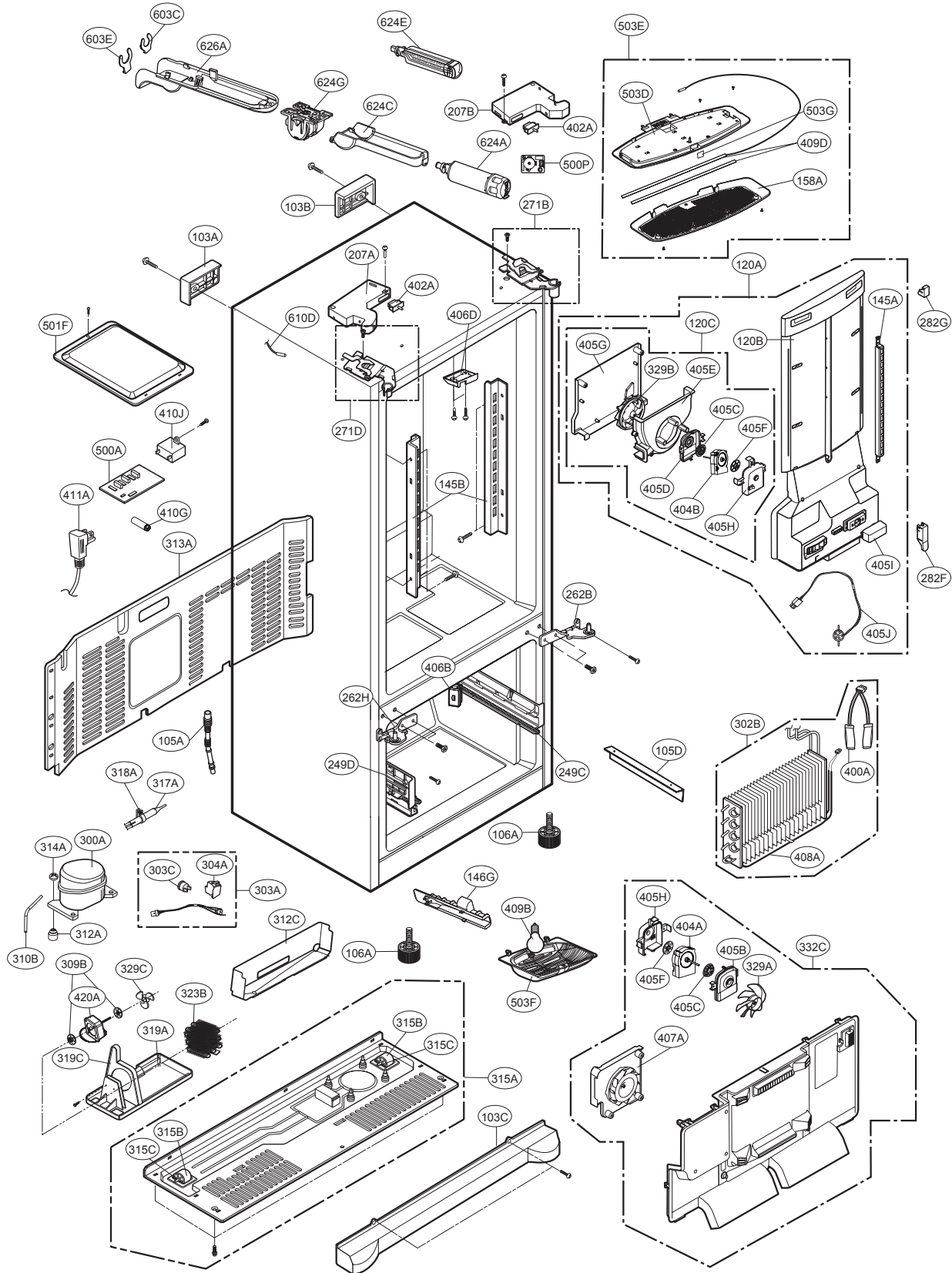
### 14-2-5 Test Function

1. It is to force the operation during operation test, service, and cleaning. The test switch is mounted under the automatic ice maker. The test function starts when the test switch is pressed for more than 0.5 second.
2. Test button does not work during ice ejection and water supply. It works when it is in the horizontal conditions. If mould is full of ice during test function operation, ice ejection control and water supply control do not work.
3. When test switch is pressed for more than 0.5 second in the horizontal conditions, ice ejection starts irrespect of the mould conditions. Water shall be splashed if test switch is pressed before the water in the mould freezes. Water shall be supplied while the mould returns to the horizontal conditions after ice ejection. Therefore the problems of ice ejection, returning to the horizontal conditions, and water supply can be checked by test switch. When test function performs normally, buzzer sounds and water supply shall carry out. Check it for repair if buzzer does not sound.
4. When water supply is completed, the cycle operates normally as follows: Ice making → Ice ejection → Returning to horizontal conditions → Water supply
5. Remove ice from the ice maker cube mould and press test switch when ice maker cube mould is full of ice as ice ejection and water supply control do not work when cube mould is full of ice.

# 15. EXPLODED VIEW & REPLACEMENT PARTS LIST

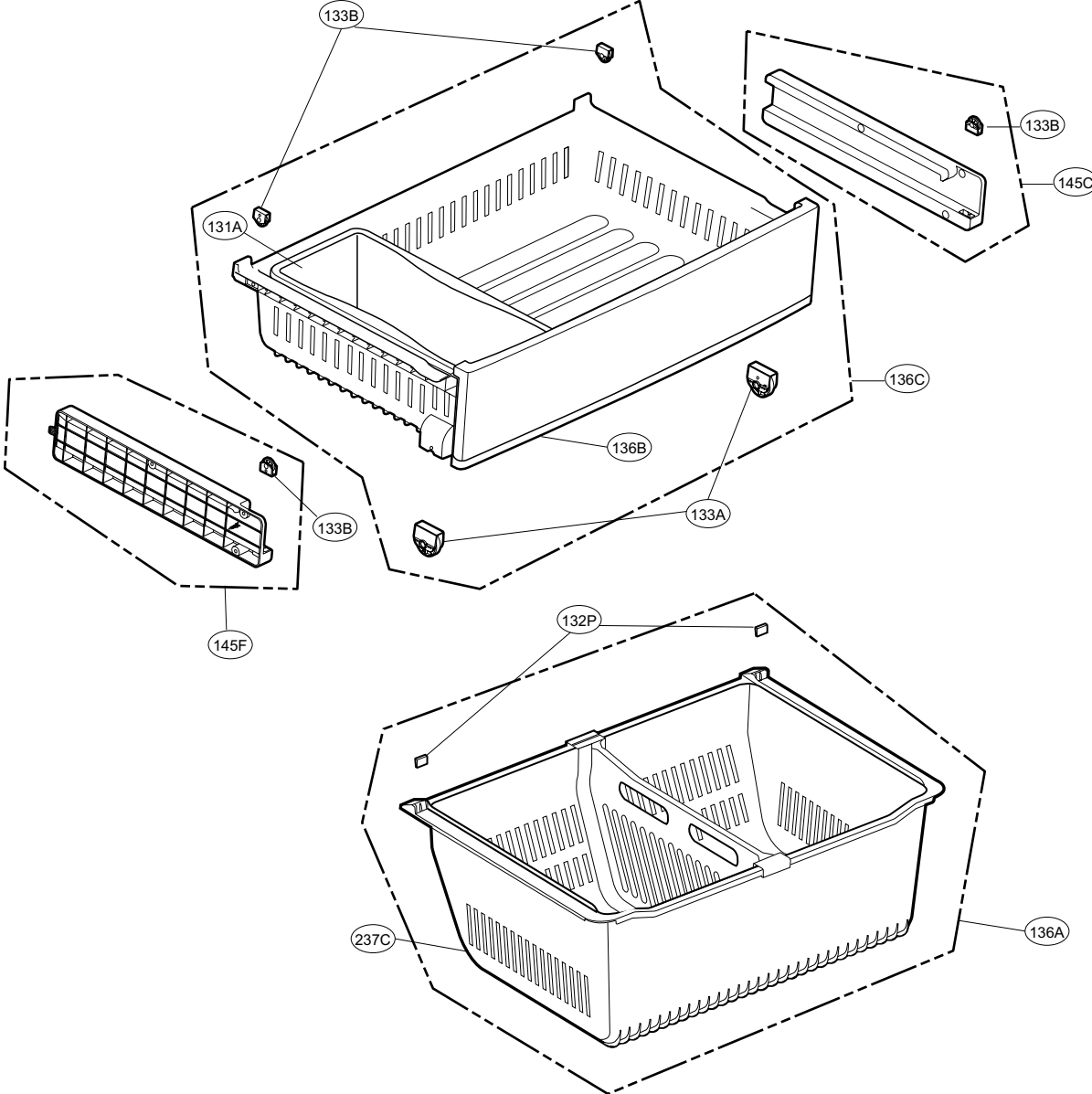
## CASE PARTS

CAUTION: Use the part number to order part, not the position number.



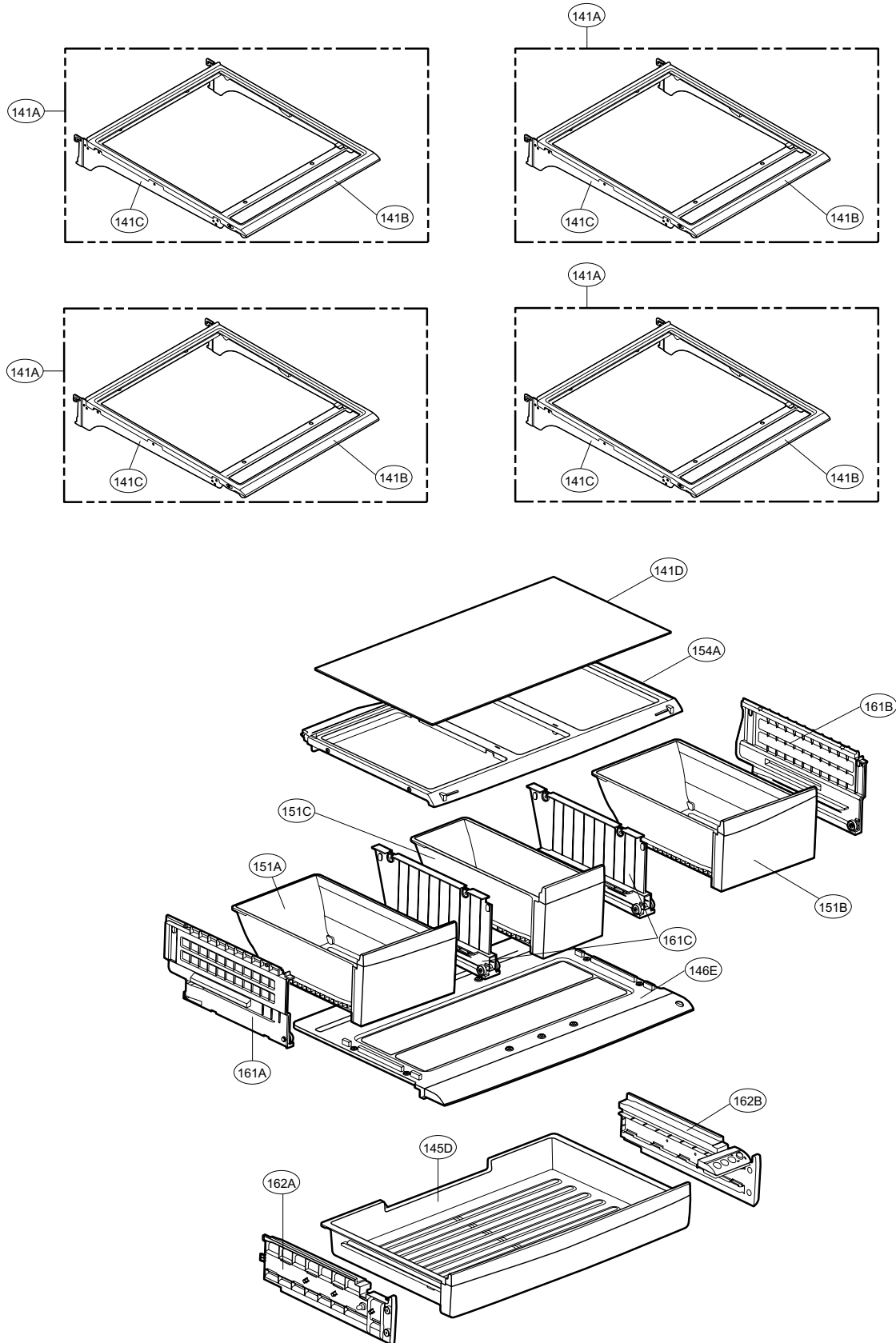
# FREEZER PARTS

CAUTION: Use the part number to order part, not the position number.



# REFRIGERATOR PARTS

CAUTION: Use the part number to order part, not the position number.

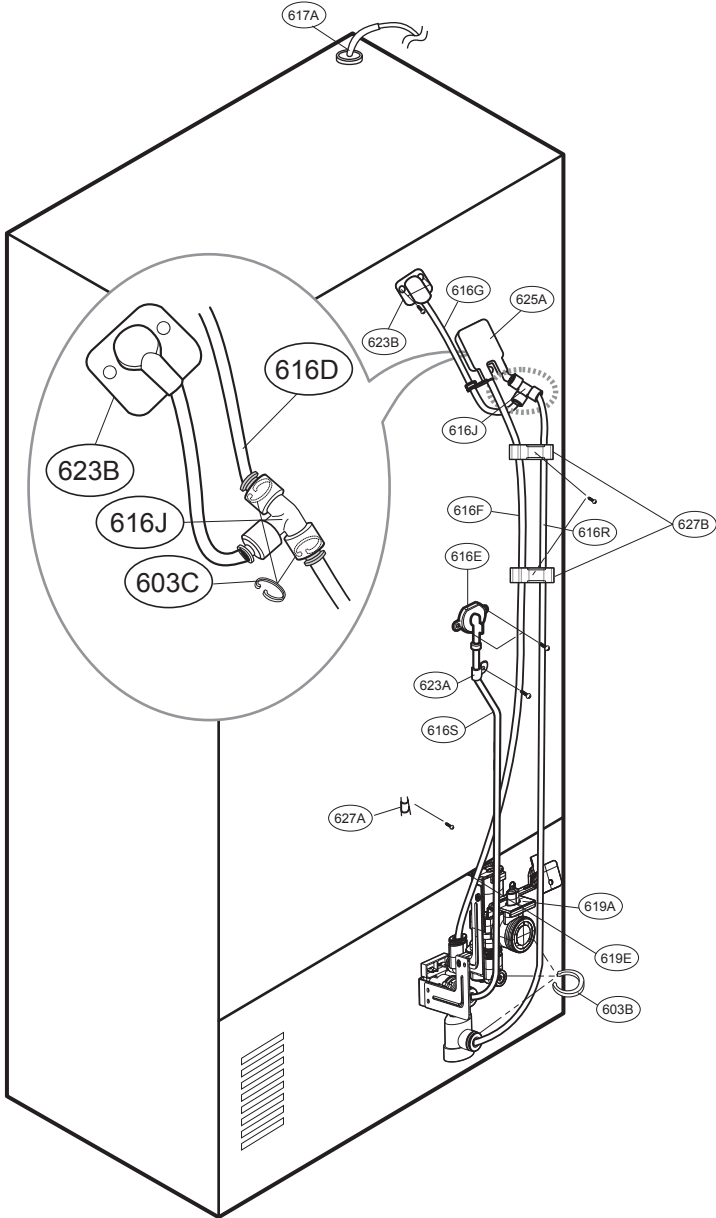






# VALVE & WATER TUBE PARTS

CAUTION: Use the part number to order part, not the position number.

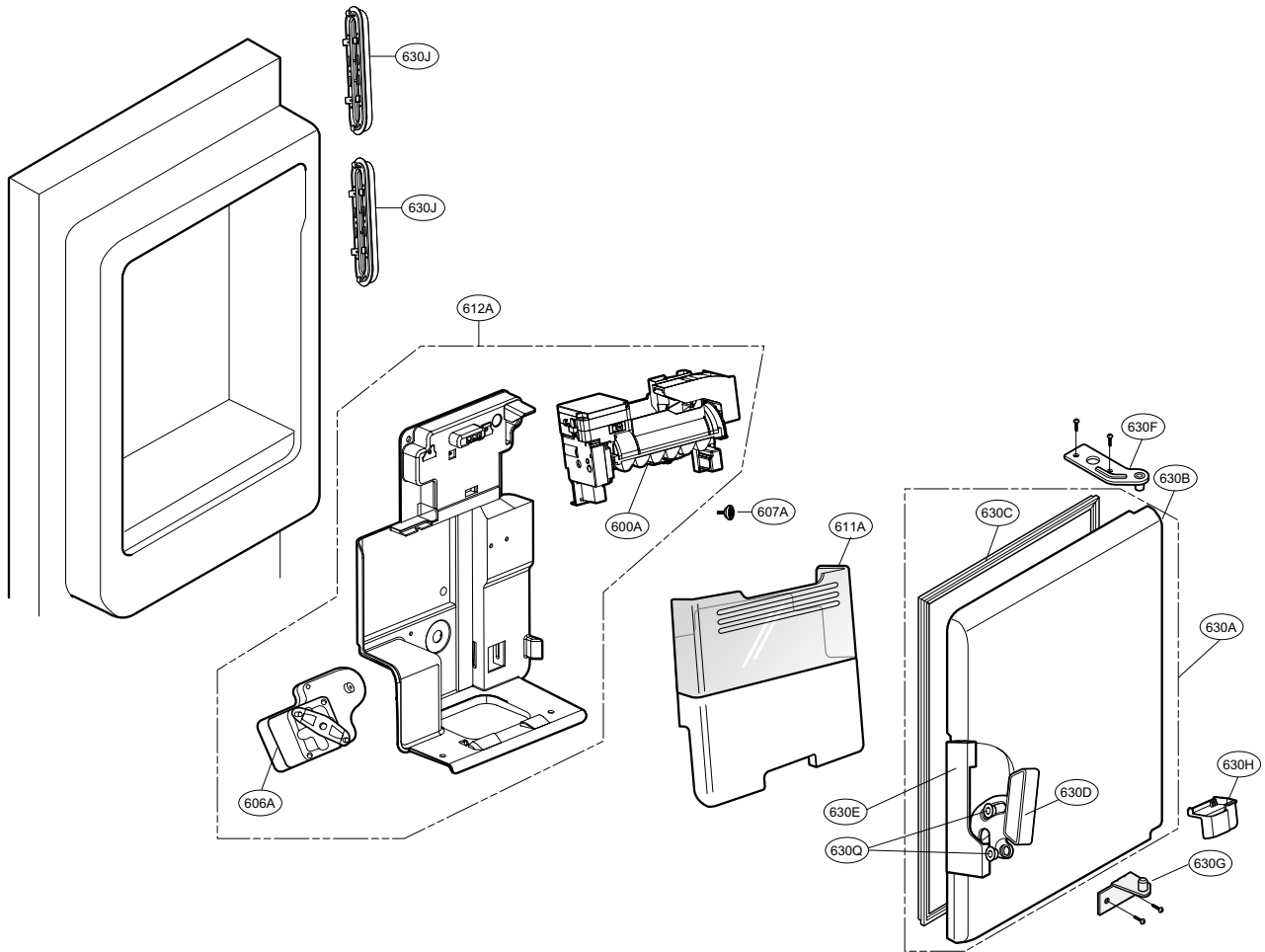




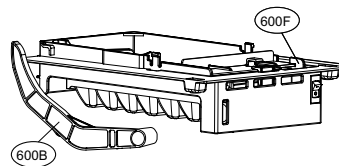
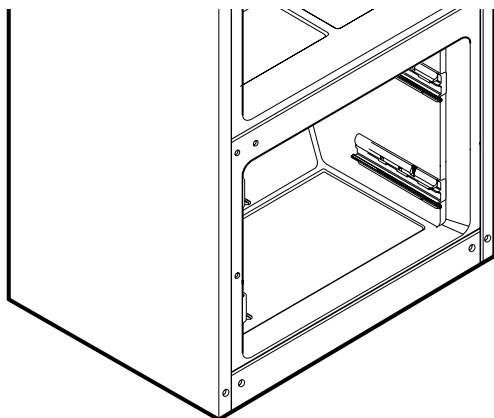
# ICE MAKER & ICE BIN PARTS

CAUTION: Use the part number to order part, not the position number.

## Ice Room



## Freezer Room





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