



GE Consumer & Industrial

GE Appliances  
General Electric Company  
Louisville, Kentucky 40225

# Service Bulletin

REFRIGERATORS REF 07-04  
TOP-FREEZER 18 AND 19 CU. FT. MODELS,  
MANUFACTURED SINCE FEBRUARY 2001  
POOR EVAPORATOR AIRFLOW

MAY 2004

Insufficient cooling can be the result of the evaporator fan blade positioned improperly on the motor shaft, resulting in poor evaporator airflow.

To resolve the issue of poor evaporator airflow, measure the distance from the evaporator fan to the end of the motor shaft. This will ensure that the fan blade is installed in the correct position for proper airflow and clearance from the evaporator cover.

**For units manufactured February 2001 through March 2003:**

Place the evaporator motor blade on the shaft. Measure with a standard ruler. Make certain **1/8"** of the shaft is exposed. See Figure 1.



Figure 1 Verify measurement of 1/8" from blade base to shaft

**For units manufactured after March 2003:**  
Place the evaporator motor blade on the shaft. Measure with a standard ruler. Make certain **1"** of the shaft is exposed. See Figure 2.



Figure 2 Verify measurement of 1" from blade base to shaft