



**GE Monogram**

General Electric Company  
Appliance Park, Louisville, KY 40225

# Service Bulletin

GE MONOGRAM REFRIGERATORS REF 07-00  
DISPENSER MODELS MAY 1995 TO CURRENT  
DISPENSER DRIP

JUNE 2000

## DISPENSER DRIP

### PROBLEM:

Some Monogram refrigerator dispensers on models produced since May 1995 have experienced water dripping from the dispenser spout.

**Note:** The water valve completely closes 0.5 seconds after dispenser switch is released. In normal use a drop or two of water falls to the sump.

### CAUSES:

1. Air trapped in the water tank.
2. Reversed water tank tubing connection.
3. Obstruction in the valve seal.

### SOLUTION:

1. Run several quarts of water through the water tank to release trapped air. If this does not eliminate the problem perform step 2.
2. Place **foam spacer WR2X8798** under the left corner of the water tank. This will elevate the left end approximately 3/4". If 0.7 to 1 seconds of dispenser dribble, then there is an air bubble in tank. Tilt tank to clear air bubble while dispensing water. If problem is not eliminated perform step 4.
3. If 2+ seconds of dispenser dribble, then water tank tubing is reversed between the door and the water valve. Mark tubing and reverse tank connections between water valve and door. Tilt tank to clear air bubble while dispensing water. If problem is still not eliminated perform step 4.
4. Replace water valve.

